



Shape the future
with confidence



Microsoft

How do you shape AI exploration into extraordinary value?

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The better the prompt.
The better the answer.
The better the world works.

An EY infoguide:

How the EY Microsoft partnership unlocked transformative AI value at enterprise scale for EY and customers

As one of Microsoft's largest global cloud consumers with deep experience across Microsoft technologies, we at EY have made our own transformation into a blueprint for extraordinary results. We've built on Microsoft's innovation with EY industry insight and proprietary IP to create tools, platforms, and solutions that help our people and clients achieve more, faster and at scale.

The EY mission: To unlock extraordinary value across enterprise technology

Our people need time to innovate, insights to make smarter decisions, and technology that works for them. Our long-standing collaboration with Microsoft has given us all we need to deliver it.

Together, we've created a cloud-powered, AI-augmented ecosystem which spans our data, developer infrastructure, sales operations, client solutions and much more - enabling everyday AI and realizing extraordinary business outcomes.

We are a **top 5**
consumer of Microsoft
Azure globally

220,000+ databases

668,000+ servers

From client zero to tech pioneer: How EY transformed with Microsoft

Our digital transformation has been accelerated with EY Fabric, a modular, cloud-based technology platform built on Microsoft Azure. Acting as the enterprise-wide backbone that unifies EY data, AI, and security, EY Fabric provides the agility and compliance to rapidly create, deploy and scale enterprise-grade solutions across industries.

Building on this success, EY has become a leading adopter and integrator of Microsoft technologies.

We've built solutions for EY to use that automate workflows, integrate AI and data, and make it easier to make the right decisions, including EY.ai EYQ, our secure generative AI ecosystem, PowerPost, Tax Advisor Agent and Software Lifecycle Assist Agent - plus thousands more powering innovation across the enterprise.

**Together,
we've delivered:**

Scale and impact

70,000+ clients using EY Fabric powered by Microsoft Azure

3,000+ business applications hosted on EY Fabric

365,000 Microsoft 365 Copilot seats

Speed and productivity

18 million+ lines of code generated by AI via 16,000+ EY developers using Microsoft GitHub Copilot

7.2B+ API calls across EY Fabric and EY products and applications since June 2022

200 million+ generative AI prompts

Truly global reach

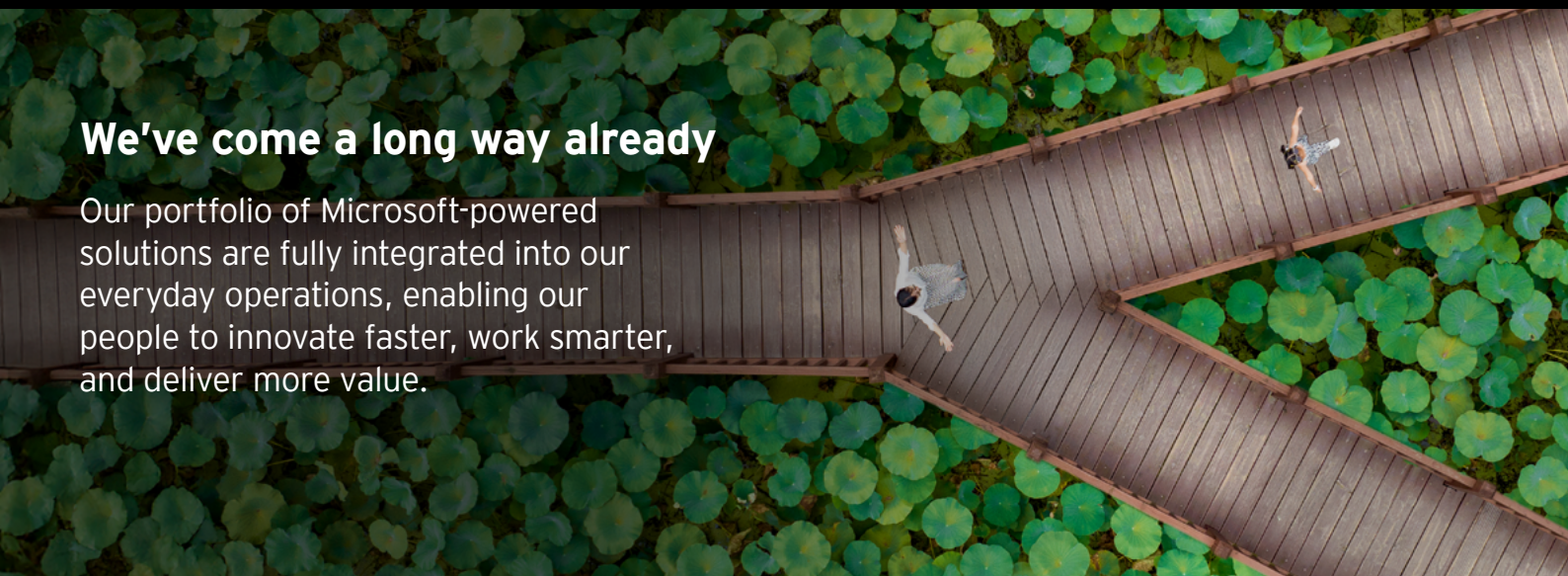
60+ cloud locations

150 countries

389,000+ Teams users

We've come a long way already

Our portfolio of Microsoft-powered solutions are fully integrated into our everyday operations, enabling our people to innovate faster, work smarter, and deliver more value.



