

A banner image for the EY Underwriting Command Centre (UCC). It features a modern, glass-walled structure with a person walking through it, set against a sunset background. The EY logo is in the top right corner with the tagline 'Shape the future with confidence'. The main title 'EY Underwriting Command Centre (UCC)' is in large white text on the left, framed by a yellow and orange geometric shape. Below the title is the tagline 'The better the question. The better the answer. The better the world works.'

# EY Underwriting Command Centre (UCC)

**EY**  
Shape the future  
with confidence

The better the question. The better the answer. The better the world works.

## What is the EY Underwriting Command Centre (UCC)?

EY Underwriting Command Centre is a modular, AI-powered underwriting workbench that connects disparate systems and integrates third-party insights and capabilities across your underwriting function. The Command Center enables your underwriters to focus on the highest priority submissions, providing exceptional service to your distribution partners. The Command Center is a vital component for any underwriting organization that requires coordinated and efficient management of complex operations and processes. By integrating advanced technology, risk insights, effective design and collaboration capabilities, carriers can respond quickly and effectively, while improving profitability.

## Why transform your underwriting process?

The insurance underwriting process remains complex and lacks a modern approach. Recent technologies including GenAI are transforming the possibilities in underwriting and helping improve outcomes when integrated throughout the value chain. Significant benefits can be realized by utilizing new technology in your underwriting workbench. EY Underwriting Command Centre provides a streamlined solution, with or without a core platform modernization. It offers a single application for prioritizing, evaluating and pricing risks, proposing and binding accounts while incorporating AI into the workflow.

### EY Underwriting Command Centre differentiators

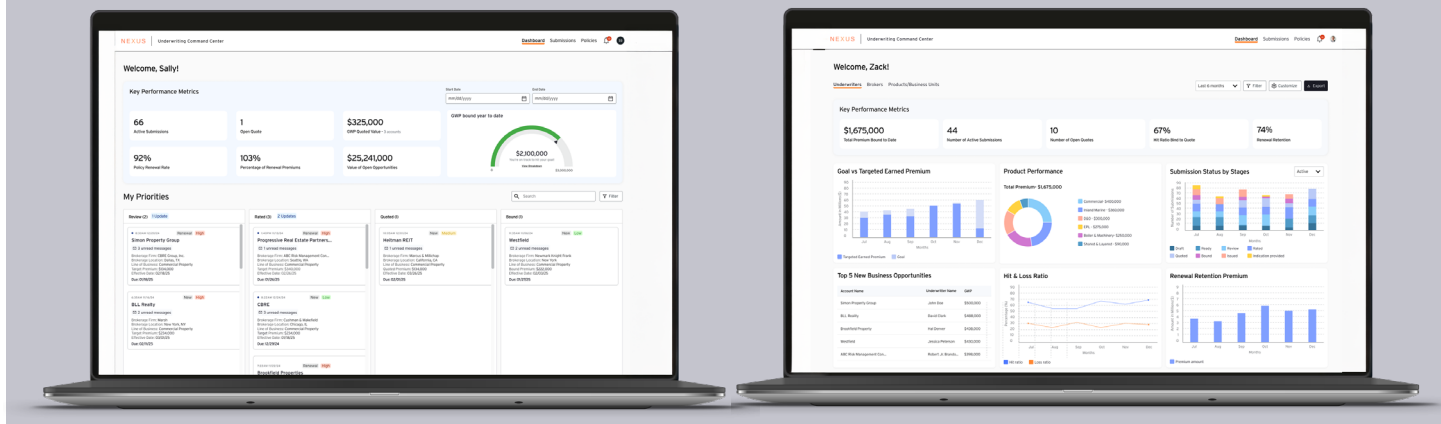
- Modular and easy to configure in alignment with your organization's operating model
- Easily connects to internal systems and external providers across the value chain to access data in one place
- Operationalizes AI, workflow and analytics capabilities
- Automates mundane tasks and allows underwriters to focus on growth & risk analysis activities
- Affordable, secure and scalable solution that leverages a common analytics/data platform
- Supported by EY's deep experience implementing 1000s of underwriting transformations

