Get set for the tax function of the “future”
EY TaxTech Survey 2016
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# Glossary

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<td>BEPS</td>
<td>Base Erosion and Profit Shifting</td>
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<td>ERP</td>
<td>Enterprise resource planning</td>
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<td>GST</td>
<td>Goods and Services Tax Bill</td>
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<td>RIL</td>
<td>Reliance Industries Limited</td>
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Foreword

The increasing complexity of tax legislations, growing demand for transparency and ongoing business transformations are some of the key drivers for corporates to reassess whether they are best positioned to address their tax risks and obligations.

For a tax director, the issues are no longer limited to legal interpretations – the spotlight is on getting the right tax organizational structure, people, processes and technology in place to effectively deal with the current environment and partner well with business.

The EY TaxTech Survey 2016 attempts to understand the current leading practices and expectations of a dynamically evolving tax function based on three critical considerations:

• Need for re-designing the tax function
• Tax operating standards and procedures – enablers for efficiency and risk mitigation
• Transforming the tax function by automation

We are thankful to Sunil Gupta, Direct Tax Head of RIL. He shared insights on how a company can transform its tax function with simplification, standardization of processes and technological enablement.

Patrick Trapp, Advisory Leader, and Anthony Davis, Executive Director, from EY Tax Performance Advisory, EMEIA, also shared their global experience in relation to tax operational transformation and digitization.

We hope you find this report a useful reference for deciding on the action points for your organization.
Are we equipped enough to deal with the increasingly complex tax environment? What will it take to create the tax function of the future?

These are the critical questions that are playing on the minds of the tax and the finance leadership today.

This report showcases the findings of the EY TaxTech Survey 2016 on the current practices prevalent in the industry across the dimensions of tax function organization, processes and technology vis-a-vis the desired state.

Need for re-designing the tax function

Pressure on tax functions has never been greater. It will continue to face further challenges driven by a range of changes, including:

- External legislative and regulatory changes (BEPS measures, GST and requirements for tax transparency both internally as well as by authorities)
- Increased enforcement presence and overview of the tax authorities
- Wider business/finance transformations

A combination of these factors is driving many organizations to reassess the tax strategy, risk management and operating model of both their group and local tax functions.

While disruptive legislative changes such as BEPS measures and GST bring in their own complexities, they provide a unique opportunity to optimize the overall tax function across people, organization, policy, processes and technology.

Sunil Gupta
Direct Tax Head, RIL
People are the lifeblood of an effective tax function. Therefore, the adequacy of staffing, and their skills and competencies are vital for an effective tax function. However, the survey findings reflect inadequacies both in staffing as well as technical proficiency levels of tax teams.

By redesigning the tax function, managements are looking to:

- Provide enough “organization power” to be effective and be able to partner with business functions for strategic decision making. This can be achieved through appropriate staffing and clearly defined roles, responsibilities, and reporting hierarchies among others
- Leverage on innovative technologies
- Optimize cost and operational efficiencies
- Unlock synergies between different divisions/group companies as the case may be – common dispute resolution strategy and knowledge sharing framework, so on.

"In the current dynamic environment, the tax strategies and policies need to be reviewed and benchmarked with leading practices frequently to stay relevant. With the extensive use of technology both by the regulators as well as the industry, the tax functions are in for a major transformation."

Srirupa Tandon
Director, Tax Performance Advisory
Tax operating standards and procedures — enablers for efficiency and risk mitigation

In the absence of well-designed SoPs in today’s environment, businesses face risk and inefficiency of:

- Improper/erroneous recording/reporting of tax data points
- Inadequate monitoring of significant transactions
- Slow/deficient responses to business requirements and changes (legislative and business)

A well-defined SoP not only lends structure, guidance and instruction to the enterprise, but can also serve as an effective mechanism for laying down/assessing the internal controls that a company puts in place across the tax lifecycle of accounting, provision, compliance and controversy.

“A well-defined SoP sets the foundation to support future growth of the organization.”

Pinky Mehta
CFO, Aditya Birla Nuvo Group

Frequent updation of Tax SoPs is not a mere procedural exercise for us. The Tax SoPs form the basis for staffing requirements (numbers as well as skillset), trainings and transitions. It ensures that there is no duplication, conflict or redundancy of roles and responsibilities.”

Alok Loyalka
Head of India Domestic Finance,
Fidelity Investments (India)

40% voted that still their tax processes are either not or partly defined and standardized
Transforming the tax function by automation

Improved transparency, controls and efficiency can mitigate risks, reduce costs and deliver results with greater accuracy.

