



Shape the future
with confidence



Microsoft

Who can land the extraordinary value of Microsoft Copilot like us?

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The better the prompt.
The better the answer.
The better the world works.

An EY infoguide: As one of the first global enterprises to deploy Microsoft Copilot, we would like to share our journey to creating Everyday AI with you. We've composed our experiences and learnings into an unbeatable practice that is helping customers around the world to achieve extraordinary results.

The EY mission: To unlock the extraordinary potential of Everyday AI

Just like you, our people wanted more time to think, create, and innovate.

To make that possible, we needed to unlock the potential of AI and make it easily accessible to everyone in their day-to-day: a vision we called Everyday AI.

We looked to our close partnership with Microsoft; together, we'd been investing heavily in digital and cloud innovation

since 2015. From that collaboration came the EY unified AI platform, EY.ai, powered by Microsoft and bringing our vision of Everyday AI to life.

By leveraging EY.ai EYQ and Microsoft Copilot, our people have **achieved a 15% boost in productivity** - time that's now being reinvested into client delivery, continuous learning, and operational excellence.

Everyday **AI \$1.4b** Initial AI investment completed in 2023

In 2024 EY started its Copilot journey.

Increasing productivity with Copilot and building agents faster with Copilot Studio.

150k

Microsoft Copilot Seats



Delivering:

150
Countries



Greater visibility

Efficiency across
workflows

700

Offices



The real change came when we went all-in on Microsoft Copilot.

Unlocking the extraordinary productivity and efficiency benefits that gave our people the time to focus on value creation and career satisfaction.

We started with a proof-of-concept spearheaded by our Global Tax team to use Microsoft Copilot as part of an AI-augmented workflow for a day-in-the-life of the tax practitioner of tomorrow.

Based on this success, we applied these learnings for rapid rollout to our service line professionals across the globe. We expanded and integrated our leading-edge AI capabilities into comprehensive solutions throughout the EY organization.



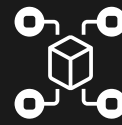
Microsoft Copilot

An AI-powered assistant, integrated into Microsoft apps or as a custom-built tool to solve unique business challenges. So users can automate tasks, generate content, and gain deeper, more accurate insights to support decision-making, save time and boost productivity and well-being.

#1



Making EY one of Microsoft's largest customers



And one of the first global enterprises to deploy Copilot

The results we've enjoyed:

1. Copilot – delivering value across all areas of business

150k

The successful deployment means Copilot is being scaled to EY employees to increase insights and boost productivity

2. Boosting developer productivity

9k⁺

EY developers now use GitHub Copilot, with...

12m⁺

lines of coding, boosting productivity by 30%

Why Copilot for customers?

You've seen what it's done for us – what could it do for you?

Copilot:

it's your launchpad for AI, and your enabler for inclusivity.

As one of the first enterprises to deploy Copilot, we worked closely with software engineers at Microsoft to co-create Copilots to meet unique business needs. No one knows Copilot like us. Our deep knowledge means we can help you get the right Copilots for the task.

We'll work with you to make sure they run seamlessly behind the scenes to simplify and accelerate complex, repetitive processes across even the most sensitive and regulated business areas, like tax and finance.

Transforming your organization with Copilot and agents

Commercial AI applications
Azure AI Foundry
+ Fabric



Business process automation
Copilot Studio

Business process automation
Copilot Studio



AI-powered productivity
Microsoft 365 Copilot
+ Copilot Chat

AI-powered productivity
Microsoft 365 Copilot
+ Copilot Chat

AI-powered productivity
Microsoft 365 Copilot
+ Copilot Chat

Protect your organization with Microsoft Security

Enhanced efficiency

Increased productivity

Greater accuracy

Improved insights

Research among our own neurodivergent employees showed that...



76%

say it helps them thrive at work

85%

say Copilot fosters a more inclusive workplace

- Summarizing complex language
- Transcription and closed captions
- Removing distracting pop-ups and notifications

