

Understand how companies create the best employee IT experience.

EY Teams and Qualtrics can bring and drive better business performance by bringing a new level of performance and engagement to your company.

EY Teams and Qualtrics offer solutions to increase productivity and encourage IT employee engagement

As the digital landscape continues to evolve, so do the obstacles businesses face. To keep up with the pace of these dynamic challenges, IT and technology leaders must adapt the way they approach these problems and produce new and innovative solutions.

Adapt to new and dynamic technology challenges

Collecting and storing data in a variety of fragmented systems makes it difficult to centrally visualize it.

Having nonintegrated data sources makes it hard to proactively manage employee sentiment and IT and HR service issues.

Building and maintaining separate reporting integrations can be fragile and expensive.

Understand what we need to know to enable the best employee experience

Retention

How can we improve employee retention across the organization?

Productivity

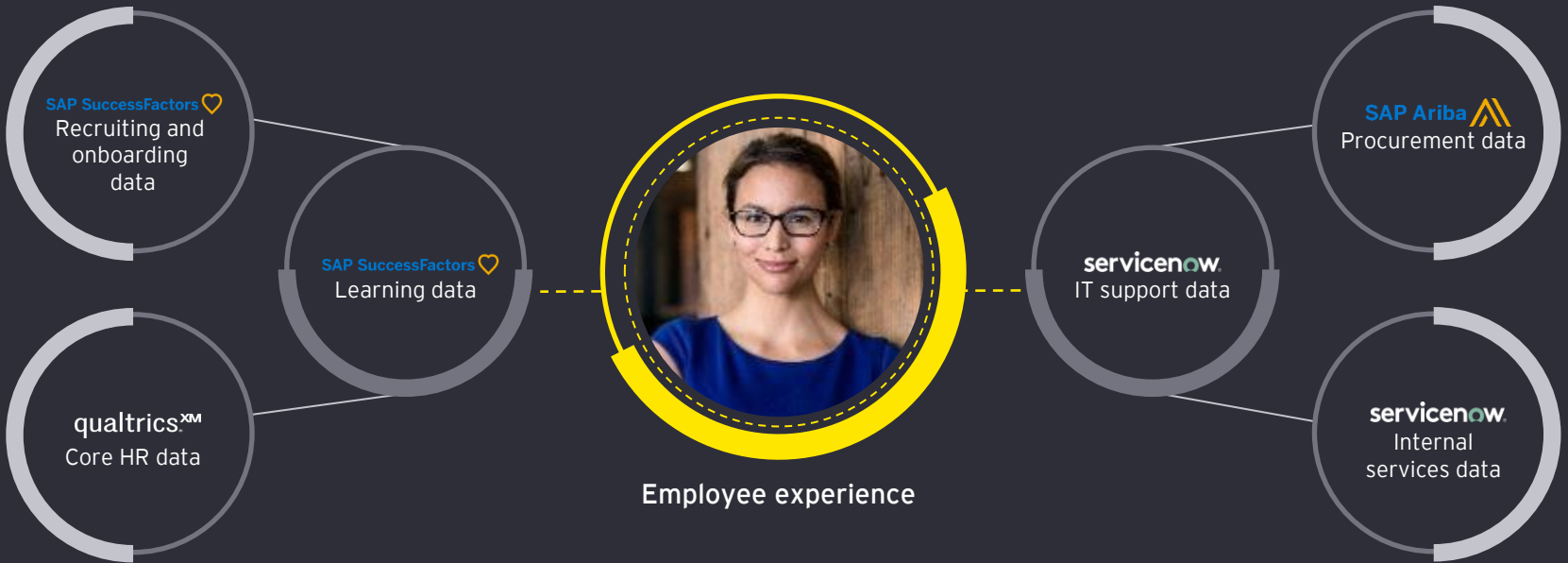
Are we driving continuous improvement on existing employee services?