For executives, the benefits of automation would be consistency, limited dependence on human intervention and institutionalization of knowledge. For me, automation would definitely help improve my comfort level on tax data.

Pinky Mehta
CFO, Aditya Birla Nuvo Group

An overwhelming majority of the participants in this survey voted for technology as the key driver for improving the effectiveness of the tax function in today’s environment.
The keenness to introduce technology into various dimensions of the tax function as indicated in the survey is captured below:

**Tax areas**
- Document management
- Litigation management
- Management of income and reporting (Eg Withholding tax receivable and payable etc)
- Management and group reports
- Data collection and preparation for direct tax reporting and audits
- Data collection and preparation for indirect tax reporting and compliances
- Process controls and workflow in tax function
- Data support for transfer pricing compliances (eg segmental reporting)

Technology enabler required

No technology enabler required

---

Over **90%**

Acknowledged role of technology as an enabler in various tax areas
The gap between the existing and the desired state of use of technology is equally evident from the survey.

Use of basic software such as Excel or standalone non-integrated tax software is most prevalent. Nearly half of the respondents reported that even the chart of accounts is not standardized across the organization, which is a minimum requirement for effectively working on spreadsheets.

The tax technology software market has developed significantly in recent years. Most leading ERP systems have some basic tax functionalities inbuilt in the systems. A reasonable level of automation can be achieved by standardizing the chart of accounts and sensitizing and customizing the ERP system. In addition, bolt-on off-the-shelf applications can be used wherever the requirements so warrant.

On the indirect tax side, there is some level of automation of compliance and reporting that companies have achieved. There is a possibility to further enhance it by the use of data analytics to identify risks and deliver savings.

On the direct tax side, there are also opportunities to fully or partially automate compliance and reporting; some of the areas would include a plethora of reports/schedules of annual tax audit report filing and tax assessments, Income Computation and Disclosure Standards (ICDS) disclosures, tax accounting and segmental data for transfer pricing. Companies can not only save resources, but also better manage risks by automating these areas; this journey would start with basic tax sensitization of the ERP system to address tax-data needs.

Rahul Patni, Partner, Tax Performance Advisory
Tax professionals have to typically interact with multiple data sources and spend valuable time translating them to a common structure or data definition. Even when they have access to these systems, the data-management challenges can be daunting.

From an organizational standpoint, manually handling and processing significant volumes of data adds to risk and inefficiencies both in terms of time and cost.

Technology today has evolved and can go a long way in easing the situation. The use of robotics process automation is catching on. Software robots emulate human activity and are able to execute tasks that include interaction with multiple software applications. Robots can deliver repetitive, high-volume tasks efficiently and accurately.

Companies that have progressed with their tax technology agenda are usefully deploying robots for various tax compliances.

The survey undoubtedly underlines the fact that the adoption of technology by tax functions currently is abysmally low. The finance and tax leadership has to candidly contemplate on whether they are giving adequate thought to this aspect, given the stakes in terms of risk, cost and efficiency.

70% voted that more than half the time is spent on re-working the data received from finance to make it useful for tax purposes.

The survey results emphatically underscore the fact that even today, more than half of the time of tax professionals is spent on data gathering rather than analysis and other value-added tasks.
There is no “one size fits all” for tax technology strategy. Companies can choose from various options for automation, including customized solutions such as ERP system sensitization, robotics and off-the-shelf applications.

The following are the key TaxTech strategy considerations:

**Integrated approach:**
The broader tax technology strategy of a company needs to fit with its operational structure, strategy and risk profile, IT-finance integration and infrastructure, and cost-benefit analysis in order to be effective.

**End-to-end automated tax process:**
A streamlined automated tax process ensures efficiency in obtaining source data, integration with financial systems, automated calculation, consolidation and dynamic reporting. Turn the page for an overview of the tax technology landscape. Analytical applications can be effectively deployed for planning, forecasting and exceptional review purposes.

**Technology for the future:**
Given that the tax function is behind the curve in terms of technology, a multi-year tax technology plan taking stock of the current and the future requirements and regarding all impacting factors would help in bridging the gap expeditiously.

