

A person in a dark suit stands with their back to the camera, looking out of a large glass window. The view outside shows a city skyline with various buildings and a church spire. The interior floor is highly reflective, showing the person's silhouette. A yellow rectangular frame is positioned on the left side of the image, containing the title and subtitle text.

# **EY Whistleblowing Policy**

**Applicable to Australia,  
New Zealand and  
Papua New Guinea**

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The better the question.  
The better the answer.  
The better the world works.



**Shape the future  
with confidence**

## Table of contents

1.	Executive summary .....	1
1.1	Purpose and scope.....	1
1.2	EY responsibilities.....	1
1.3	Whistleblower legislation .....	2
2.	What is whistleblowing? .....	2
2.1	Making a disclosure.....	2
2.2	Receiving a disclosure .....	4
3.	Investigation process by EY .....	5
3.1	Whistleblower protections .....	6
3.2	Anonymity and confidentiality.....	6
3.3	Detriment to the whistleblower .....	7
3.4	Protection of files and records .....	7
3.5	Whistleblower support.....	8
4.	Compliance monitoring and reporting.....	9
5.	Further information .....	9
Appendix A	Definitions.....	10

# 1. Executive summary

This EY Whistleblowing Policy sets out the principles for making, receiving, investigating and addressing disclosures raised by Whistleblowers in Australia, New Zealand and Papua New Guinea. It outlines the appropriate escalation paths, refers to legislative terms, where relevant, and sets out the responsibilities and obligations that apply to eligible whistleblowers and eligible recipients.

The policy contains guidance about:

- Making a whistleblowing disclosure about the EY organisation.
- Receiving a whistleblowing disclosure made to an eligible recipient at EY.
- Protections available to Whistleblowers.
- The EY process to investigate disclosures.

## 1.1 Purpose and scope

The EY organisation is guided by our EY values and the EY Global Code of Conduct.

In circumstances regarding the conduct of EY clients and suppliers, we must balance our professional duty of confidentiality to our clients and suppliers, with our professional duty to act in accordance with our legal obligations and the EY values. A whistleblowing disclosure can include any concern in respect of the EY organisations, EY clients' or EY suppliers' work, values, people and policies.

This policy aims to provide clarity on how the organisation will support whistleblowers so that they:

- Are encouraged to express their concerns.
- Know how to report their concerns.
- Know their rights, including their right to remain anonymous.
- Know what will happen if they report their concerns.
- Feel safe in reporting their concerns.
- Will not be subject to retaliation, detriment or victimisation in response to reporting their concerns.

The policy applies to whistleblowing disclosures received from internal and external sources and forms part of the EY risk management and corporate governance framework.

## 1.2 EY responsibilities

Role	Responsibilities
EY member firm partners	<ul style="list-style-type: none"><li>▪ Be aware of this policy and understand your obligations as a potential Eligible Whistleblower and potential Eligible Recipient.</li><li>▪ Initiate investigation procedures upon receipt of a Protected Disclosure.</li></ul>
EY Employees	<ul style="list-style-type: none"><li>▪ Be aware of this policy and understand your obligations as a potential Eligible Whistleblower and potential Eligible Recipient.</li><li>▪ Initiate investigation procedures upon receipt of a Protected Disclosure.</li></ul>
EY Whistleblowing Officer	<ul style="list-style-type: none"><li>▪ Act as the primary contact for whistleblowing disclosures.</li><li>▪ Assist with whistleblowing investigations.</li></ul>

Role	Responsibilities
EY Risk Management	<ul style="list-style-type: none"> <li>Assist with whistleblowing investigations.</li> </ul>

## 1.3 Whistleblower legislation

This policy has been developed having regard to the following relevant legislation:

- *Corporations Act 2001* (Cth) ("**Corporations Act**")
- *Taxation Administration Act 1953* (Cth) ("**Taxation Administration Act**")
- *Protected Disclosure Act 2000* (NZ)
- *Whistleblower Act 2020* (PNG).

## 2. What is whistleblowing?

A whistleblowing disclosure can include any concern about EY, EY clients' or EY suppliers' work, values, people or policies. Any EY member firm partner, employee, officer, client, supplier or member of the public can make a whistleblowing disclosure to any EY partner, officer or employee or through the EY Ethics Hotline.

For protections to be afforded to a whistleblower under the legislation, a disclosure must be made by an **eligible whistleblower** to an **eligible recipient** about a **disclosable matter**. This is known as a **protected disclosure**.

**Disclosable matters** (under the legislation) involve information that the discloser has **reasonable grounds** to suspect concerns, **misconduct**, or an **improper state of affairs** or circumstances. For a disclosure to be recognised as a whistleblowing disclosure under the Taxation Administration Act, the disclosable matter must be in relation to the tax affairs of the entity or individual. Examples of disclosable matters are set out at Appendix A.

