Frequently Asked Questions ("FAQ") - Creditors Meeting on 6 November 2025 at 4:00 p.m. Singapore time (GMT+8)

### Introduction

As updated in our 44<sup>th</sup> Circular, the Liquidators will be holding a Meeting of Creditors ("First Meeting") by way of electronic means through a virtual webcast via Zoom (for participants based in the People's Republic of China ("PRC")) or Kaltura (for all other participants). The First Meeting has been scheduled for <u>6 November 2025 at</u> 4 p.m. Singapore time (GMT+8).

Meeting participants whose Meeting Registration form and proxy form have been verified by the Liquidators' team will be receiving an email with a joining link to access the First Meeting ("Meeting Link"). You may join the First Meeting by clicking the Meeting Link. We recommend that you add the First Meeting to your calendar.

Please note that participants will not be on video during the First Meeting. The session is a one-way webcast presented by the Liquidators, and participants will only be able to view the video and presentation screen shared by the Liquidators.

As the First Meeting will commence on time, we encourage you to <u>dial in to the meeting 15 minutes in advance</u> to test your audio, video and familiarize yourself with the navigation panes within the meeting platforms (e.g. Question and Answer tab, polls tab, etc.). We recommend that you attend the First Meeting using a laptop or computer instead of mobile phone for a better experience.

In advance of the First Meeting, please read this FAQ which serves as a guide to prepare you for a seamless experience and assist you to troubleshoot common issues that may arise during the virtual meeting.

There are 4 sections in this FAQ:

- General Information on the First Meeting (Recommended to read before the First Meeting)
- 2) Technical Assistance Related to Joining the First Meeting
- 3) Guidance during First Meeting Kaltura
- 4) Guidance during First Meeting Zoom

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# General Information on the First Meeting

S/N	Questions	Response
1	Why did I not receive the First Meeting invitation link?	<ul> <li>Please note that only creditors whose claims have been admitted (in whole or in part) and whose Meeting Registration Form and Proxy Form (where applicable) have been duly submitted and verified by the Liquidators' team, will receive the Meeting Link.</li> <li>If you have appointed a proxy to attend the First Meeting on your behalf, please be aware that only the appointed proxy will receive the Meeting Link.</li> <li>You may join the First Meeting by clicking the Meeting Link. We recommend that you add the First Meeting to your calendar.</li> <li>A reminder email will also be sent to you a day before the meeting to such that the Meeting Link will appear at the top of your inbox.</li> </ul>
2	I have successfully submitted the Meeting Registration Form and still have not receive the First Meeting invitation link. What should I do?	<ul> <li>If you have not received the Meeting Link, please check your junk mail folder and ensure that you have added no-reply@kaltura.events and noreply-zoomevents@zoom.us to your allowed senders list.</li> <li>Please also check your email via laptop or desktop to search for the link instead of using your mobile phone.</li> <li>If you still do not receive the First Meeting invitation link, please email us at PODHodlnaut@sg.ey.com and we will resend the link to you.</li> </ul>
3	There are 2 platforms used (Kaltura and Zoom) for the First Meeting. Should I be concerned if I only receive the Meeting Link for one platform but not the other?	<ul> <li>Please note that the platform used to access the First Meeting — either Kaltura or Zoom—is determined based on your geographical location.</li> <li>Creditors located outside of the PRC will access the Meeting Link via Kaltura.</li> <li>Creditors based in the PRC will access the Meeting Link via Zoom, as Kaltura may not be accessible in that region.</li> </ul>
4	Will I be able to raise questions during the First Meeting?	<ul> <li>During the First Meeting, you can submit your questions using the Q&amp;A function available on the Kaltura and Zoom platform. Please refer to the sections below for the steps on posing a question on the Kaltura or Zoom platforms.</li> <li>All questions submitted during the First Meeting will be addressed by the Liquidators after the First Meeting in writing by way of either a circular or a further 'Frequently Asked Question' to the First Meeting.</li> </ul>