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Ajay Kumar,
Partner and Leader, Tax Technology and Innovation

*Using technology to detect potential tax leakages, calculate tax provision at the press of a button or use data analytics to find real-time opportunities for tax planning is not a dream for a tax director anymore.*
## Tax technology landscape

### End-to-end tax management
Delivering efficiencies through automation, increased visibility, and speed of access to data/information

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<td><strong>9</strong> Tax Provision Solution</td>
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</tr>
<tr>
<td><strong>3</strong> Automated analysis</td>
<td><strong>2</strong> Automated upload</td>
<td><strong>2</strong> Automated upload</td>
<td><strong>2</strong> Tax Dashboard and Insight</td>
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### Improve data quality
Through maximised automation of data from multiple source systems to further tax sensitization and determination.

### Improve data analysis
Through availability of detailed tax data.

### Leverage the provision process
For compliance to achieve maximum efficiency.

### Improve collaboration, process control
And visibility across all taxes through workflow & information management.

### Enable clear, concise and instant dashboard management reporting to support business decisions.
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<th>No.</th>
<th>Initiative</th>
<th>Description</th>
<th>Technology considerations</th>
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</table>
| 1   | Tax governance, content management & collaboration | • Unifying tax operations and enabling collaboration and connectivity  
• Integrated platform providing real-time visibility and control over global tax processes  
• Scheduled status reporting enabling early identification of non-compliance and potential for missing due dates | • MS SharePoint  
• ONESOURCE (WorkFlow Manager suite)                                                                                                                                                                                                                                               |
| 2   | Tax Dashboard and Insights | • Dashboard and management reporting to enhance governance, KPI measurement and support business decisions                                                                                                                                                                                         | • MS SharePoint  
• SAP BusinessObjects  
• Tableau, QlickView, Spotfire                                                                                                                                                                                                   |
| 3   | Data Analytics | • Data analysis capability for exception reporting, error detection and data query  
• Diagnose underlying weaknesses and the level of assurance in the existing systems and processes, to highlight opportunities to improve performance and controls | • SAP HANA, BI/BW  
• SAP BusinessObjects  
• Tableau, QlickView, Spotfire, SAP BusinessObjects                                                                                                                                                                           |
| 4   | Automated Data Collection and Robotics | • Viable enterprise-wide automation to replace manual efforts and repetitive activities across each stage of the entire tax life cycle                                                                                                                                                                        | • SAP HANA  
• Robotics (Blue Prism, UiPath, Arago, Redwood, OpenSpan, WorkFusion, Automation Anywhere)                                                                                                                                                                                  |
| 5   | Tax Compliance | • Dedicated solutions to streamline data collection, consolidate and prepare returns                                                                                                                                                                                                                      | • ONESOURCE (Corporate and indirect Tax)  
• CCH Integrator  
• SAP Custom Build                                                                                                                                                                                                                                                               |
| 6   | Tax Provision Automation | • Dedicated solutions to streamline and automate current and deferred tax reporting calculations, consolidations and disclosure reporting for Group and Local GAAP’s  
• Further tax calculations automation (i.e. tax depreciation, etc.)                                                                                                                                                                                                               | • Longview Tax, CCH Integrator, ONESOURCE (tax Provision)  
• Hyperion Tax Provision  
• SAP Custom Build                                                                                                                                                                                                                                                                |
| 7   | Sustainable TP and CbC reporting | • Integrated solution to streamline data collection, perform reconciliations and prepare documentation and report(s)                                                                                                                                                                                      | • EY solution (TP:Web)  
• ONESOURCE (BEPS Manager, TP Ops etc)  
• Custom build (Oracle PCM, SAP PCM, BI/BW, BPC)                                                                                                                                                                                      |
| 8   | Tax Determination | • Automated indirect tax decisions through use of native ERP or 3rd party tax engine solutions                                                                                                                                                                                                                                                                  | • ERP (SAP Native, Oracle EBTax etc)  
• Meridian, Vertex, ONESOURCE, Avalara                                                                                                                                                                                                                                                   |
| 9   | Data Quality | • Access to appropriate and sensitised data for tax purpose to enable automation                                                                                                                                                                                                                                                                                    | • ERP G/L Tax Sensitisation  
• Source system Tax Sensitisation                                                                                                                                                                                                                                                          |
| 10  | Data Storage & Management | • Tax data warehouse; tax information and document repository                                                                                                                                                                                                                                                                                                        | • MS SharePoint  
• ONESOURCE (WorkFlow Manager suite)  
• SAP BW                                                                                                                                                                                                                                                                                           |
Industry leaders speak

Tax functions are at the cusp of a technology and robotics revolution

Sunil Gupta
Head of the Direct Tax Division, RIL.