It is important to understand the distinction between a personal or work-related grievance, and a disclosable matter that may lead to a protected disclosure, whereby a whistleblower has protection available under the legislation.

Instances that are generally **not** considered disclosable matters under the whistleblowing legislation can include, but are not limited to:

- A personal grievance such as interpersonal conflict between the discloser and another employee.
- A decision relating to the engagement, transfer, promotion or termination of the individual making the disclosure.

These types of complaints concerning EY may be reported through the EY Ethics Hotline or discussed with an EY Talent representative.

## 2.1 Making a disclosure

### 2.1.1 Who is an Eligible Whistleblower?

The range of individuals who may make a protected disclosure is broad and includes both current and former employees.

#### 2.1.1.1 Australia

In Australia, an individual is an eligible whistleblower under the **Corporations Act** in relation to a regulated entity, if the individual is, or has been, any of the following:

- An officer or employee of the entity
- A client or supplier of the entity
- An individual who supplies services or goods to the entity (paid or unpaid)
- A contractor of the entity and/or and their employees
- An associate of the entity
- Relatives, spouses or dependents of any of the above.

In Australia, an individual is an eligible whistleblower under the **Taxation Administration Act** in relation to a regulated entity, if the individual is, or has been, any of the following:

- An officer or employee of the entity
- A client or supplier of the entity
- An individual who supplies services or goods to the entity (paid or unpaid)
- A contractor of the entity and/or their employees
- An associate of the entity
- Relatives, spouses or dependents of any of the above.

#### **2.1.1.2 New Zealand**

In New Zealand, an individual is an eligible whistleblower under the *Protected Disclosure Act 2000* (NZ) in relation to a regulated entity, if the individual is, or has been any of the following:

- An employee of the organisation
- A secondee to the organisation
- A person engaged or contracted under a contract for services to do work for the organisation
- A person concerned in the management of the organisation (for example, someone who is or was a member of the board or governing body of the organisation)
- A member of the Armed Forces (in relation to the New Zealand Defence Force)
- A volunteer working for the organisation without reward or expectation of reward for that work.

#### **2.1.1.3 Papua New Guinea**

In Papua New Guinea (PNG), a disclosure is able to be made by an employee, meaning any person (excluding an independent contractor) who works for an employer and who receives, or is entitled to receive any remuneration.

### **2.1.2 What are the reporting options for making a disclosure about EY?**

When a disclosure is made to EY by an internal or external party, the status of the discloser (Eligible Whistleblower), the nature of the disclosable matter and who the disclosure is made to (Eligible Recipient), will determine whether the legislative whistleblowing protections apply.

EY encourages all people to report concerns regarding unethical or illegal behaviour or misconduct. Regardless of whether the whistleblower legislation applies, there are EY policies in place to protect people who raise concerns from retaliation.

If you have a matter to report about EY, you should first consider raising it via the EY Ethics Hotline. This allows EY to address and investigate the issues raised as quickly and efficiently as possible.

A disclosure can be made online at [EY Ethics Hotline](#) or via phone to the hotline (1-800-431-015). This avenue is available to EY member firm partners, employees and members of the public.

Alternatively, you can also raise concerns directly with the EY Whistleblowing Officer. You can make this contact via email, phone or in person. In lieu of making direct contact with the EY Whistleblowing Officer, you may also contact an EY Partner, an officer of an EY entity or the Risk Management Leader to make a disclosure.

All disclosures are given careful consideration, regardless of whether the disclosure qualifies for Whistleblower protection and disclosures can be made anonymously.

## **2.2 Receiving a disclosure**

### **2.2.1 Who is an eligible recipient?**

A Protected Disclosure must be made to an eligible recipient to qualify for whistleblower protection under the legislation. It is important all EY member firm partners and employees understand their obligations as both a potential eligible whistleblower **and** a potential eligible recipient of a protected disclosure.

Whilst a disclosure made to a non-eligible recipient may not qualify as a whistleblowing disclosure under the legislation and therefore the anonymity protections do not apply to the discloser, we address every report received confidentially and in accordance with the EY values and the EY Ethics Hotline obligations.

Once a protected disclosure is made, an eligible recipient may not delegate or discharge their legal obligation to respond. Different individuals may qualify as an eligible recipient under the legislation in different countries.

### **2.2.2 Australia**

In Australia, to receive legislative protection under the **Corporations Act**, a protected disclosure must be made to an eligible recipient, which includes:

- A director, company secretary, company officer, or senior manager of the company
- An auditor, or a member of the audit team, of the company (this includes internal audit)
- An actuary of the company or organisation
- A person authorised by the company or organisation to receive whistleblower disclosures
- Australian Securities and Investments Commission (ASIC) or the Australian Prudential Regulation Authority (APRA), or
- A legal practitioner.