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S/N	Questions	Response
5	What is my voting entitlement at this First Meeting?	<ul> <li>Your voting entitlement at the First Meeting is based on the amount admitted as set out in the Adjudication Outcome Letter sent to you between 27 September 2025 to 9 October 2025.</li> <li>The letter was sent via PODHodlnaut@sg.ey.com. If you did not receive it, please check your junk mail folder and ensure that you have added PODHodlnaut@sg.ey.com to your allowed senders list.</li> <li>Please also check your email via laptop or desktop to search for the email instead of using your mobile phone.</li> <li>If you still cannot locate the Adjudication Outcome Letter, please email us at PODHodlnaut@sg.ey.com.</li> </ul>
6	How is the voting process conducted?	<ul> <li>The voting process at the First Meeting will be conducted via polls launched within the Kaltura and Zoom platforms.</li> <li>When the poll is launched, you should receive a prompt on your screen to vote for/ vote against/ abstain on the resolutions. For those joining via Kaltura, the prompt will appear at the bottom left of your screen. For those joining via Zoom, the prompt will appear at the centre of your screen.</li> <li>If you do not see the prompt, for those in Kaltura platform, you can go to "Live stage" tab on the right bar and select "Polls" to see the question. If you do not see the prompt, for those in Zoom platform, you can go to "Polls/quizzes" tab at the bottom centre of the screen.</li> <li>For Kaltura, once you click on the option (e.g. vote for/ vote against/ abstain), it will be taken as registered and you will see your initials indicated next to the option you have selected. For Zoom, once you click the option, you have to click the submit button in order for the vote to be registered.</li> <li>The resolution would be shown on the presentation slides, while a polling prompt would appear on screen for creditors to cast their votes. Creditors will be provided 2 minutes to consider and vote on each resolution to be passed. Before the poll is closed, the chairman will announce the same. Any vote casted after the poll is closed will not be registered in the platforms and you will be taken to have abstained from that particular resolution. The same process will repeat for all the resolutions.</li> <li>As such, we strongly encourage you to review the resolutions in advance, as outlined in Annex A of our letter titled "Update on Creditors' Meeting" dated 10 October 2025, to familiarize yourself with the matters to be voted on.</li> <li>Please refer to the respective sections below for the details on how to cast your votes on each of the platforms (Kaltura or Zoom).</li> </ul>

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S/N	Questions	Response
		<ul> <li>All attendees would only be entitled to cast their votes <u>once</u>.         Therefore, proxies who represent more than 1 creditor must note that their votes would be taken as the votes of all the creditors that they represent.     </li> </ul>
		<ul> <li>If you are attending this meeting as special proxies on behalf of the creditors, please cast your vote based on the mandate already given in the special proxy. If the vote casted during the meeting by the special proxy differs from the mandate given by the creditor, the Liquidators will count the vote based on the mandate provided in the special proxy form instead.</li> </ul>
		<ul> <li>A resolution is deemed to be passed when a majority in number and value of creditors present (whether in person or by proxy) votes in favour of the resolution. This is also subject to whether there is any difference between the resolutions passed at the contributories meeting and at the First Meeting. If there are differences, we will have to seek the Court's determination to resolve the same.</li> </ul>
		<ul> <li>If there are more than 7 nominees who meet the above criteria, then the Liquidators will select the top 7 nominees with the highest value of votes to form the COI.</li> </ul>
		<ul> <li>Creditors will be notified of the voting results via an email update shortly after the First Meeting.</li> </ul>
7	Will I be able to change my vote after submitting?	<ul> <li>Once your vote is submitted, you will <u>not</u> be able to change or submit your vote again. Therefore, we kindly ask you <u>to vote</u> <u>carefully and ensure that your selection is accurate before</u> <u>submitting</u>.</li> </ul>
8	What resolutions am I voting on?	<ul> <li>In accordance with section 150 of the Insolvency, Restructuring and Dissolution Act 2018 ("IRDA"), the following issues will be raised at the First Meeting for consideration and determination by the creditors whose votes have been admitted for the purposes of voting:</li> </ul>
		<ul> <li>Whether a Committee of Inspection ("COI") be appointed; and</li> </ul>
		<ul> <li>If so, who are to be members of the COI. In this regard, the further issues that require resolution are the number of members of the COI, and the proportion of members as between the creditors and contributories.</li> </ul>
		<ul> <li>The specific resolutions that will be voted upon relating to the above are as outlined in Annex A of our letter titled "Update on Creditors' Meeting" dated 10 October 2025 sent via PODHodlnaut@sg.ey.com.</li> </ul>