Prior to joining RIL, he was Joint Secretary (Tax Policy & Legislation), Indian Revenue Service – Ministry of Finance, Government of India.

He shared his perspective on the disruptive transformations within tax functions. Here are some excerpts:
Q. Tax functions are undergoing a colossal transformation. How does a company adapt?

Sunil: While legislative changes such as BEPS measures and GST bring in their own complexities, they provide a unique opportunity to optimize the overall tax function across people, organization, policy, processes and technology.

The opportunities are in:
- Breaking silos across tax teams and processes by creating communication bridges
- Strengthening the tax knowledge databases and institutionalizing them

Some of the steps that should be taken toward tax transformation are:
- Creating a focused task force for planning and implementing the changes
- Identifying, standardizing and documenting the tax policies and processes
- Integrating tax processes with other business functions
- Leveraging on technology to automate repetitive tasks

These actions will help achieve cost- and effort- efficiencies across the tax function and will lead to their active engagement in almost every major business decision, positioning the tax team as a valued business partner.

Q. On a scale of 1 to 5, how important do you consider the role of technology in improving the effectiveness of a company’s tax function?

Sunil: I would rate the role of technology at 5. It’s that important!

Q. How does the use of technology help a company in its tax transformation journey?

Sunil: An interplay of tax and technology can enhance performance and save both time and cost.

For instance, the process of filing of forms 15CA and 15CB with the tax authorities (the procedure for reporting tax withholding on cross-border remittance) is mechanical and needs limited application of the mind. Robotics can help automatically prepare these forms from the information within ERP systems, and upload/download them onto/from the website of the tax authorities. As a result, the time spent for the task could be reduced to 10 minutes, as compared to 5-6 hours previously.
Q. What does the tax function of the “future” look like from a technological perspective?

Sunil: The tax function of the “future” has to make data available in real time, have analytic capabilities and allow visibility into process and workflow, for all its stakeholders.

Hence, I believe there is a need of an integrated tax-technology platform wherein a single platform would have all the company’s tools for compliance, litigation management, analytics, workflow engines, document management, dashboard reporting etc. To make it effective, companies should integrate the platform with all other databases – such as finance, accounts and legal – to ensure a seamless flow of required data and information across teams/management.

It also means that the same manpower can now be used for more productive work in areas where there is a greater need for application of the mind. Additionally, the use of robotics ensures that work is completed in a more efficient manner with minimal errors.

Q. What is the key to a successful tax-transformation process?

Sunil: Change of mind-set is the key for a successful transformation. Generally, people are comfortable working in silos, doing things on their own. Working in an integrated system, in a transparent way, requires a behavioral change.

Educating and training the workforce should be an integral part of the tax-transformation exercise.

People would be comfortable when they see the advantages of an integrated tax system and realize that it improves their efficiency as they navigate easily and quickly through myriad data and are able to retrieve valuable information.

Secondly, each organization has its own characteristics and unique processes. It is not like one can purchase shrink-wrapped software from the market and use it. It has to be thought through and customized, based on the company’s needs.
EY leaders speak

Global tax transformation, where the only constant is the need to evolve!

Patrick Trapp
EMEIA Tax Performance Advisory Leader

Anthony Davis
Executive Director EMEIA Tax Performance Advisory Tax Center

Over the past 15+ years, one consistent factor for multinationals and global tax functions has been the constant state of change, with the focus on transformation and digitalization to improve the operational performance of the tax function.

Now more than ever, tax functions and professionals are forced to adjust to new and increasingly complex regulatory developments such as BEPS measures, taxation of the digital economy, operational demands of shifting business models, changes to finance operations and automation.
Macro transformation and digitalization considerations

Finance/ERP systems:
The concept of ERP system rationalization and centralized shared services fueled the emergence and growth of centralized finance and accounting, HR, procurement and other business functions. Tax sensitization of ERP system continues to be the primary focus, driven by digital automation and an increasing emphasis on direct access to tax data by regulators.

Financial reporting controls:
Financial regulatory requirements are driving increased controls over accurate accounting for income taxes, as well as complete and accurate tax filings. As a result, companies are looking to tax provision and compliance technology as part of implementing more rigorous control environments.

Big IT transformation:
Big IT projects, including designing finance and tax data warehouses, and the new generation of ERP system capabilities bring new opportunities to address some difficult and costly tax processes, such as producing multi-year transactional data for taxing jurisdiction audits and managing margins throughout the year toward the targeted results under the transfer pricing policy.

