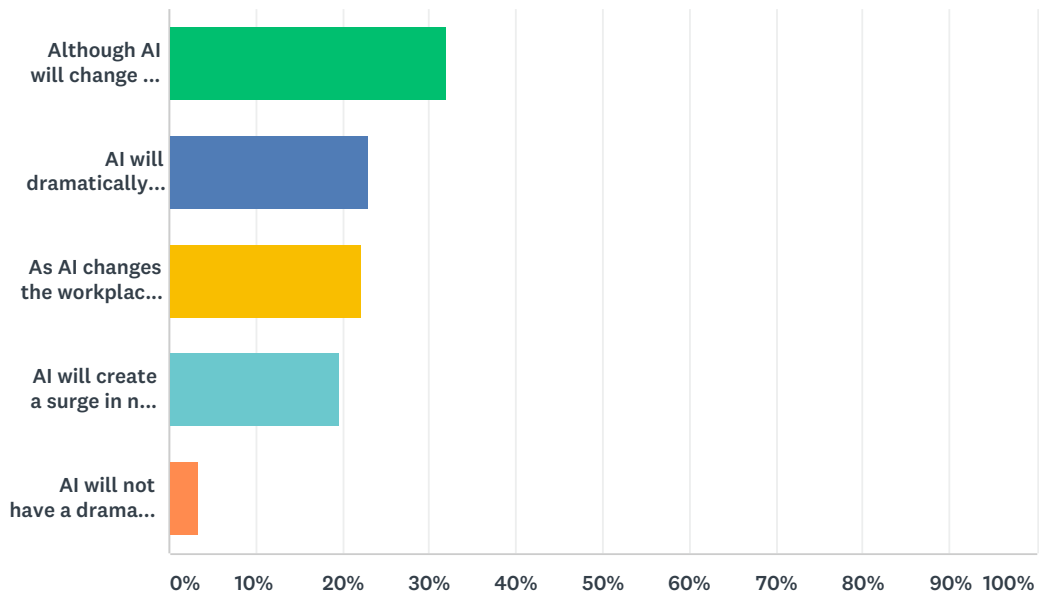
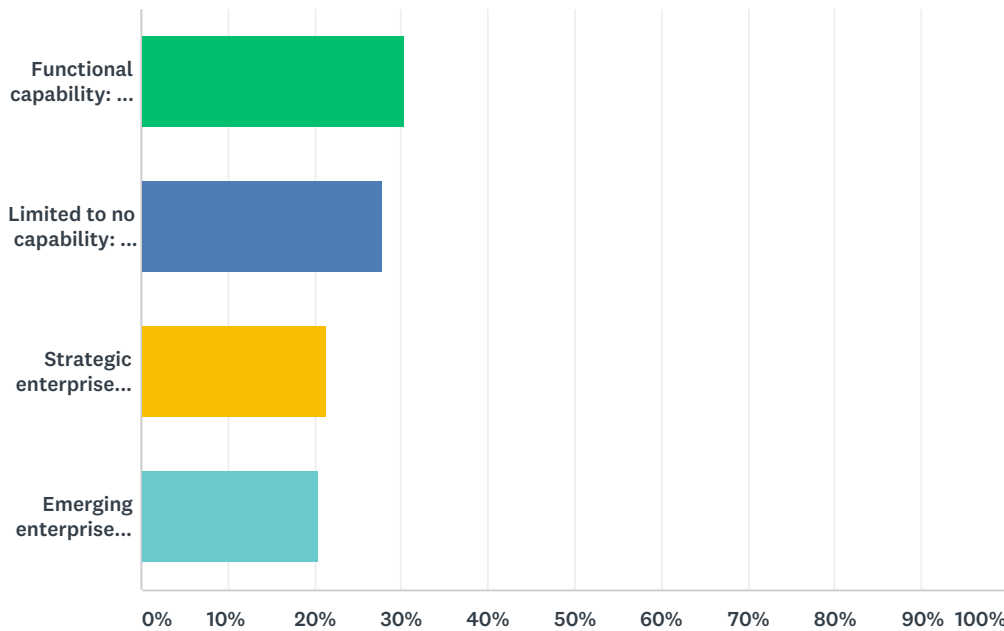


Q1 Which of the following assertions best matches your view of AI's impact on jobs?