In Australia, to receive legislative protection under the **Taxation Administration Act**, a protected disclosure must be made to an eligible recipient, which includes:

- An auditor, or a member of the audit team, of the entity
- A registered tax agent or BAS agent who provides tax agent services or BAS services to the entity
- A person authorised by the company or organisation to receive whistleblower disclosures.
- A partner in the partnership
- A person authorised by a partner in the partnership to receive disclosures that may qualify for protection

#### **2.2.2.1 New Zealand**

- In New Zealand, the receiver of a protected disclosure can be either the organisation concerned or an appropriate authority under the legislation.

#### **2.2.2.2 Papua New Guinea**

- In PNG, a protected disclosure can be made to a legal practitioner, an employer, a minister or an approved authority under the legislation.

### **3. Investigation process by EY**

If an EY eligible recipient receives a protected disclosure, the eligible recipient is required to investigate under the legislation.

Following a whistleblowing disclosure made to EY about EY, or about EY clients, suppliers or associates (both former and current), an EY representative will carry out an initial assessment of the issues raised in the disclosure and assess if EY can investigate the disclosure. An EY representative may contact the whistleblower to seek further information about the disclosable matter to assist in this assessment and subsequent investigation.

A whistleblower can expect to receive a preliminary response from an EY representative within 5-10 working days. This response will be communicated by the eligible recipient or an appropriate EY contact (if consent has been provided to share the whistleblower's identity and the confidential information with this person).

Following an initial assessment, EY may launch a formal investigation process.

EY will obtain an understanding of the matter, including the nature of the possible or actual instance of the disclosable matter and the circumstances in which it has occurred. The scope of the investigation, selection of an investigation team, preparation of document preservation instructions, securing of electronic and physical evidence and the determination of whether interviews are required, will be determined, aligned with the level of consent provided by the whistleblower.

In investigating the disclosure, EY will obtain an understanding of the disclosable matter including:

- The nature of the disclosable matter and how the situation came to light
- The nature of the potential law or regulatory violation, including any applicable reporting obligations
- Whether the matter is imminent or likely to occur

- Whether the matter relates to a single event or transaction or might apply to multiple events, transactions or parties
- Whether the situation is current or relates to past event
- The number or extent of people that might be involved or affected, including the effect on the entity, its stakeholders and the general public
- The impact of the disclosable matter, if it can be determined, including on the financial or tax affairs of the entity
- The geographies or organizational groups involved and whether the disclosable matter has cross-border implications, if it can be determined
- Whether there is a previous history of similar allegations or issues related to the disclosable matter

Where applicable, EY will also assess the impact of the disclosure on any ongoing engagements and our prospective relationship with the entity. This includes whether the disclosable matter involves management or employees who have significant roles in internal control, as well as whether the disclosure has the potential to have a significant impact on the entity, its stakeholders or the general public from a financial or non-financial aspect.

All investigations will be conducted in a thorough, fair and independent manner in accordance with the principles of natural justice and procedural fairness to ensure whistleblowers are treated fairly.

Updates will be provided to the whistleblower and the whistleblower will be informed of the outcome of the investigation and any required next steps within 60 days from the date of making the disclosure or report to EY.

EY will document the disclosure, all investigative actions taken, and the conclusion. Where the disclosure content or findings of an investigation indicate a matter that may constitute a breach of law or regulation that could cause substantial harm to investors, creditors, employees of EY or the entity or the general public, EY will determine whether an immediate notification to the appropriate authority (such as the police or ASIC) is required.

### **3.1 Whistleblower protections**

The EY organisation promotes a culture that respects and encourages the reporting of concerns which may be disclosable matters under the legislation and therefore may result in the granting of civil, criminal, or administrative immunity (including disciplinary action) for whistleblowers in certain circumstances.

### **3.2 Anonymity and confidentiality**

A Whistleblower is entitled to remain anonymous, or they may place restrictions on who is informed of their identity and the confidential information that comprises their disclosure. This may continue following the making of the disclosure, over the course of investigation and after the investigation is finalised. There is legal protection available to eligible whistleblowers which carries **serious penalties for individuals and companies that breach the protection available under the legislation.**

Whilst EY will attempt to investigate the disclosure, whistleblowers should understand restricting information for the purposes of maintaining anonymity may prevent EY from being able to investigate the protected disclosure effectively.

EY will treat all protected disclosures confidentially and information about the disclosure will not be shared unless:



- We have received prior consent to do so
- We are legally obligated to do so
- It is reasonably necessary in order to investigate the allegations made in the disclosure, for example, to prevent a serious threat to a person's health or safety
- We consider it appropriate to make a disclosure to a regulator in accordance with legislation

It is illegal for EY or an eligible recipient to disclose information that may lead to the identification of a whistleblower, outside of the exceptions listed above. Individuals and/or EY may be exposed to disciplinary action by EY, or criminal or civil liability under the legislation, for breaches of confidentiality or disclosure of the identity of the whistleblower.

