

Service Tax: Updates and insights on the administrative compliance requirements

15 December 2025



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Service Tax: Updates and insights on the administrative compliance requirements

15 December 2025 | 9:00 a.m. - 5:00 p.m. | Menara Millenium, Kuala Lumpur

Session highlights



Understand core Service Tax requirements and avoid compliance pitfalls.



Get the latest insights on the 2025 scope expansion.



Gain practical guidance on SST-02/SST-02A filing and new reporting obligations.



Explore compliance issues and fixes, as well as understand the integration of Service Tax with e-Invoicing.

Who should attend?

- Chief financial officers
- Chief legal officers
- Tax directors, managers and executives
- Financial controllers
- Finance managers
- Business owners

The Service Tax landscape has been evolving rapidly and the latest scope expansion is truly a game-changer for businesses across industries. This shift is not just about compliance – it's about staying ahead in a dynamic environment where the legislation and interpretations, as well as the compliance and reporting obligations, continue to change. With such developments, businesses must remain up-to-date and act now to remain compliant.

Join our workshop to gain insights into key Service Tax updates and clarity on essential compliance requirements. Learn how to stay ahead of evolving tax requirements as we share practical steps for accurate filings, address new reporting expectations and introduce actionable approaches to streamline compliance processes. Discover how to tackle common challenges and position your business to turn complexity into a competitive edge.

Don't miss this chance to equip your team with the knowledge and tools to thrive in a changing tax landscape.

Time	Session
8:30 a.m.	Registration
9:00 a.m.	Welcome remarks
9:15 a.m.	Service Tax essentials: What you need to know
10:30 a.m.	Tea break
11:00 a.m.	Service Tax scope expansion: latest insights <ul style="list-style-type: none"> ▪ Construction works services ▪ Rental/leasing services ▪ Private healthcare services ▪ Financial services ▪ Education services
12:00 p.m.	Lunch break
1:00 p.m.	Understanding the preparation and filing of SST-02 and SST-02A returns
2:00 p.m.	New disclosure requirements in the SST-02 return
2:30 p.m.	Practical issues and fixes to Service Tax compliance matters
3:30 p.m.	Tea break
4:00 p.m.	Service Tax and e-Invoicing: Interdependencies
4:30 p.m.	Closing remarks and key takeaways
5:00 p.m.	End

Speaker profiles



Farah Rosley

Malaysia Tax
Managing Partner,
and Malaysia Indirect
Tax Leader,

Ernst & Young Tax
Consultants Sdn. Bhd.

Farah has more than 25 years of experience in handling a variety of corporate tax advisory, tax audits and investigations, tax incentives, transfer pricing and tax structuring. Farah also works closely with the Ministry of Finance (MOF), Inland Revenue Board of Malaysia (IRBM), Malaysian Investment Development Authority (MIDA), Royal Malaysian Customs Department (RMCD) and other government agencies and ministries on various taxation matters.

She was also the president of the Chartered Tax Institute of Malaysia (CTIM) from 2019 to 2022. Farah was also part of the advisory committee on corporate tax matters and during the implementation of the goods and services tax (GST) in the country.



Yeoh Cheng Guan

Partner, Indirect Tax,

Ernst & Young Tax
Consultants Sdn. Bhd.

Cheng Guan has more than 25 years of tax experience, including five years in corporate income tax compliance and advisory before moving on to indirect tax.

He provides advisory and compliance services on indirect tax matters, such as Service Tax, Sales Tax, excise duty, customs importation and exportation, free zones, licensed manufacturing warehouses and duty exemption facilities. Additionally, Cheng Guan has experience in conducting GST and Sales Tax and Service Tax (SST) due diligence projects, from the initial stages to post-deal implementation, for companies in deal restructuring or mergers and acquisitions (M&A).



Jalbir Singh Riar

Partner, Indirect Tax,

Ernst & Young Tax
Consultants Sdn. Bhd.

Jalbir has 18 years of experience in providing advisory and compliance services on indirect tax matters, covering SST, GST, excise duty, customs importation and exportation, free zones, licensed manufacturing warehouses, import duty exemption, refund and drawback, customs procedures and facilities, various free trade agreements and cross-border indirect tax planning for a wide variety of industries. He has also conducted indirect tax training for clients with the MOF and RMCD on GST and SST related matters.



