



We are thrilled to be a Diamond sponsor of [ServiceNow's Knowledge 24](#) again this year! We will have many ways for you to interact with our EY leaders and luminaries so you can learn about how we've been helping our diverse clients with a variety of offerings built on the Now platform. See you there!

Tuesday, May 7

Event/Session	Time	Location	Link
ServiceNow K24 opening keynote with ServiceNow Chairman and CEO Bill McDermott	9:00-10:00 AM	Mainstage	-
Meet the EY luminaries – Future of Risk	10:00-11:30 AM	EY Booth #3102	-
Theater session featuring Jacquelyn Policastro, BASF and Hendrik Schmahl, EY: Delivering a consumer-grade, one-stop-shop HR experience for BASF	10:30-10:50 AM	Expo: Stage 6	Add to My Agenda
Meet the EY luminaries – Experience Excellence	11:30-1:00 PM	EY Booth #3102	-
Theater session featuring Catie Henderson, Mars and Moumita Anthony, EY: Transformative onboarding: Creating a culture-centric empowering experience	11:30-11:50 AM	Expo: Stage 5	Add to My Agenda
Theater session featuring Jatin Rajpal, EY and Anasuya Ray, EY: Drinking our own champagne, EY develops Now Assist for EY	12:00-12:20 PM	Expo: Stage 5	Add to My Agenda
Global Public Sector spotlight session featuring Anthony Flot, AHCCCS and Suzanne Vitale, EY: Digital transformation in social assistance	12:45-1:15 PM	Murano 3305	Add to My Agenda
Meet the EY luminaries – FSO and Operational Resilience	1:00-2:30 PM	EY Booth #3102	-
Think big session featuring Jason Haines, KDP and Jatin Rajpal, EY: Brewing up a new OT/IT lifecycle management approach for Keurig Dr Pepper	2:15-2:45 PM	Delfino 4101B	Add to My Agenda
Meet the EY luminaries – Tech Excellence, Innovation, AI	2:30-4:00 PM	EY Booth #3102	-

Partner innovation session featuring Laurence Dudson, EY: Digitize to compete. Protect to serve. OT security and service management	3:30-3:50 PM	Expo: Partner Innovation Theater	Add to My Agenda
Meet the EY luminaries – Future of Manufacturing, Supply Chain and OT Security	4:00-5:30 PM	EY Booth #3102	-
ServiceNow welcome reception	5:00-6:00 PM	TBD	-
Partnership for Good winner announcements during opening reception	5:30-6:00 PM	Expo: Stage 6	-

Wednesday, May 8

Event/Session	Time	Location	Link
ServiceNow K24 session – Unleash the power of GenAI with CJ Desai	9:00–10:00 AM	Mainstage	-
Meet the EY luminaries – Future of Manufacturing, Supply Chain and OT Security	10:00-11:30 AM	EY Booth #3102	-
Embracing neurodiversity in tech workshop featuring Hiren Shukla, EY: EY and ServiceNow Accessibility Pact	10:30-11:30 AM	Lando 4305	Add to My Agenda
Breakout session featuring Amy Gennarini, EY, Chris Lucado, EY and Dan Prior, EY: Responsibly and ethically scaling AI. A path to competitive advantage	11:15-11:45 AM	Delfino 4101B	Add to My Agenda
ServiceNow women in tech keynote with Gina Mastantuono and Jacqui Canney	11:15-12:00 AM	Mainstage	-
Meet the EY luminaries – Future of Risk	11:30-1:00 PM	EY Booth #3102	-
Meet the EY luminaries – FSO and Operational Resilience	1:00-2:30 PM	EY Booth #3102	-
Theater session featuring Kumar Kale, EY: IntelliExtractor using generative AI	1:00-1:20 PM	Expo: Stage 6	Add to My Agenda
Theater session featuring Auriol Stevens, Kyndryl and Maureen Robson-Norman, EY: Inside Kyndryl’s 24-week consumer-grade employee experience transformation	1:30-1:50 PM	Expo: Stage 5	Add to My Agenda
Theater session featuring Adam Woodhouse, EY: Transforming fraud and disputes	2:00-2:20 PM	Expo: Stage 6	Add to My Agenda
ServiceNow AI keynote and roadmap with Jon Sigler	2:00-3:00 PM	Mainstage	-
Meet the EY luminaries – Tech Excellence, Innovation, AI	2:30-4:00 PM	EY Booth #3102	-
Theater session featuring Scott Mason, EY and Menno Bonningo, EY: EY’s journey to a one-stop-shop	3:30-3:50 PM	Expo: Stage 2	Add to My Agenda

experience: ServiceNow on the next level			
Theater session featuring Wendy Mayer, Pfizer and Neil Thole, Pfizer: Nurturing neurodiverse talent for future-focused careers centered on ServiceNow	3:30-3:50 PM	Expo: Stage 5	Add to My Agenda
Meet the EY luminaries – Experience Excellence	4:00-5:30 PM	EY Booth #3102	-

Thursday, May 9

Event/Session	Time	Location	Link
ServiceNow keynote with Nick Tzitzon	9:00-10:00 AM	Mainstage	
Meet the EY luminaries – Experience Excellence	10:00-11:00 AM	EY Booth #3102	-
Meet the EY luminaries – Tech Excellence, Innovation, AI	11:00-12:00 AM	EY Booth #3102	-
Theater session featuring Depender Singh, Honeywell and Megan Cardaro, EY: Honeywell's IRM journey: Rewriting the compliance playbook	11:30-11:50 AM	Expo: Stage 6	Add to My Agenda
Meet the EY luminaries – Future of Manufacturing, Supply Chain and OT Security	12:00-1:00 PM	EY Booth #3102	-
Meet the EY luminaries – Future of Risk	1:00-2:00 PM	EY Booth #3102	-
ServiceNow CreatorCon keynote with Pat Casey, Chuck Tomasi, Lauren McManamon	1:00-2:00 PM	Mainstage	-
Embracing neurodiversity in theater panel featuring Paul Webb, EY and Brett Dolnick, EY: Fostering inclusion and innovation	1:30-2:00 PM	Expo: Stage 4	Add to My Agenda
Meet the EY luminaries – FSO and Operational Resilience	2:00-3:00 PM	EY Booth #3102	-
Risk think big panel featuring Dan Prior, EY: Partner perspectives: Make better business decisions by integrating risk and compliance	2:15-2:45 PM	Veronese 2503	Add to My Agenda

About EY

EY exists to build a better working world, helping to create long-term value for clients, people and society and build trust in the capital markets.

Enabled by data and technology, diverse EY teams in over 150 countries provide trust through assurance and help clients grow, transform and operate.

Working across assurance, consulting, law, strategy, tax and transactions, EY teams ask better questions to find new answers for the complex issues facing our world today.

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ED None
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