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TO ALL KNOWN CREDITORS

1 July 2026
Ref: TPLC01/TV/MY/CL/Stat
Email: TotallyGroupAdmin@uk.ey.com

Dear Sir or Madam

Totally plc ('Totally'), GBH Realisations Limited (fka Greenbrook Healthcare (Hounslow) Limited) ('GBH') and VOC Realisations Limited (fka Vocare Limited) ('VOC') – all in Administration (the 'Companies')

The High Court of Justice, Business and Property Courts of England and Wales, Insolvency and Companies Court (ChD). Court references: Totally plc – CR-2025-003872; GBH Realisations Limited – CR-2025-003876 and VOC Realisations Limited – CR-2025-003875.

I write, in accordance with Rule 18.3 of the Insolvency (England and Wales) Rules 2016, to provide creditors with a report on the progress of the Administrations. This report covers the period from 6 December 2025 to 5 June 2026 (the 'Period') and should be read in conjunction with the Joint Administrators' statement of proposals (the 'Proposals') dated 13 June 2025 and our progress report dated 17 December 2025 (the 'prior progress report').

Statutory information about the Companies, the Administrations and the office holders is given at Appendix 1.

As previously reported, the Companies entered Administration on 6 June 2025, and Samuel Woodward and I were appointed to act as Joint Administrators. The appointment was made by the Companies' Directors under the provisions of Paragraph 22 of Schedule B1 to the Insolvency Act 1986. As licensed insolvency practitioners, we are bound by the Insolvency Code of Ethics when carrying out all professional work relating to the Administrations.

Summary of progress since last report

Realisation of assets

Realisations during the Period are shown in the Joint Administrators' receipts and payments accounts at Appendix 2. Below is a summary of the most significant realisations during the Period.

Deferred consideration

As detailed in the Proposals, shortly after their appointment on 8 June 2025, the Joint Administrators completed a sale of the shares held by Totally in five of its trading subsidiaries, as well as the businesses and certain assets of Vocare and Greenbrook, to PHL Group Finance Limited, PHL Group V1 Limited and PHL Group G1 Limited (together, 'PHL').

As creditors were previously advised, £300,000 of total sale consideration was deferred to be paid on or before 8 June 2026. We can now confirm that the deferred consideration has been paid in full with £150,000 allocated to GBH and £150,000 allocated to VOC.

The receipt of the deferred consideration concludes our asset realisation strategy, and no further asset realisations are anticipated.

Surrender of tax losses

Joint Administrators realised £30,000 in the Period by surrendering tax losses, incurred in Totally prior to its administration, to other entities (now owned by PHL) in its Corporation Tax group. Further realisations of £10,000 were also received in the Period in relation to Joint Administrators' time spent on completing pre-appointment Corporation Tax returns for the Companies.

Bank interest

In the Period, bank interest totalling £8,594 has been received in the Period, with Totally receiving £5,018, GBH receiving £601 and VOC receiving £2,975.

Additional activities

Materially all of the remaining business and assets of the Companies were included in the perimeter of the pre-packaged ('pre-pack') sale on 8 June 2025. Therefore, the main activities that the Joint Administrators have undertaken were to manage the transitional services agreement and the licenses to occupy which were granted over certain properties, together with facilitating the progress of a large number of medical malpractice and clinical negligence claims which are being brought against the Companies.

Transitional services agreement ('TSA') and licenses to occupy (LTO')

Both TSA and the remaining LTO in relation to the leasehold premises at Vocare House have concluded in the Period. Further information on the details of the TSA and LTO can be found in the prior progress report.

As creditors have previously been notified, TSA funds of £296,540 were received on completion of the pre-pack transaction and these funds were used to settle payroll costs for retained employees and subsequently pay for services of key IT suppliers, as well as the Administrators' costs in administering the TSA. The TSA was originally due to end on 7 December 2025, however, PHL requested that a 2-month extension is granted to finalise the novation of relevant IT supplier agreements. This agreement terminated on 8 February 2026.

