



Global Immigration alert

August 2024

Indonesia

Indonesia introduces new procedures for work visa applications

Executive summary

On 22 July 2024, the Indonesian Ministry of Manpower (MoM) implemented new procedures for work visa applications.

Background

In January 2024, Indonesia [implemented](#) a new index system for several types of visa applications, including the conversion of work visas into E-index visas. E-index visas have several sub-types, and each type is available to different categories of foreign nationals and their dependents.

Key developments

Effective 22 July 2024, foreign nationals who are issued a work permit from the MoM must then apply for a work visa through the website of the [Modul Lalu Lintas Orang Asing](#) (MOLINA) using an appropriate index. Previously, these individuals had to submit work visa applications through the MoM system (i.e., [TKA-Online](#)) using the C312 index.

To enable employees to file applications on the MOLINA portal, employers must ensure their tax ID number on both the TKA-Online and MOLINA portals match. If the employer's tax ID recorded on the MOLINA portal is different from that registered on TKA-Online, employers may update the information by submitting the relevant application online or sending necessary documents via email to the Directorate General of Immigration. Employers are required to identify the appropriate index of the visas they seek to sponsor for their employees based on the activities these individuals plan to conduct in Indonesia, and use the correct index when filing visa applications through the MOLINA website.

Impact on employers

Employers may ensure that their tax ID number on TKA-Online is identical to the one on the MOLINA portal to ensure compliance with the new requirements.

Key steps

EY will continue to monitor these developments. Should you have any questions, we encourage you to contact one of our immigration professionals.

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