Change in tax operating models:
The role, function, focus and skill-set of the global tax function continue to evolve. Global functional roles with multi-jurisdictional responsibilities are increasingly becoming the norm. Proficiency with financial and tax systems is being blended with technical tax and finance skills to create the tax professional of the future. With increasing transparency requirements, tax is called to co-own many of the business and accounting processes for accurate tax compliance and financial reporting for taxes. Accordingly, the tax function must be positioned with the corresponding authority and technology to influence and monitor business processes.

Tax control framework:
New required disclosures, growth of cooperative compliance arrangements and enforced executive accountability are causing companies to update their focus on tax risk analysis and strengthen their tax control framework. The challenge of achieving good global tax governance and effective control is being made more difficult by increasing complexity of tax laws, need for centralization of finance functions, changing technologies and increased expectations from the tax function. Companies are responding with updated tax strategy statements, global tax policies and processes, strengthened roles and responsibilities, performance measures, board-level reporting and enabling technologies – all designed to better manage tax risk and demonstrate effective control.

Digital revolution:
Digitization is changing the fundamental ways in which multinationals, governments and tax administrations work. It is, therefore, putting greater emphasis on the accessibility and reliability of tax data at source. Companies are responding with increased interaction with businesses and use of data analytics.

Data-driven compliance:
The increased speed and capabilities of computing are enabling tax authorities to operate in new ways throughout the tax compliance and audit cycle. Increasingly, governments are capturing transaction details at the source or near the source and are able to determine expected taxpayer liabilities for transactional taxes such as goods and services taxes and value-added tax. As a result, companies are increasingly taking steps to ensure accuracy and monitor correct determinations earlier in the business process than before. For income taxes, governments are requesting more transactional details than ever before and are able to systematically analyze the transactional details for potential adjustment.
Operationalizing tax through a defined global strategy and control framework

The multitude of challenges for tax functions makes it essential to proactively set a clear strategic direction for the tax function in order to balance priorities between creating value, exercising control and driving efficiencies. An effective strategy sits at the top of the tax control framework, which, in turn, acts as a blueprint linking strategy and day-to-day compliance. A tax strategy statement with accompanying policies and procedures provides consistency in how the tax function defines its tax policies, processes, organizational structures, performance management, roles and responsibilities, governance framework across multiple jurisdictions and management units, and technology systems and infrastructure.

As part of ensuring an effective approach to improving their tax control framework, clients are increasingly focusing on:

- **Tax function assessments** to analyze the elements of their tax operating model relative to leading practices
- **Board-approved tax strategy statement** along with accompanying policies and procedures and a draft public tax narrative to align internal and external communication and mitigate reputational risk related to tax matters
- **Strategic tax risk management programs** to identify, manage and monitor the most important tax risks.

EY TaxTech Survey 2016
Leveraging technology to support and deliver on global tax transformation and digitalization

It is now common for companies to use technology to enable transformation and modernization of the tax function. A tax technology roadmap is important for multinationals to enforce improvements to their tax operating model, drive efficiencies and manage the increased regulatory burden.

As clients look to technology solutions on the market and tools already in use within their organization, they are finding new ways to drive operational enablement across the tax function. In working with clients in mature and emerging markets, the trends include the following:

- **Integrated controls and validation technologies embedded within the finance processes are capturing sign-off and hand-off points between resources and systems.**
- **Tax reporting automation solutions to support the end-to-end GAAP, statutory accounting, tax reporting processes etc. remain a priority focus, driven by time pressures of reducing closing cycles and increasing accuracy to mitigate reporting risk.**
- **Analytics is being used across varying tax processes to evaluate and provide dashboard data for exceptions; effective and focused analytics can deliver increased insights into the data to go beyond risk management to enhanced value creation and decision support.**
- **Software robotics are quickly being adopted to automate high-volume repetitive tasks, with clients automating discrete tasks within a process (e.g., preparing and submitting e-filings).**

Global transformation trends, including the need for faster, more accurate and reliable information for internal and external stakeholders, will continue to put pressure on the operating models of tax departments to prepare for a new state of readiness. Recognizing the need to prioritize your efforts, EY is actively supporting clients in their continual state of evolution as they ensure accurate and timely filings and tax accounting, manage and control tax risks and effectively partner with the business to deliver value. This is the new realm of “tax operational transformation and digitalization.”
Concluding thoughts

Disruptive changes in businesses environments and legislations are consistently creating opportunities for tax functions to assess and address tax risks proactively.