PHL requested an extension of the LTO and advanced funds of £15,000 in the Period to cover additional licence fees. The LTO concluded on 29 May 2026. We have agreed a surrender of the lease for Vocare House, immediately following PHL vacating the premises on 29 May 2026.

Following a reconciliation of the position, unused TSA / LTO funds will be refunded to PHL, which are currently estimated at £2,500.

Ongoing legal matters

The Joint Administrators continue to be notified of medical malpractice and clinical negligence claims which are being brought against the Companies in relation to incidents which occurred prior to our appointment.

As creditors have previously been advised, in accordance with legal advice, and where appropriate, we are taking necessary steps to permit claimants to pursue their claims and seek compensation via NHS Resolution's Clinical Negligence Scheme for General Practice ('CNSGP'). As a result of this work, we have continued to liaise with a variety of stakeholders in these claims, including solicitors acting for claimants, insurance brokers, PHL and professionals from the NHS Resolution's CNSGP team in order to protect and progress these claims. There will be no recoveries to the Administrations from these claims (nor will any of these claims rank as an expense in the Administrations).

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Extension of the Administrations

Consent was sought from the secured creditor, National Westminster Bank plc ('NatWest'), and the preferential creditors to extend the Administrations by 12 months. This would enable the Joint Administrators to conclude all relevant matters, such as enabling a distribution to preferential creditors. Creditor approval was obtained, and the Administrations are now due to end on 5 June 2027.

To date, no creditors have expressed an interest in forming a creditors' committee.

Receipts and payments accounts

A summary of our receipts and payments for each of the Companies covering the Period is attached at Appendix 2. They do not reflect estimated future realisations or costs.

Joint Administrators' remuneration

The statutory provisions relating to remuneration are set out in Part 18 of the Insolvency (England and Wales) Rules 2016. Further information is given in the Association of Business Recovery Professionals' publication 'A Creditors' Guide to Administrators' Fees', a copy of which may be accessed from the web site of the Institute of Chartered Accountants in England and Wales at:

https://www.icaew.com/en/technical/insolvency/creditors-guides

or is available in hard copy upon written request to me.

In certain circumstances, creditors are entitled to request further information about our remuneration or expenses, or to apply to court if they consider the costs to be excessive (Rules 18.9 and 18.34 of the Insolvency (England and Wales) Rules 2016). Further information is provided in 'A Creditors' Guide to Administrators' Fees' referred to above.

The basis of our remuneration has not yet been fixed. The Joint Administrators shall deliver a fee estimate to all known creditors and we shall seek approval from the secured and preferential creditors to:

a) fix our basis of remuneration on time properly incurred by the Joint Administrators and their staff
b) draw Category 2 expenses
c) settle unpaid pre-administration costs (as set out in the Proposals) as an expense in the administration.

During the Period, we have charged remuneration of £143,887, in Totally, £56,371 in GBH and £95,091 in VOC. Of this sum, £NIL has been paid to date.

At Appendix 5 to this report, there is an analysis and narrative explanation of the time spent. Furthermore, Appendix 6 details the Joint Administrators' charging policy for remuneration.

Joint Administrators' statement of expenses incurred

During the Period, we have incurred expenses totalling £139,310, with the breakdown by entity provided below:

Entity	Amount (£'000)
Totally	19.0
Greenbrook	0.2
Vocare	120.1
Total	**139.3**

A detailed breakdown of expenses incurred in the Period is included at Appendix 3 of this report.

Pre-administration costs

The pre-administration work undertaken by the Joint Administrators and our legal advisors, Eversheds Sutherland (International) LLP ('Eversheds') remains unpaid. Approval will be sought from the relevant classes of creditors during the course of the next reporting period.

Distributions to creditors

Secured creditor

As previously reported, the Companies' secured creditor, NatWest, was repaid in full on completion of the sale of the Companies to PHL Group, and hence has recovered its indebtedness in full.

Ordinary preferential creditors

Claims from employees in respect of accrued but unpaid arrears of pay up to £800, accrued but unpaid holiday pay and certain pension benefits, rank preferentially and in priority to other preferential creditors (see below).

