



Building a better working world

Hospitality is most vulnerable to cyber crime

It is not easy to go digital and get ahead of cyber crime

The hospitality industry is one of the fastest growing targets for cyber crime. In 2018, it was the third most affected industry after retail and finance. Even global players were struck by cyber attacks.

Financial losses and reputational damage are immense.

In today's digital world, adapting an organization's internal processes and architecture is just as important as enabling a digital customer and business experience.

Fines for hotel chains which have been breached in the past year may amount to USD 1bn.

Predominant cyber threats for the hospitality sector

- ▶ POS (point-of-sales) attack
- ▶ Personal data theft over Wi-Fi systems
- ▶ Ransomware attack
- ▶ Spear-phishing attacks
- ▶ Social engineering attacks
- ▶ Non-compliance with protection and privacy regulations

How EY can help

- ▶ **Security Assessments**
evaluate how well an organization is protected and how able it is to respond to a cyber attack.
- ▶ **Data Protection**
focuses on both technical protection for customer data and privacy capabilities and compliance with GDPR, Chinese law and others.
- ▶ **Security By Design**
builds your systems securely from the beginning.
- ▶ **Cyber Triage**
covers both network and host systems to provide a comprehensive overview of the current cybersecurity posture of the organization.
- ▶ **Incident Response Service**
supports recovery from a cyber incident by analyzing what is going on in your networks and systems and by mitigating the attack with our Mobile Incident Response solution.
- ▶ **IR Gap Analysis**
helps clients evaluate and assess how well their organization could respond to a cyber attack.

Your Cybersecurity contacts



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