

## **EY CANADA PRIVACY ADDENDUM**

Last updated: March 18, 2025

### **ADDITIONAL CANADA-SPECIFIC PRIVACY DISCLOSURES**

Ernst & Young LLP, an Ontario limited liability partnership, and its affiliated and/or associated Canadian entities (“EY Canada,” “we,” “us,” “our”) provides this privacy addendum (“Privacy Addendum”) to inform you about our collection, use and disclosure of information when individuals (“you”) visit [www.ey.com](http://www.ey.com) and select the Canada as your country (the “Site”) and any other sites that link to this Privacy Addendum.

This Privacy Addendum contains additional disclosures required by the Personal Information Protection and Electronic Documents Act and substantially similar provincial privacy laws in Canada (“Canadian disclosures”). The Canadian disclosures supplement the information contained in our global privacy statement available here (“Global Privacy Statement”). For purposes of this addendum, the term “personal data” includes all “personal data” and “personal information”, as defined in applicable Canadian privacy laws. Unless otherwise expressly stated, all other terms in this section have the same meaning as defined in our Global Privacy Statement or as otherwise defined in the applicable Canadian privacy laws.

**Protecting Your Data.** EY Canada protects personal data using appropriate physical, technical, contractual and organizational security measures. These measures are designed to facilitate compliance with data protection requirements by design and by default.

**Cross-jurisdictional Transfers.** By providing us with personal data, you acknowledge and agree that your personal data may be transferred to other jurisdictions for processing and storage, where laws regarding the protection of personal data may be less stringent than the laws that apply in your jurisdiction. Further, your personal data may be accessible to law enforcement, national security authorities, and the courts of such jurisdictions. Where necessary to make such transfers, we will comply with our legal and regulatory obligations in relation to the personal data, including applicable provincial, territorial and federal laws and regulations. Transfers of personal data among member firms of the EY network are subject to our Binding Corporate Rules Program, available at [www.ey.com/bcr](http://www.ey.com/bcr). We also require any support provider that processes personal data on our behalf to provide at least the same level of protection for such personal data as required by legal and regulatory requirements.

**Retention.** EY Canada retains personal data for as long as necessary to fulfill the purposes described in the Global Privacy Statement and this Privacy Addendum, subject to EY Canada’s obligations to comply with applicable law, policy, regulation, contractual obligations, and relevant professional and industry standards. Therefore, the length of time your personal data is kept by us varies according to the applicable obligation(s) and the nature of the information involved - it may even extend beyond the end of the relationship between you and EY Canada. At your request, we will securely delete your personal data in accordance with applicable procedures, unless EY Canada is required to retain it to comply with its obligations.

**Customer Relationship Management (CRM).** We may also disclose email addresses of contacts in our CRM system with third parties for the purpose of delivering targeted advertising on those third

parties' platforms, where such contacts have agreed to our Privacy Statement covering such use of data. Contacts in our CRM system, may opt out of such targeted advertising by managing their preferences.

**Contact for More Information.** EY Canada has appointed a Privacy Officer who is responsible for overseeing questions in relation to this Privacy Addendum. If you have any questions about this Privacy Addendum, including any requests to exercise your legal rights, please contact the Privacy Officer using the details set out below:

Privacy Officer  
Ernst & Young LLP  
EY Tower  
100 Adelaide Street West  
Toronto (Ontario) M5H 0B3 Canada  
EYCanada.Privacy.Officer@ca.ey.com

We would encourage you to contact the Privacy Officer to address any of your privacy concerns. However, you also have the right to make a complaint at any time to the relevant supervisory authority for personal data protection issues. In Canada, you can contact the Office of the Privacy Commissioner of Canada or the relevant provincial privacy commissioner for your province of residence.

Changes to the Privacy Addendum. EY Canada will occasionally update this Privacy Addendum to reflect additional disclosures, where required. When we post changes to this Privacy Addendum, we will revise the "Last Updated" date at the top of this Privacy Addendum. We recommend that you check this page from time to time to inform yourself of any changes in this Privacy Addendum.