Frequently Asked Questions ("FAQ") - Creditors Meeting on 6 November 2025 at 4:00 p.m. Singapore time (GMT+8)

S/N	Questions	Response
9	Do I need to set up an account with Kaltura or Zoom in advance of the meeting?	<ul> <li>No, you do not need to set up an account with either platform. You can join the First Meeting directly by clicking on the Meeting Link.</li> </ul>
10	What device should I use to join the meeting?	<ul> <li>While it may be possible to join on a mobile device, for a better experience, we recommend using a laptop or computer to join the meeting.</li> <li>On both laptops and mobile devices, for the Kaltura platform, the video will appear on the landing page alongside other components like the "Live Stage". You can click the icon at the bottom-right corner of the video to enter full screen mode. However, if you enter full screen mode, polling prompts will not pop up automatically. To participate in polls via mobile device, please stay in the standard view.</li> <li>To ensure that your device runs smoothly, close any other browsers tabs and applications that are not needed.</li> <li>If you are using a VPN, disconnect from it to avoid connectivity issues. Multiple VPNs can interfere with your ability to access the Meeting Link.</li> </ul>
11	What happens if on the day of the First Meeting, I joined late / couldn't turn up due to urgent matters although I have registered to attend. Can I get update on what was discussed at the First Meeting?	A circular will be issued after the First Meeting to highlight the main points covered during the meeting and also the voting results.
12	What happens if on the day of the First Meeting, I joined late / couldn't turn up due to urgent matters although I have registered to attend. Can I submit my vote by filing a special proxy after the First Meeting?	The voting process is conducted exclusively during the meeting, and no special proxy forms will be accepted after the statutory deadline of 5 November 2025 at 4 p.m. Singapore time (GMT+8).

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## **Technical Assistance**

S/N	Questions	Response
1	I am experiencing audio or video problems. What should I do?	Rejoin the meeting using the same invitation link.
		<ul> <li>Refresh the page or check your internet connection to ensure it's stable.</li> </ul>
		<ul> <li>Make sure <u>your device's</u> audio settings are correctly configured and that your browser or Zoom/Kaltura application is not muted.</li> </ul>
		<ul> <li>Close any unnecessary browser tabs or applications to improve device performance.</li> </ul>
		<ul> <li>Try restarting your device or joining the meeting from another device if the issue persists.</li> </ul>
		<ul> <li>We recommend dialling in 15 minutes early to test your audio and video settings before the meeting begins.</li> </ul>

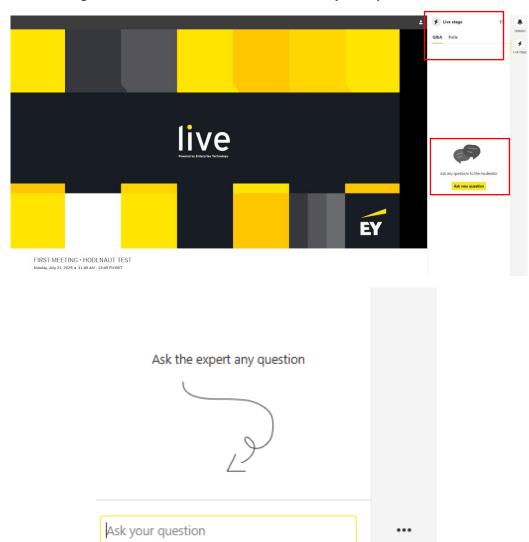
Frequently Asked Questions ("FAQ") - Creditors Meeting on 6 November 2025 at 4:00 p.m. Singapore time (GMT+8)

## Guidance for Joining Meeting – Kaltura

When you first join the First Meeting via Kaltura, if the First Meeting has not yet started you should hear background music and see a moving image. If you are experiencing audio or video problems, please refer to question 1 under "<u>Technical Assistance</u>" for more information.