We currently estimate ordinary preferential creditor claims of £0.27 million, in respect of claims for employees' salaries, holiday pay and pension contributions, with the breakdown by entity provided below:

Entity	Amount (£'000)
Totally	119.8
Greenbrook	36.9
Vocare	111.2
Total	**267.9**

We currently anticipate that ordinary preferential creditors may receive a dividend, however, the quantum and timing of the dividend payment is currently uncertain.

The Joint Administrators are awaiting a final claim from the Redundancy Payments Service in order to progress a distribution to the preferential creditors.

Secondary preferential creditors

Claims from HMRC in relation to unpaid pre-appointment VAT, PAYE and employees' National Insurance contributions rank preferentially, but secondary to the employee ordinary preferential creditors above. These claims are therefore referred to as 'secondary preferential creditors'.

The Companies operated in a VAT Group prior to the Administrations, and therefore the Companies are jointly and severally liable for the VAT debt due to HMRC.

Further to the receipt of HMRC's Proof of Debt forms, the preferential element of its claims against the Companies totals £5.1 million. Please see the breakdown by entity below.

Entity	Amount (£'000)
Totally	3,457.5
Greenbrook	808.6
Vocare	808.6
Total	**5,047.7**

Based on our current estimates, there will be insufficient realisations to enable a dividend to this class of creditor.

Non-preferential, unsecured creditors

The Joint Administrators continue to receive claims from non-preferential, unsecured creditors of the Companies. It is estimated that non-preferential, unsecured claims will be approximately £6.8 million per the Directors' Statement of Affairs, with the breakdown by entity shown below. There are insufficient funds available in the Administrations to pay a dividend to unsecured creditors (including by way of the Prescribed Part).

Entity	Amount (£'000)
Totally	1,186.9
Greenbrook	4,118.9
Vocare	1,494.4
Total	**6,800.2**

Remaining work

We will continue to deal with the Administrations in line with the stated objectives outlined in the Proposals. Future tasks will include, but may not be limited to, the following:

- remitting any surplus TSA / LTO funds to PHL
- liaising with stakeholders in relation to medical negligence claims
- dealing with corporation tax and VAT matters, which includes filing statutory returns and deregistering from VAT (as applicable)
- responding to creditor enquiries
- ensuring all statutory reporting and compliance obligations are met
- agreeing the Joint Administrators' basis of remuneration with the creditors
- agreeing preferential claims
- making payment of dividends to relevant classes of creditors, as and when appropriate
- progressing the Administrations to their conclusions, including payment of all Administration liabilities
- completing any other matters required to be undertaken by the Joint Administrators in order to fulfil the purpose of the Administrations.

Next report

We will report to you again at the conclusion of the Administrations, or in six months' time, whichever is the sooner.

Yours faithfully
for the Companies

Timothy Vance
Joint Administrator

Timothy Vance is licenced in the United Kingdom to act as an Insolvency Practitioner by The Institute of Chartered Accountants of Scotland. Samuel James Woodward is licenced in the United Kingdom to act as an Insolvency Practitioner by The Institute of Chartered Accountants in England and Wales. As Insolvency Practitioners, they are bound by the Insolvency Code of Ethics in carrying out all professional work relating to the appointment.

The affairs, business and property of the Companies are being managed by the Joint Administrators, Timothy Vance and Samuel James Woodward who act as agents of the Companies only and without personal liability.

The Joint Administrators may act as data controllers of personal data as defined by the UK General Data Protection Regulation (as incorporated in the Data Protection Act 2018), depending upon the specific processing activities undertaken. Ernst & Young LLP and/or the Company may act as a data processor on the instructions of the Joint Administrators. Personal data will be kept secure and processed only for matters relating to the Joint Administrator's appointment. The Office Holder Data Privacy Notice can be found at www.ey.com/uk/officeholderprivacy.

If you have any concerns regarding the conduct of this insolvency or the way in which it is being administered, these should be raised in accordance with the following Insolvency Complaints Policy: www.ey.com/en_uk/insolvency-complaints-policy .