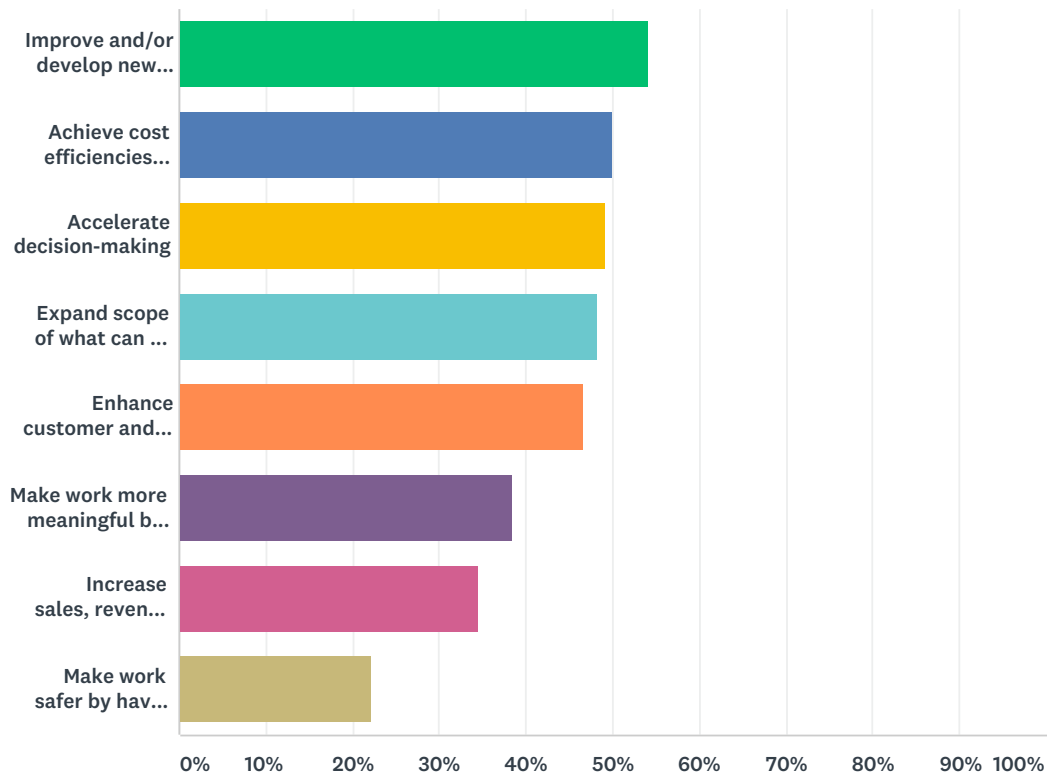
ANSWER CHOICES	RESPONSES
Although AI will change the workplace, more jobs will be created than lost	31.97%
AI will dramatically change the landscape of work, replacing millions of humans in jobs	22.95%
As AI changes the workplace, some jobs will be lost	22.13%
AI will create a surge in new jobs, thus boosting the economy	19.67%
AI will not have a dramatic effect on job creation or loss	3.28%
TOTAL	

Q2 How is AI being applied and enabled at the enterprise level within your organization?