Culture

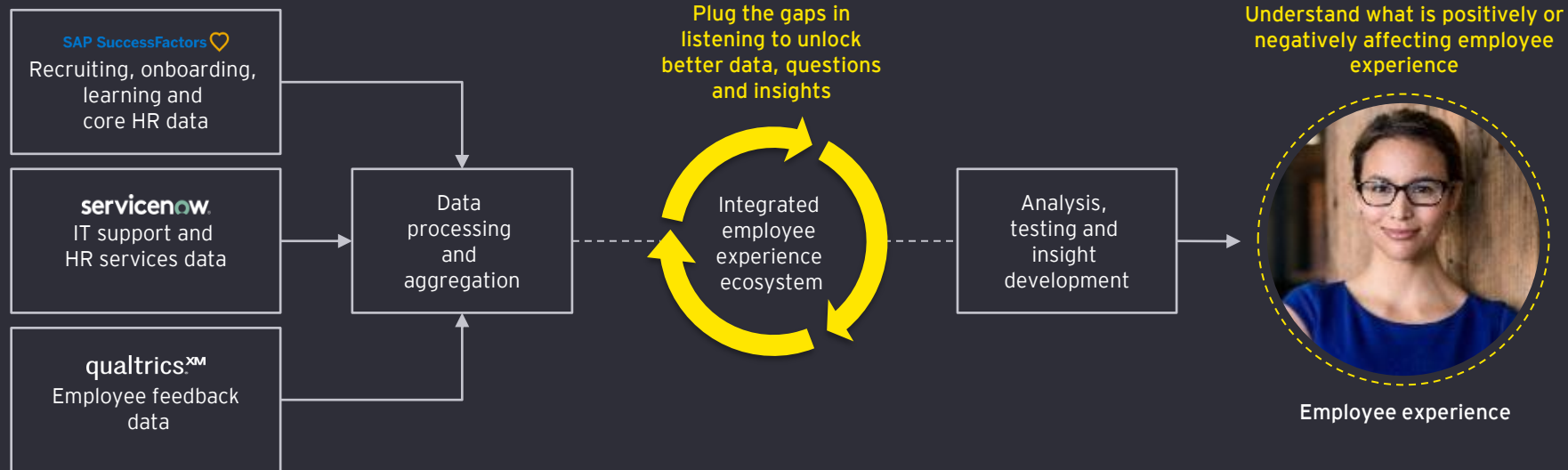
How engaged and authentic is my workforce?

Technology

How can we mindfully invest in a disruptive digital ecosystem?

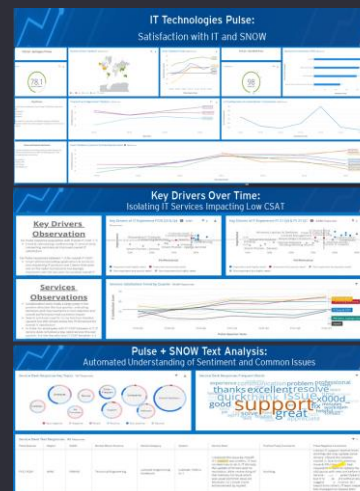


Enable key operational insights and offer the best employee experience through the alliance of EY, ServiceNow and Qualtrics services



Gain visibility on the relationship between employee feedback, IT and HR experiences with intelligent insights and actionable guidance

- ✓ Automate mission-critical processes with digital IT, HR and employee workflow capabilities
- ✓ Activate leading class always-on listening capabilities for customers and employees
- ✓ Solve customer and employee issues efficiently using enterprise-ready service management capabilities
- ✓ Gather unstructured feedback and create X+O workflows with purpose-built analytics capabilities



Executive page view for high-level summaries of X+O data

Key drivers to isolate what services are correlated with overall satisfaction

Text analysis to drive an automated understanding of sentiment and common issues

For more information, please contact:



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EY | Building a better working world

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Working across assurance, consulting, law, strategy, tax and transactions, EY teams ask better questions to find new answers for the complex issues facing our world today.

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ED None

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