### **3.3 Detriment to the whistleblower**

Eligible Whistleblowers who qualify for protection under the legislation may not be personally disadvantaged. However, whistleblower protections do not grant immunity to a whistleblower for any misconduct that the whistleblower was involved in, that is revealed in the disclosure.

Detriment includes:

- Dismissal
- Demotion or injury in his or her employment
- Any form of harassment
- Harm or injury, including psychological harm
- Discrimination
- Current or future bias
- Damage to property, reputation, business or financial position.

EY strictly prohibits all forms of retaliation, victimization and detriment against a whistleblower as a result of making a Protected or any disclosure. We will take all reasonable steps to protect whistleblowers from such retaliation, victimisation and detriment. Retaliation and/or detriment is a serious violation of our Global Code of Conduct and any EY individual who is found to have retaliated against a whistleblower will be subject to disciplinary action which may include termination of employment. The individual may also be exposed to criminal or civil liability for a breach of the relevant legislation.

A whistleblower may be entitled to compensation from the person or entity that has caused, or threatened to cause, any detriment to the whistleblower.

### **3.4 Protection of files and records**

Unauthorised release of information to someone not involved in the investigation (unless authorised or required for the purpose of the investigation), without a whistleblowers consent, will be a breach of this policy.

Whistleblowers are assured that a release of information in breach of this policy will be regarded as a serious matter and will be dealt with under the EY disciplinary procedures.

### **3.5 Whistleblower support**

All EY member firm partners, employees and their immediate family members have access to a free and confidential counselling service provided by EY.

Whilst EY cannot always provide the same level of practical support to other whistleblowers, we will endeavour to provide support to the extent reasonably possible.

## **4. Compliance monitoring and reporting**

The frequency and theme of EY Ethics Hotline reports may be subject to periodic reporting to EY Area and Global leadership. This policy will be reviewed at least every 2 years from issue date or earlier if deemed required by the EY policy issuer.

## **5. Further information**

Please contact the EY Whistleblowing Officer, Oceania Risk Management leader, Leigh Walker on +61 3 9288 8454.

## Appendix A Definitions

The table below defines terms and definitions used in this policy.

Term	Definition
BAS Agent	Provider of BAS Services as defined in the <i>Tax Agent Services Act 2009</i> .
Eligible Whistleblower	A person who can make a protected disclosure under the relevant whistleblower legislation in their country.
Eligible Recipient	A person who can receive a protected disclosure under the relevant whistleblower legislation in their country.
EY	EY includes the relevant member firms in Australia, New Zealand and Papua New Guinea and all other associated entities that operate in Australia, New Zealand and Papua New Guinea. All of these entities are governed by this policy.
EY Senior Manager	EY employee with the internal rank of senior manager.
EY Whistleblowing Officer	Oceania Risk Management Leader Leigh Walker +61 3 9288 8454
Tax Agent	Provider of tax agent services for a fee or other reward. Must be registered with the Australian Tax Practitioners Board.
Protected Disclosure	A report by an Eligible Whistleblower to an Eligible Recipient of a disclosable matter that qualifies for protection under the relevant legislation.
Disclosable Matter	<p><b>A disclosable matter</b> involves information that the discloser has reasonable grounds to suspect concerns, misconduct or an improper state of affairs or circumstances and can include, but is not limited to:</p> <ul style="list-style-type: none"> <li>▪ Fraudulent, dishonest or unethical conduct (including anything that would breach the EY Code of Conduct).</li> <li>▪ Behaviour that is in breach of a legal obligation or the law, including the <i>Corporations Act</i>, <i>Australian Securities and Investments Commission Act 2001</i>, <i>Taxation Administration Act</i> or <i>Competition and Consumer Act 2010</i> (Cth).</li> <li>▪ Any other conduct which may be detrimental to EY, our clients or employees by way of financial or non-financial loss or harm.</li> <li>▪ Conduct that constitutes an offence against any other law of the Commonwealth that is punishable by imprisonment for a period of 12 months or more.</li> <li>▪ Illegal conduct (including in relation to theft, illicit drugs, violence or criminal damage to property).</li> <li>▪ Conduct that represents a danger to the public or the financial system.</li> <li>▪ Any behaviour that poses a serious risk to health and safety.</li> </ul> <p>For a disclosure to be recognised as a whistleblowing disclosure under the <i>Taxation Administration Act</i>, the disclosable matter must be in relation to the tax affairs of the individual or entity.</p>

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