Appendices on following pages:

Appendix 1 – Information about the proceedings, the Company and the office holders for each of the Companies

Appendix 2 – Summary of Joint Administrators' receipts and payments incurred in the period 6 December 2025 to 5 June 2026 for each of the Companies

Appendix 3 – Summary of Joint Administrators' expenses incurred in the period 6 December 2025 to 5 June 2026 for each of the Companies

Appendix 4 – Joint Administrators' time costs for the period 6 December 2025 to 5 June 2026 for each of the Companies

Appendix 5 – Joint Administrators' time costs and explanation of the work done in the period 6 December 2025 to 5 June 2026 for each of the Companies

Appendix 6 – Statement of Joint Administrators' charging policy for remuneration and disbursements pursuant to Statement of Insolvency Practice No.9

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Appendix 1

Information about the proceedings, the Company and the office holders, as required by Rule 18.3(1) of the Insolvency (England and Wales) Rules 2016

Name of court:	High Court of Justice, Business and Property Courts Insolvency & Companies List (ChD)
Court reference:	CR-2025-003872
Registered name of the Company	Totally plc
Registered office address of the Company:	c/o Ernst & Young LLP, 12 Wellington Place, Leeds, LS1 4AP
Registered number:	03870101
Country of incorporation (for a Company incorporated outside the United Kingdom):	N/A
Date of appointment of the Joint Administrators:	6 June 2025
Details of any changes of Administrator:	N/A
Full names of the Administrators:	Timothy Graham Vance and Samuel James Woodward
Office holder number(s):	26710 and 12030
Administrators' address(es):	Ernst & Young LLP, 12 Wellington Place, Leeds, LS1 4AP and Ernst & Young LLP, 2 St Peter's Square, Manchester, M2 3EY
Email:	TotallyGroupAdmin@uk.ey.com
Name of alternative person to contact with enquiries about the case:	Mohammad Al-Ramadhani

Appendix 1

Information about the proceedings, the Company and the office holders, as required by Rule 18.3(1) of the Insolvency (England and Wales) Rules 2016

Name of court:	High Court of Justice, Business and Property Courts Insolvency & Companies List (ChD)
Court reference:	CR-2025-003876
Registered name of the Company	GBH Realisations Limited (formerly Greenbrook Healthcare (Hounslow) Limited)
Registered office address of the Company:	c/o Ernst & Young LLP, 12 Wellington Place, Leeds, LS1 4AP
Registered number:	06025335
Country of incorporation (for a Company incorporated outside the United Kingdom):	N/A
Date of appointment of the Joint Administrators:	6 June 2025
Details of any changes of Administrator:	N/A
Full names of the Administrators:	Timothy Graham Vance and Samuel James Woodward
Office holder number(s):	26710 and 12030
Administrators' address(es):	Ernst & Young LLP, 12 Wellington Place, Leeds, LS1 4AP and Ernst & Young LLP, 2 St Peter's Square, Manchester, M2 3EY
Email:	TotallyGroupAdmin@uk.ey.com
Name of alternative person to contact with enquiries about the case:	Mohammad Al-Ramadhani

Appendix 1

Information about the proceedings, the Company and the office holders, as required by Rule 18.3(1) of the Insolvency (England and Wales) Rules 2016

Name of court:	High Court of Justice, Business and Property Courts Insolvency & Companies List (ChD)
Court reference:	CR-2025-003875
Registered name of the Company	VOC Realisations Limited (formerly Vocare Limited)
Registered office address of the Company:	c/o Ernst & Young LLP, 12 Wellington Place, Leeds, LS1 4AP
Registered number:	09933257
Country of incorporation (for a Company incorporated outside the United Kingdom):	N/A
Date of appointment of the Joint Administrators:	6 June 2025
Details of any changes of Administrator:	N/A
Full names of the Administrators:	Timothy Graham Vance and Samuel James Woodward
Office holder number(s):	26710 and 12030
Administrators' address(es):	Ernst & Young LLP, 12 Wellington Place, Leeds, LS1 4AP and Ernst & Young LLP, 2 St Peter's Square, Manchester, M2 3EY
Email:	TotallyGroupAdmin@uk.ey.com
Name of alternative person to contact with enquiries about the case:	Mohammad Al-Ramadhani