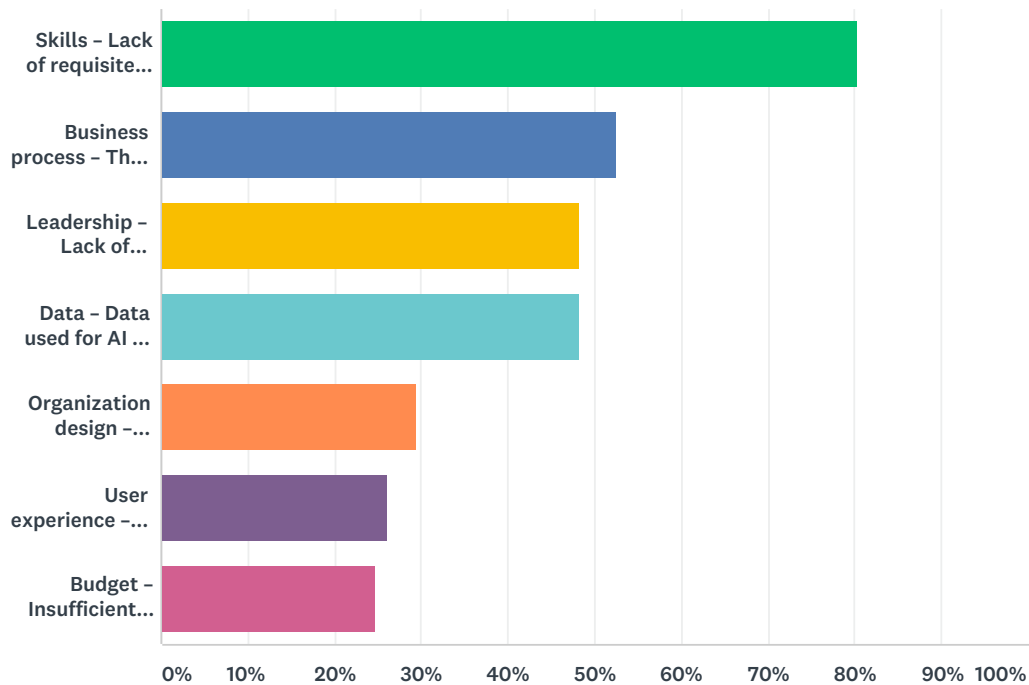
ANSWER CHOICES	RESPONSES
Functional capability: AI is being piloted and applied within one or more business units or corporate functions but we do not yet have an enterprise AI strategy aligning these programs	30.33%
Limited to no capability: We may have some targeted AI pilots but it's not a strategic priority for the enterprise	27.87%
Strategic enterprise capability: C-level support and a clear strategy for applying AI at scale across the enterprise is in place and we are making active progress	21.31%
Emerging enterprise capability: Enterprise AI strategy is in development and alignment across business units and corporate functions is emerging with some early program success	20.49%
TOTAL	

Q3 What are your desired business outcomes from the application of AI?
Please choose the top three answers.



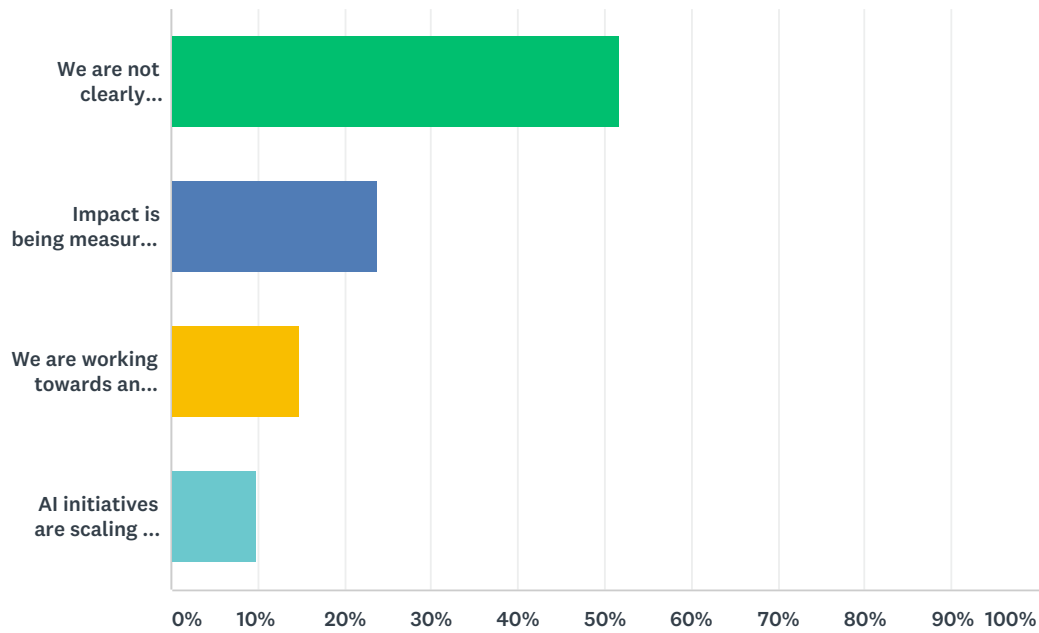
ANSWER CHOICES	RESPONSES
Improve and/or develop new products/services	54.10%
Achieve cost efficiencies and/or streamline business operations	50.00%
Accelerate decision-making	49.18%
Expand scope of what can be automated (intelligent automation)	48.36%
Enhance customer and/or employee experience	46.72%
Make work more meaningful by freeing up employees from mundane tasks	38.52%
Increase sales, revenues	34.43%
Make work safer by having smart machines take on dangerous tasks.	22.13%
Total Respondents: 122	