Use cases and solutions

EY.ai EYQ: Making the most of AI at scale

EY.ai EYQ is a private, secure generative AI ecosystem, built on Microsoft Azure and OpenAI services. It uses EY Fabric to deliver scalability and compliance, alongside multi-user collaboration and deep integration of our proprietary databases.

EY.ai EYQ gives us a great foundation to deploy AI where it can transform workflows, boost productivity, and enhance client delivery while remaining governed under responsible AI principles.

- **81%** employee adoption

Everyday AI with Microsoft Copilot

As one of the first global enterprises to deploy Copilot, EY scaled Microsoft 365 Copilot and Copilot Studio to 365,000 seats, embedding everyday AI into daily work. This early, co-created rollout accelerated the shift to AI-powered processes across the firm, enabling an agentic workforce.

- **15%** productivity boost reinvested into client delivery and learning

EY + Microsoft: Modernizing finance operations

EY, the top consumer of Microsoft Power Platform on Azure, globally, has built a suite of applications to automate core finance processes on Power Platform. At the heart is PowerPost, which streamlines general ledger postings in SAP, integrates intelligent agents via Microsoft Copilot Studio, and eliminates the need for email-based approvals.

- **2,000+** employees using PowerPost globally
- **95%** faster lead times
- **37%+** reduction in operational costs

EY Helix for smarter assurance

EY Helix uses Microsoft Fabric and Microsoft Power BI to unify our data supply chain for assurance services. Integrating advanced analytics, automation, and AI, it helps us act with speed, maintain quality, and support collaboration during client engagements while optimizing operational costs.

Co-innovated with Microsoft to enhance features across the Power BI stack

Faster data processing and enhanced client insights

Streamlined workflows across assurance teams

Microsoft Dynamics 365 Sales and Copilot for an empowered Sales team

Our partnership with Microsoft has also allowed us to modernize our global sales operations with Dynamics 365 Sales - the largest global deployment of its kind. We have embedded Copilot to create a unified, insight-driven platform that's integrated with Microsoft Outlook, Microsoft Teams, and third-party systems, including SAP and Adobe. This platform supports our sales team to be more proactive, take opportunities faster and strengthen client engagement.

Tax Advisor Agent with Copilot Tuning

A Tax and Legal research agent built on Copilot Studio, this agent gives instant access to over 21 million documents, from EY publications to templates. We helped to create a tax-domain optimized LLM using Copilot Tuning, providing internal teams with precise, source-linked answers enriched with knowledge from across the enterprise.

- Personalized, contextual insights with Microsoft 365

- Source-linked, jurisdiction-specific answers in seconds

Software Lifecycle Assist Agent

With 16,000+ developers using GitHub Copilot, EY created Software Lifecycle Assist Agent, using GitHub Copilot and AI Agents to automate and transform the software development lifecycle. Deep integration with ecosystem tools enables the agent to drive faster delivery across product development, coding, and testing, while maintaining our standards and meeting compliance needs.

- Integrated with Azure DevOps, GitHub Copilot and Visual Studio

- Generates requirements, code, and unit tests automatically



Results

Our experience as Microsoft's client zero and our position as one of Microsoft's top cloud consumers, globally, has empowered our business with unrivalled capabilities across critical areas of transformational value:

- 1 End-to-end AI and cloud deployment at global scale
- 2 Rapid delivery of business value across multiple solutions
- 3 Deep insights into adoption, governance, and responsible AI

Our extraordinary experience is the foundation for extraordinary outcomes

Our journey with Microsoft has made us extremely proficient in turning technology potential into real value, with the tools to design, deploy, and scale solutions that solve real-world business problems and meet any and every business need.

Across industries, EY and Microsoft are ready to deliver a full range of solutions, from:

Data modernization and governance to security and risk management, facilitating agentic-powered decisioning to finance, supply chain and customer experience transformation and optimization, and sustainability enablement.

EY and Microsoft are shaping the future of business technology

We've been there from the start, building from our EY Fabric deployment up to bespoke solutions available to our clients, such as EY Helix, EY Global Tax Platform and EY Competitive Edge. Our deep knowledge of Microsoft technologies, platforms, and AI solutions makes us a highly qualified guide for our clients' business transformation journey.

Start your journey with EY and Microsoft today.

Connect with us

EY | Building a better working world

EY is building a better working world by creating new value for clients, people, society and the planet, while building trust in capital markets.

Enabled by data, AI and advanced technology, EY teams help clients shape the future with confidence and develop answers for the most pressing issues of today and tomorrow.

EY teams work across a full spectrum of services in assurance, consulting, tax, strategy and transactions. Fueled by sector insights, a globally connected, multidisciplinary network and diverse ecosystem partners, EY teams can provide services in more than 150 countries and territories.

All in to shape the future with confidence.

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