Appendix 2

Totally Plc (in Administration)

Summary of Joint Administrators' receipts and payments incurred in the period 6 December 2025 to 5 June 2026

Statement of Affairs		From 06 December 2025 To 05 June 2026	From 06 June 2025 To 05 June 2026
£		£	£
	SECURED ASSETS		
	Bank Interest Gross	3,642.15	6,721.82
2,800,000.00	Investments	0.00	2,499,402.58
		3,642.15	2,506,124.40
	SECURED CREDITORS		
(2,500,000.00)	National Westminster Bank Plc	0.00	2,216,182.57
		0.00	(2,216,182.57)
	ASSET REALISATIONS		
	Surrender of tax losses	40,000.00	40,000.00
182,845.00	Prepayments	0.00	0.00
74,614.00	Cash at Bank	0.00	0.00
	Bank Interest Gross	1,376.05	3,568.88
	TSA funds	(32,559.40)	151,061.40
	LTO funds	(129,387.30)	6,129.03
	Sundry Floating Assets / Realisations	28.22	28.22
		(120,542.43)	200,787.53
	COSTS OF REALISATION		
	Payment to IT suppliers under TSA	(18,916.78)	(43,120.43)
	Legal Fees		(1,666.67)
	Employers Pension		(3,221.34)
	Storage Costs	(14.20)	(95.69)
	Statutory Advertising		(111.20)
	Rents Payable		(5,107.53)
	Insurance of Assets	(95.20)	(95.20)
	Wages & Salaries		(55,756.72)
	PAYE & NIC		(6,972.90)
	Bank Charges	(3.60)	(16.80)

	Expenses re statutory investigations		(200.00)
		(19,029.78)	(116,364.48)
557,459.00		(135,930.06)	374,364.88
	REPRESENTED BY		
	Vat Receivable	3,786.20	5,941.36
	RBS-GBP-32921437-IB Fixed charge	3,642.15	289,938.83
	RBS-GBP-32921445-IB Floating charge	(145,412.81)	83,484.69
	Vat Payable Floating charge	433.34	(5,000.00)
	Vat Control Account	1,621.06	
		(135,930.06)	374,364.88

Notes

1. Receipts and payments are stated net of VAT.
2. Please note that during the Period, TSA / LTO funds totalling £176,947 were transferred to VOC in order to match the funds with the correct invoiced entity. The above R&P shows net payments of £161,947 in relation to TSA / LTO funds, taking into account a receipt of £15,000 from PHL in relation to LTO period extension.

Appendix 2

GBH Realisations Limited (in Administration)

Summary of Joint Administrators' receipts and payments incurred in the period 6 December 2025 to 5 June 2026

Statement of Affairs		From 06 December 2025 To 05 June 2026	From 06 June 2025 To 05 June 2026
£		£	£
	SECURED ASSETS		
	Business records		1.00
	Contracts		1.00
	IT systems		1.00
	Deposits		1.00
	Bank Interest	316.26	316.31
		316.26	320.31
	ASSET REALISATIONS		
	Book Debts	150,000.00	154,997.00
	Tangible assets		5,000.00
	Bank Interest Gross	285.18	350.43
		150,285.18	160,347.43
	COSTS OF REALISATION		
	Legal Fees		(1,666.67)
	Statutory Advertising		(111.20)
	Insurance of Assets	(207.20)	(207.20)
	Bank Charges	(0.30)	(1.20)
	Expenses re statutory investigations		(200.00)
		(207.50)	(2,186.27)
0.00		150,393.94	158,481.47
	REPRESENTED BY		
	RBS-GBP-32921453-IB Fixed charge	150,501.41	150,505.46
	RBS-GBP-32921461-IB Floating charge	288.10	7,976.01
	Vat Control Account	(395.57)	
		150,393.94	158,481.47