More informed decisions

Space for creative thinking

Enhanced employee well-being

The EY Copilot value

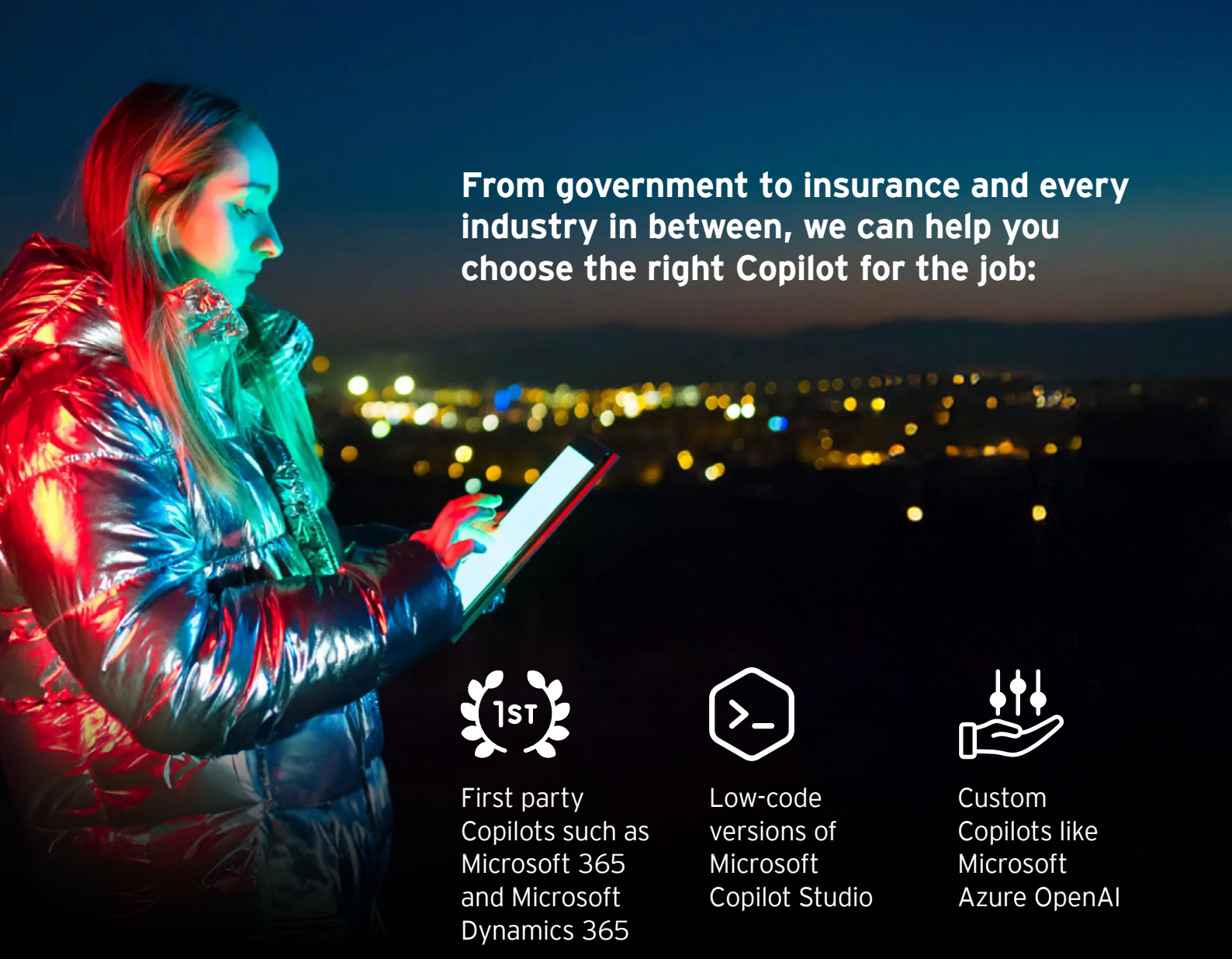
Our extraordinary experience. Your extraordinary outcomes.

Our early deployment of Copilot gives you access to unrivaled expertise.

Leaning into our deep business acumen, combined with our depth of practical insights in co-creation of Copilots, we can help you shape a solution to meet your unique needs.

What EY brings to your Copilot deployment:

- Depth of strategic insight
- Understanding of best value use cases
- Unrivaled technical understanding
- Support and insights into adoption so that Copilot becomes embedded into the culture of your company and people



From government to insurance and every industry in between, we can help you choose the right Copilot for the job:



First party Copilots such as Microsoft 365 and Microsoft Dynamics 365



Low-code versions of Microsoft Copilot Studio



Custom Copilots like Microsoft Azure OpenAI

EY and Microsoft. There's no better partnership for your AI ambitions.

Together, we're shaping the future with confidence. And together, we can achieve extraordinary results in your organization too.

Start your story and shape your AI journey with EY and Microsoft Copilot. We've been there from the start, so there's no one more qualified or experienced to be your guide.