Q4 What are the biggest challenges to an enterprise AI program? Please choose the top three answers.



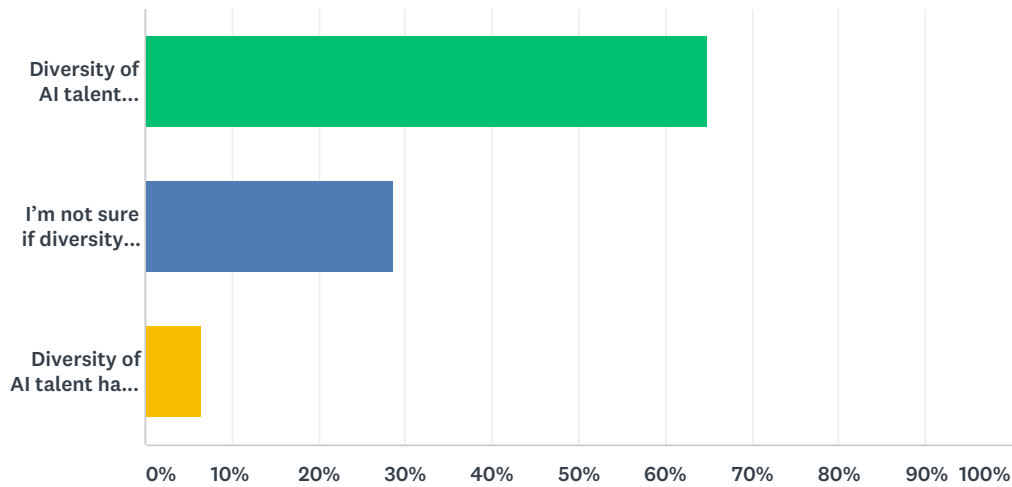
ANSWER CHOICES	RESPONSES
Skills – Lack of requisite talent to drive AI adoption	80.33%
Business process – The AI insights are not well integrated into current processes	52.46%
Leadership – Lack of managerial understanding and sponsorship	48.36%
Data – Data used for AI is not of high quality or not trusted	48.36%
Organization design – Interaction between various people/groups does not function well	29.51%
User experience – The way in which the individual ‘interfaces’ with the AI is not well-designed	26.23%
Budget – Insufficient resources	24.59%
Total Respondents: 122	

Q5 Which of the following statements best describes how your organization measures the value and impact of AI?



ANSWER CHOICES	RESPONSES
We are not clearly defining business outcomes or KPIs at this time , primary focus is on piloting and learning	51.64%
Impact is being measured, but inconsistently across functions and lines of business, there is no portfolio approach	23.77%
We are working towards an outcomes-driven enterprise approach incorporating financial and non-financial KPIs	14.75%
AI initiatives are scaling and being managed as an enterprise portfolio with continuous value assessments impacting risk management resource allocation decisions	9.84%
TOTAL	

Q6 How do you view the impact of gender and racial diversity on AI programs?



ANSWER CHOICES	RESPONSES
Diversity of AI talent impacts how AI programs are designed and implemented, increasing the potential for bias to emerge through machine learned processes.	64.75%
I'm not sure if diversity has any impact on AI	28.69%
Diversity of AI talent has limited to no influence on AI program priorities and the output of algorithms.	6.56%
TOTAL	

EY and MIT Technology Review Insights recently polled 122 business leaders attending a conference in San Francisco to gather insights regarding the current state of AI adoption.