Notes

1. Receipts and payments are stated net of VAT.

Appendix 2

VOC Realisations Limited (in Administration)

Summary of Joint Administrators' receipts and payments incurred in the period 6 December 2025 to 5 June 2026

Statement of Affairs £		From 06 December 2025 To 05 June 2026 £	From 06 June 2025 To 05 June 2026 £
	SECURED ASSETS		
	Business records		1.00
	Contracts		1.00
	IT systems		1.00
	Tax losses		1.00
	Deposits		1.00
	Bank Interest	501.41	501.46
	Investments		1.00
		501.41	507.46
	ASSET REALISATIONS		
	Business rates refunds		3,217.87
	Book Debts	150,000.00	284,992.00
	Tangible assets		55,000.00
231,643.00	Cash at Bank	0.00	0.00
	Bank Interest Gross	2,474.51	3,830.62
	LTO funds	176,946.70	212,338.48
	Sundry Floating Assets / Realisations		103.05
		329,421.21	559,482.02
	COSTS OF REALISATION		
	Agents/Valuers Fees		(804.47)
	Legal Fees		(1,666.67)
	Statutory Advertising		(111.20)
	Rents Payable	(112,778.57)	(199,017.57)
	Rates	(101.85)	(101.85)
	Other Property Expenses	(6,964.39)	(12,550.03)
	Insurance of Assets	(190.40)	(190.40)
	Bank Charges	(5.10)	(11.40)

	Expenses re statutory investigations		(200.00)
		(120,040.31)	(214,653.59)
231,643.00		209,882.31	345,335.89
	REPRESENTED BY		
	RBS-GBP-32921488-IB Fixed charge	150,501.41	150,507.46
	RBS-GBP-32921496-IB Floating charge	60,606.39	194,828.43
	Vat Control Account	(1,225.49)	
		209,882.31	345,335.89

Notes

1. Receipts and payments are stated net of VAT.
2. Please note that during the Period, TSA / LTO funds totalling £176,947 were received from Totally in order to match the funds with the correct invoiced entity.

3.

Appendix 3

Totally Plc (in Administration)

Summary of Joint Administrators' expenses incurred in the period 6 December 2025 to 5 June 2026

Type of Expense	Paid as at 5 December 2025	Paid in Period	Outstanding	Total
Payments made from the estate which are not disbursements – all Category 1 *(Please refer to notes 1, 2 and 3 at the end of this table for definitions)*				
Payment to IT suppliers under TSA	24,203.65	18,916.78	-	43,120.43
Legal Fees	1,666.67	-	-*	1,666.67
Storage Costs	81.49	14.20	-	95.69
Statutory Advertising	111.20	0.00	-	111.20
Rents payable	5,107.53	0.00	-	5,107.53
Insurance of Assets	0.00	95.20	-	95.20
Wages & Salaries	43,407.30	0.00	-	43,407.30
Bank Charges	13.20	3.60	-	16.80
Expenses re statutory investigations	200.00	0.00	-	200.00
Sub-total	**74,791.04**	**19,029.78**	-	**93,820.82**
Category 1 disbursements (notes 2 and 3)				
Courier	71.32	-	-	-
Travel expenses excluding mileage	90.62	-	-	-
Postage	836.95	-	-	-
Priniting	420.64	15.88	-	-
Bonding premium	1,110.00	-	-	-
Sub-total	**2,529.53**	**15.88**	**-**	**2545.41**
Total	**77,320.57**	**19,045.66**	**-**	**96,366.23**

***Note:** Please note that there are outstanding legal fees in relation to ongoing legal advice provided by Eversheds – the quantum of this will be confirmed in our next progress report.