### Key benefits to underwriting companies

- Improves profitability, increases productivity and reduces risk
- Submissions are automatically triaged and prioritized based on business objectives and performance
- Provides management transparency across KPIs to monitor underwriter performance in real time
- Automates requirements; instantly and securely ensures compliance assessment of appetite and referral
- Simplifies the onslaught of data, helps prioritize tasks and accelerates speed to quote
- Improves experiences and outcomes for underwriters, underwriter managers and brokers

# How EY Underwriting Command Centre works

The Command Center is a centralized location where information is gathered, analyzed and processed to support decision-making and coordinate activities. It is the missing operational hub that underwriters have been looking for to bring together what can be a very disjointed and complex process. The Command Center has sophisticated data analysis tools that help in interpreting complex data sets. This allows for the generation of insightful reports and actionable intelligence, aiding in strategic planning and operational execution.



## The EY Underwriting Command Centre advantage

EY Underwriting Command Centre is built by a team of insurance underwriting and brokerage veterans, system integration leaders, and technology specialists, and is supported by EY's global insurance practice of over 24,000 colleagues worldwide. Delivery is performed by a world class cross-functional team of experts with deep insurance domain and transformation experience across underwriting, actuarial, data science and technology.

EY Underwriting Command Centre is quick to install, customize and integrate – delivering rapid improvements in performance, speed and profitability that boost customer and underwriter satisfaction. With EY Underwriting Command Centre, companies can quickly launch an application that meets their many unique needs, at quickly and cost effectively.

## Contact us



**Julie Eichenseer**  
EY Nexus for Insurance Leader  
Ernst & Young LLP  
[julie.eichenseer@ey.com](mailto:julie.eichenseer@ey.com)



**Jojo Dutta Roy**  
EY Insurance Underwriting Technology Leader  
Ernst & Young LLP  
[soumojyoti.duttaroy@ey.com](mailto:soumojyoti.duttaroy@ey.com)



**Michelle Collignon**  
EY Insurance Business Transformation Underwriting Leader, Ernst & Young LLP  
[michelle.collignon@ey.com](mailto:michelle.collignon@ey.com)

**Visit:** [ey.com/ey-underwriting-command-center](https://ey.com/ey-underwriting-command-center)

**Get info:** [global.insurance@ey.com](mailto:global.insurance@ey.com)

**Follow:** @EY

## EY | Building a better working world

EY is building a better working world by creating new value for clients, people, society and the planet, while building trust in capital markets.

Enabled by data, AI and advanced technology, EY teams help clients shape the future with confidence and develop answers for the most pressing issues of today and tomorrow.

EY teams work across a full spectrum of services in assurance, consulting, tax, strategy and transactions. Fueled by sector insights, a globally connected, multidisciplinary network and diverse ecosystem partners, EY teams can provide services in more than 150 countries and territories.

All in to shape the future with confidence.

EY refers to the global organization, and may refer to one or more, of the member firms of Ernst & Young Global Limited, each of which is a separate legal entity. Ernst & Young Global Limited, a UK company limited by guarantee, does not provide services to clients. Information about how EY collects and uses personal data and a description of the rights individuals have under data protection legislation are available via [ey.com/privacy](https://ey.com/privacy). EY member firms do not practice law where prohibited by local laws. For more information about our organization, please visit [ey.com](https://ey.com).

© 2025 EYGM Limited.  
All Rights Reserved.  
GA 17365681  
EYG no. 002284-25Gbl  
ED None

This material has been prepared for general informational purposes only and is not intended to be relied upon as accounting, tax, legal or other professional advice. Please refer to your advisors for specific advice.

[ey.com](https://ey.com)