



Shape the future
with confidence

My EY Security Architecture

Harnessing technology to power human enterprise

At EY, we believe that business transformation builds trust and drives growth, with technology accelerating human enterprise to create new and better ways of working. To support this vision, EY teams have defined a powerful program to deliver this vision to clients - My EY.

My EY

EY teams have created a gateway that provides a compelling digital experience for EY clients to easily and securely access EY technologies, insights, data sets and people. This gateway is called My EY and is the point of entry to EY services for all external users.

Server-level security

The My EY environment is designed using a cloud architecture intended to prevent unauthorized data access from the Internet. My EY is hosted on ISO 27001 certified Microsoft data centers around the world.

Encryption

My EY can be accessed by using any modern web browser (e.g., Chrome, Fire Fox, Edge, etc.). My EY uses transport layer security (TLS) v.1.2 for data encryption to safeguard data transfers between users, the My EY portal, and all applicable products therein. TLS is a protocol that protects data as it travels across communication lines between web browsers and web servers. It validates that the data came from the source it was supposed to have originated from and that no one tampered with the data during the transfer.

User enrollment

User enrollment and gaining access to an EY line of services product involves a two-step process.

1. External user registration

- a. An internal EY practitioner using their EY-issued secure laptop invites an external user to join My EY using the internal registration system.
- b. External (client or third-party) users will then receive an invitation to join My EY via email. External users must redeem the invitation by clicking on a button in the body of the email message.
- c. They will then be taken to a page to review the My EY terms and conditions. Upon acceptance of these terms the external user will arrive at the My EY home page.

2. Gaining access to a My EY enabled line of business product

- a. Upon successful registration of the external user and redemption of the My EY invitation, an EY practitioner using their EY-issued secure laptop will give the external user access to a line of service product.
- b. This may generate additional emails to the external user depending on the product in scope.
- c. The external user is now able to access one of the EY line of services products.

Internal (EY) users

Internal users can only access My EY from their EY-issued secure laptops.

External (client or third-party) users

To access My EY, external users should use the identity assigned upon registration.

User authentication

Internal (EY) users are authenticated via single sign-on when accessing My EY from their EY laptops.

External users (e.g., clients or third-parties) are authenticated primarily from their enterprise Identity and Access Management services and their identities are then federated through Microsoft's Azure AD service and from there to My EY. Users from organizations that are not Azure AD customers will typically use a username and password established during the enrollment process. The username is the user's email address that was recorded during the invitation process. Direct identity federation services are available. Further consultation is required to determine the feasibility of this option. EY posted identities are provided through Auth0.

Once authenticated, the user is authorized to access only the specific line of services products to which access has been granted. Some EY users will have access to multiple line of services products due to the nature of their work for different clients.

Inactive user log off

Inactive users are forced to re-establish their sessions after 60 minutes of inactivity.

Password Management

For accounts that are EY hosted, passwords are hashed with salt and stored in a partner third-party Software as a Service (SaaS) directory service. If external users forget their passwords and have EY hosted identities, they must request a new password using the "Forgot Password" link on the log-in page. Old passwords cannot be retrieved. Password change requests are retained for four months as part of user profile updates.

For accounts that are federated through B2B federation, password management policy is dictated by the parent company's password policy.

Forced password changes

External My EY users whose identities are hosted within the EY organization are required to change their password upon initial access and thereafter every 90 days.

Content security

Content within My EY is stored the following ways:

User attributes are stored within EY managed services once an invitation is redeemed.

Further information

Disaster recovery processes

My EY utilizes a cloud provided service which distributes traffic away from areas affected by outages. This ensures that external users and EY users can access My EY if they have Internet connectivity on their device.

Attack and penetration testing

EY information security policies mandate that all products must pass through security review prior to production use. The EY information security review and certification process gauges compliance of the products against EY information security policies and standards. A security review consists of multiple tool-based vulnerability assessments, manual code review, reputational testing, and manual attack/penetration testing to determine if deficiencies exist within the application. Sub-subsequent reviews are performed as needed based on the types and significance of changes being made to the product. The vulnerability assessments are typically enacted prior to production use, in post-production release and as part of regularly scheduled compliance activities.

Security requirements

EY information security policies and standards are based on the internationally recognized ISO 27002 standard for information security management.

Additional information

Additional security questions should be put in writing and set to your EY engagement team.

EY | Assurance | Tax | Strategy and Transactions | Consulting

About EY

EY is a global leader in assurance, tax, strategy, transaction and consulting services. The insights and quality services we deliver help build trust and confidence in the capital markets and in economies the world over. We develop outstanding leaders who team to deliver on our promises to all of our stakeholders. In so doing, we play a critical role in building a better working world for our people, for our clients and for our communities.

EY refers to the global organization, and may refer to one or more, of the member firms of Ernst & Young Global Limited, each of which is a separate legal entity. Ernst & Young Global Limited, a UK company limited by guarantee, does not provide services to clients. Information about how EY collects and uses personal data and a description of the rights individuals have under data protection legislation are available via ey.com/privacy. For more information about our organization, please visit ey.com.

©2025 EYGM Limited.

All Rights Reserved.

EYG no. 00461-19Gbl

BMC Agency
GA 1012386

ED None

This material has been prepared for general informational purposes only and is not intended to be relied upon as legal, accounting, tax or other professional advice. Please refer to your advisors for specific advice.