Appendix 3

GBH Realisations Limited (in Administration)

Summary of Joint Administrators' expenses incurred in the period 6 December 2025 to 5 June 2026

Type of Expense	Paid as at 5 December 2025	Paid in Period	Outstanding	Total
Payments made from the estate which are not disbursements – all Category 1 (Please refer to notes 1, 2 and 3 at the end of this table for definitions)				
Legal Fees	1,666.67	-	-*	1,666.67
Statutory Advertising	111.20	-	-	111.20
Bank Charges	0.90	0.30	-	1.20
Expenses re statutory investigations	200.00	-	-	200.00
Insurance	0.00	207.20	-	207.20
Sub-total	**1,978.77**	**207.50**	**-**	**2186.27**
Category 1 disbursements (notes 2 and 3)				
Printing	29.04	-	-	29.04
Bond premium	1,110.00	-	-	1,110.00
Sub-total	**1139.04**	**-**	**-**	**1139.04**
Total	**3,117.81**	**207.50**	**-**	**3325.31**

***Note:** Please note that there are outstanding legal fees in relation to ongoing legal advice provided by Eversheds – the quantum of this will be confirmed in our next progress report.

Appendix 3

VOC Realisations Limited (in Administration)

Summary of Joint Administrators' expenses incurred in the period 6 December 2025 to 5 June 2026

Type of Expense	Paid as at 5 December 2025	Paid in Period	Outstanding	Total
Payments made from the estate which are not disbursements – all Category 1 *(Please refer to notes 1, 2 and 3 at the end of this table for definitions)*				
Agents/Valuers Fees	804.47	-	-	804.47
Legal Fees	1,666.67	-	-*	1,666.67
Statutory Advertising	111.20	-	-	111.20
Rents payable	86,239.00	112,778.57	-	199,017.57
Rates	-	101.85	-	101.85
Other Property Expenses	5,585.64	6,964.39	-	12,550.03
Insurance of Assets	-	190.40	-	190.40
Bank Charges	6.30	5.10	-	11.40
Expenses re statutory investigations	200.00	-	-	200.00
Sub-total	**94613.28**	**120040.31**	**-**	**214653.59**
Category 1 disbursements (notes 2 and 3)				
Postage	150.26	-	-	150.26
Printing	155.64	16.20	-	171.84
Bonding premium	1,110.00	-	-	1,110.00
Sub-total	**1,415.90**	**16.20**	**-**	**1432.10**
Total	**96029.18**	**120,056.51**	**-**	**216,085.69**

***Note:** Please note that there are outstanding legal fees in relation to ongoing legal advice provided by Eversheds – the quantum of this will be confirmed in our next progress report.

Notes

1. Statement of Insolvency Practice No.9 defines expenses as any payments from the insolvency estate which are neither an office holder's remuneration or a distribution to a creditor or member.

2. Expenses are divided into those that do not need approval before they are charged to the estate (Category 1) and those that do require prior approval (Category 2):

- Category 1 expenses are payments to persons providing the service to which the expense relates who are not an associate of the office holder
- Category 2 expenses are payments to associates or which have an element of shared costs.

3. Expenses also include disbursements. Disbursements are payments which are first met by the office holder and then reimbursed to the office holder from the estate. Disbursements fall into either Category 1 or Category 2.

Please see Appendix 6 for further detail.

Appendix 4

Totally Plc (in Administration)

Joint Administrators' time costs for the period 6 December 2025 to 5 June 2026

	Actual in this report period			Total actual to date		
	Total hours	Total costs (£)	Average rate (£)	Total hours	Total costs (£)	Average rate (£)
Administration & Planning	37.5	23,610.50	629.61	110.7	64,490.50	582.57
Creditors	4.9	3,715.00	758.16	152.6	84,988.00	556.93
Employees	32.2	24,692.50	766.85	184.9	164,633.50	890.39
Enquiries & Investigations	-	-	-	41.3	28,151.50	681.63
Immediate Tasks	-	-	-	13.7	10,292.00	751.24
Job Acceptance & Strategy	1.2	1,260.00	1,050.00	7.7	6,606.00	857.92
Legal Issues	17.9	14,420.00	805.59	51.9	43,400.00	836.22
Members	0.1	80.00	800.00	3.4	3,060.00	900.00
Other Assets	8.2	8,762.50	1,068.60	8.8	9,392.50	1,067.33
Other Matters	15.3	9,800.00	640.52	33.0	20,901.00	633.36
Property	0.5	525.00	1,050.00	4.7	3,745.00	796.81
Reporting	7.4	6,464.00	873.51	23.7	22,064.00	930.97
Statutory Duties	6.9	5,698.00	825.80	53.4	36,408.00	681.80
TSA – employee activity	0.4	420.00	1,050.00	14.3	15,484.00	1,082.80
TSA – supplier activity	9.5	9,622.50	1,012.89	35.9	31,977.00	890.72
VAT & Taxation	57.7	34,817.50	603.42	77.9	50,394.50	646.91
Total	**199.7**	**143,887.50**	**852.50**	**817.9**	**595,987.50**	**799.23**