### **Navigation Pane**

1. Q&A function -The Q&A function will appear on the right-hand side under the "Live stage" tab. You will be able to submit your questions here.

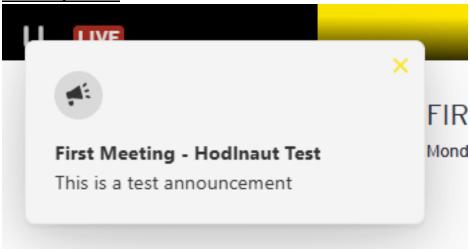


Frequently Asked Questions ("FAQ") - Creditors Meeting on 6 November 2025 at 4:00 p.m. Singapore time (GMT+8)

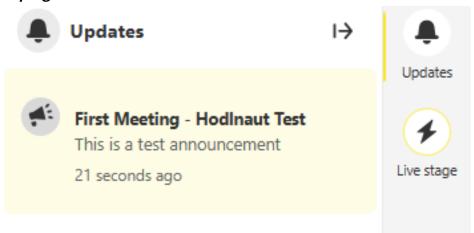
2. Announcements - Announcements will appear as a pop-up in the bottom left corner. They will also appear under the "Updates" tab on the right-hand corner.



#### **Bottom left corner**

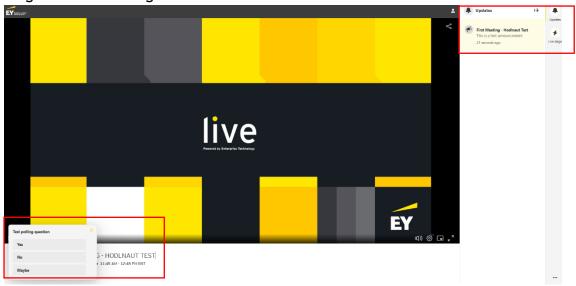


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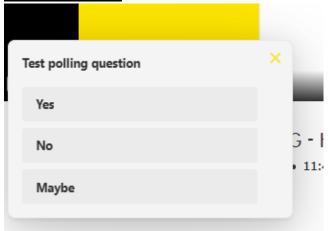


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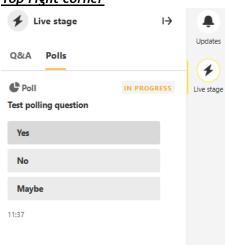
3. Voting interface - Polling prompts will appear as a pop-up in the bottom left corner. Whilst the poll is still in progress, they will also appear under the "Live stage" tab on the right bar.



#### **Bottom left corner**



#### Top right corner



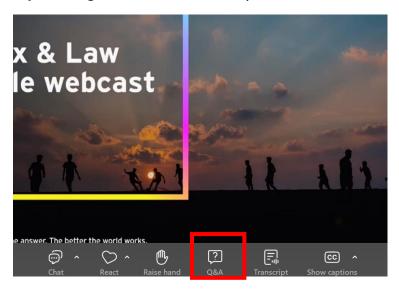
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## Guidance for Joining Meeting – Zoom

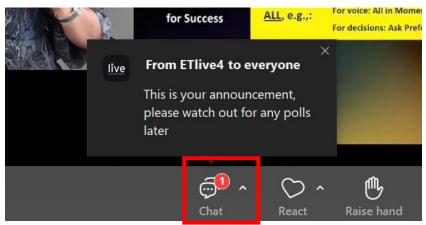
When you first join the First Meeting via Zoom, if the First Meeting has not yet started, you should hear background music and see a moving image. If you are experiencing audio or video problems, please refer to question 1 under "<u>Technical Assistance</u>" for more information.

### **Navigation Pane**

1. Q&A function - The Q&A tab will appear in the bottom taskbar under the video player. By clicking on the icon, it will open the Q&A function.



2. Announcement - Announcements will appear via the chat function. Once an announcement is clicked on, it will appear in the chat tab on the right-hand side.



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3. Voting interface - Polling prompts will pop up in the centre of the video player. They will stay there until the question is answered and submitted, or until the box is closed.