Companies should have clearly defined strategies for the three key elements—people, process and technology—to successfully mitigate tax risks and modernize their tax function to become strategic business partners.

The tax function has the potential to take a big leap and rapidly cover the distance in terms of technological advancements.

Some notable leading practices adopted by business houses that are ahead of the curve include:

- Having a long-term strategy for tax technology and not implementing solutions just to overcome immediate pain points
- Automating end-to-end tax reporting (direct and indirect tax)
- Using robotics to manage routine process-driven activities
- Using data analytics for exception reports and planning
- Implementing workflow, document and data management solutions, along with tax process automation

Along with the changes in the legislative environment, tax professionals can expect fundamental changes in the way they operate. Technology is here to help!
About the survey

EY TaxTech Survey 2016, conducted in September 2016, invited views from close to 100 CFOs, tax leaders and senior executives across sectors and industries in India.¹ The survey was conducted through an online questionnaire. Additionally, the views of some of the participants were collected over conversations to get a deeper insight on their thoughts.

We would like to thank everyone who contributed their insights and expertise to this report.

¹ The figures contained in the report may not add up to 100% because of rounding, non-reporting of “not applicable” responses and no responses.
We help companies improve end-to-end business processes that drive tax performance.

Our unique Tax Performance Advisory approach helps us — and you — to explore the possible by moving outside the box of the traditionally designed tax department, taking a fundamentally different look at the tax function and co-developing a blueprint for improvement in four critical tax functional areas: income tax, indirect tax, transfer pricing and statutory reporting.

Our exploration and assessment of options identify the right priorities and business cases to enable change, and for your organization that ultimately means a tax function that is better integrated with your company and operates as a strategic partner.

We are a global practice of tax professionals specializing in supporting tax functions to achieve enhanced performance.

Within EMEIA, we have over 140 professionals working within our TPA Services team.

With resources across major global markets, emerging markets and specialized centers in EMEIA (including India), the Americas and Asia Pacific, we can support your needs with global insights and local access.

**Explore the possible**

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<th>Effective and controlled processes</th>
<th>Efficiencies through automation</th>
<th>Value and quality of tax data in financial systems</th>
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| Income tax | Indirect tax | Transfer pricing | Statutory reporting |

**Enable Change**

Our proven methodologies and in-depth knowledge of tax technologies will help you build strong reporting foundations, effective risk-management protocols and a higher-performing tax organization.

Our approach allows us to speak the language of your tax, finance, information technology and business professionals, which is necessary to drive enhanced tax function performance.
EY India tax tools

EY DigiLim: litigation management platform

Is your litigation data digitized?
Is the litigation knowledge and history of your organization institutionalized?
Do you have visibility of all issues and outcomes across years/group companies?

- EY DigiLim is a sophisticated web-based application to manage and store your myriad litigation data.
- The application can analyze data and provide over 30 smart reports for real-time information on the group’s litigation to help in decision making around tax litigation.

EY TP Web

Are you concerned about the comprehensiveness and accuracy of TP reporting required under BEPS Action Plan 13?
Is data collection from diverse sources, consistency checks and analysis for BEPS Action Plan 13 a challenge for you?
Is your global TP documentation automated?

EY TP Web is an integrated IT platform with the ability to source data from ERP system and other applications for generating automated BEPS Action Plan 13-compliant reports.
- It supports a high degree of consistency checks and analytics for exception reporting/flagging risk areas/transactions.

EY GST Navigator

Are you concerned about the impact of GST on your product pricing, cash-flows and supply chain?
Do you need to understand and plan for GST under different business scenarios?

With the help of expertise gained over the years by EY and state-of-the-art technology GST Navigator, you can assess and simulate the tax impact in the GST environment.

Advanced analytical features of the GST Navigator:
- Provides strategic tax inputs to aid key business decisions on operating model changes required to optimize tax outcomes
- Focuses on taxes payable, credits, pricing and margin impact, and cash flow considerations
- Has the ability to drill down to the last detail — including legal entity, business division/sub-division, profit center, product, category, customer, supplier and simulated scenarios — for impact analysis
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Near DLF Golf Course
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NOIDA - 201 304
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Holding No. 1, SB Shop Area
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NH-49, Maradu PO
Kochi - 682 304
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Off, Western Express Highway
Goregaon (E)
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