Poh Ai Yeen

Director, Indirect
Tax,

Ernst & Young Tax
Consultants Sdn.
Bhd.

Ai Yeen has over 13 years of experience in the field of taxation, three of which were spent in corporate income tax and personal income tax, before she moved to indirect tax, particularly in SST and GST.

She has completed multiple SST implementation projects for companies across many industries. Industries of note are property development, construction, manufacturing, trading, information technology and education. Among the professional assistance provided to SST clients includes contracts review to arrive at a tax position or to seek written confirmation/private rulings from RMCD which result in favorable positions for clients.

Speaker profiles



Aljo Barias

Senior Manager,
Indirect Tax,

Ernst & Young Tax
Consultants Sdn.
Bhd.

Aljo has more than 15 years of in-depth experience in taxation, specializing in business tax compliance services, tax compliance reviews, audit-integrated test of tax controls and tax advisory services.

He has been actively involved in several implementation projects, advisory work, tax compliance, health check services, due diligence and training sessions for several clients in Malaysia across various industries.

Aljo has assisted groups of companies in Malaysia with the GST, SST and e-Invoicing implementation and compliance needs, conducted comprehensive studies of clients' business practices to assess compliance with the relevant tax legislation and provided practical solutions to certain issues of tax non-compliance.



Ice Liew Ruo Ping

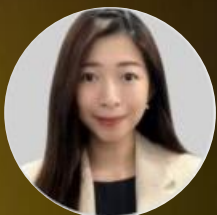
Senior Manager,
Indirect Tax,

Ernst & Young Tax
Consultants Sdn.
Bhd.

Ice has more than 15 years of experience in taxation. Her career includes an eight-year tenure dedicated to corporate income tax compliance and advisory roles before transitioning to indirect tax, where she specializes in tax compliance review and advisory services.

She has specialized in GST, SST and digital service tax, supporting clients across various industries – such as manufacturing, information technology, logistics, construction and pharmaceuticals – through tax implementation projects, audits, refund applications and advisory services, often working closely with the RMCD.

Her experience also includes due diligence for M&A deals and secondment experience in corporate and value-added tax (VAT) compliance across Malaysia, Angola and Oman. Notably, she has helped clients secure favorable SST treatment through strategic engagement with RMCD.



Chooi Yee Leng

Senior Manager,
Indirect Tax,

Ernst & Young Tax
Consultants Sdn.
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Yee Leng has over nine years' experience in the field of indirect tax, specializing in SST and RMCD matters.

She has gained exposure in various industries, such as logistics, manufacturing, automotive, fast moving consumer goods, information technology and digital industry, construction, as well as service-oriented companies.

Yee Leng has involved in RMCD's GST closure audit exercise, where she is familiar with the audit processes conducted by RMCD in Malaysia and has worked on projects involving the SST implementation, liaising with RMCD in determining SST treatment, tariff classification, customs valuation, global trade advisory and other indirect tax advisory projects.

Registration

Registration fee (per person)	Fee (RM)
Normal rate	1,500.00
EY Tax Academy (EYTA) subscribers <i>Please visit https://www.ey.com/en_my/ey-tax-academy for details.</i>	900.00

HRD Corp training program number: 10001626295

Location	Date	Time	Enquiry	Registration link
Kuala Lumpur: Jerau and Mulu, Level 22, Menara Millenium	15 December 2025	9:00 a.m. - 5:00 p.m.	Click here	Click here

*Seats are limited. Secure your spot now to
stay ahead of the Service Tax curve!*

Registration closes three working days before the event date or once all seats are taken.

Important notes:

- The registration fee stated above includes 8% Service Tax.
- Please select the participant category carefully. No alterations are allowed after the registration has been made.
- Participants are entitled to:
 - Two tea breaks and one lunch
 - CPE credit: 7

Terms and conditions

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- Registration fees are non-refundable once registration has been confirmed. No refunds will be entertained for cancellations, withdrawals, or no shows on the day of the conference. Cancelled unpaid registrations will also be liable for full payment of the registration fee.
- Replacements are allowed. However, the details of the persons replacing the registered participants must be submitted at least two working days before the seminar date.
- An acknowledgement email will be issued upon registration followed by a confirmation email with an invoice as applicable.

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Remittance information:

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SWIFT HBMBMYKL

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For enquiries

Email: seminar@my.ey.com

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