Appendix 4

GBH Realisations (in Administration)

Joint Administrators' time costs for the period 6 December 2025 to 5 June 2026

	Actual in this report period			Total actual to date		
	Total hours	Total costs (£)	Average rate (£)	Total hours	Total costs (£)	Average rate (£)
Administration & Planning	21.5	14,596.50	678.91	49.2	29,800.0	605.69
Creditors	3.3	2,057.00	623.33	42.8	28,191.0	658.67
Debtors	-	-	-	0.4	420.0	1,050.00
Employees	9.1	6,520.00	716.48	22.9	17,345.0	757.42
Enquiries & Investigations	-	-	-	21.2	13,795.0	650.71
Immediate Tasks	-	-	-	3.4	3,664.0	1,077.65
Job Acceptance & Strategy	0.8	840.00	1,050.00	4.1	3,754.0	915.61
Legal Issues	12.1	9,705.00	802.07	39.6	33,572.5	847.79
Other Matters	2.8	2,940.00	1,050.00	6.7	7,309.0	1,090.90
Property	-	-	-	0.2	210.0	1,050.00
Reporting	7.3	6,324.50	866.37	23.8	22,139.5	930.23
Retention of Title	-	-	-	0.3	315.0	1,050.00
Statutory Duties	6.5	5,234.00	805.23	43.2	29,094.6	673.49
TSA – supplier activity	-	-	-	1.1	421.0	382.73
VAT & Taxation	13.9	8,154.00	586.62	18.9	10,737.0	568.10
Total	**77.3**	**56,371.00**	**797.67**	**277.8**	**200,767.60**	**820.60**

Appendix 4

VOC Realisations (in Administration)
Joint Administrators' time costs for the period 6 December 2025 to 5 June 2026

	Actual in this report period			Total actual to date		
	Total hours	Total costs (£)	Average rate (£)	Total hours	Total costs (£)	Average rate (£)
Administration & Planning	23.9	16,307.00	682.30	93.9	53,659.50	571.45
Creditors	8.9	7,368.50	827.92	79.0	54,098.50	684.79
Debtors	-	-	-	0.5	525.00	1,050.00
Employees	28.3	20,727.50	732.42	139.0	121,028.50	870.71
Enquiries & Investigations	-	-	-	21.3	14,173.50	665.42
Immediate Tasks	-	-	-	5.9	5,564.00	943.05
Job Acceptance & Strategy	1.1	1,155.00	1,050.00	5.5	4,905.00	891.82
Legal Issues	19.2	17,370.00	904.69	46.5	41,735.50	897.54
Other Matters	4.9	4,767.50	972.96	8.0	7,862.50	982.81
Property	2.4	2,195.00	914.58	10.4	8,804.50	846.59
Reporting	7.9	6,864.00	868.86	23.6	21,959.00	930.47
Statutory Duties	6.9	5,431.00	787.10	47.1	31,636.50	671.69
TSA – employee activity	0.2	210.00	1,050.00	0.2	210.00	1,050.00
TSA – supplier activity	2.3	2,062.50	896.74	8.6	6,911.50	803.66
VAT & Taxation	18.0	10,632.50	590.69	24.6	14,485.50	588.84
Total	**124.0**	**95,090.50**	**856.52**	**514.1**	**387,559.00**	**829.92**

Appendix 5

Totally Plc, GBH Realisations Limited and VOC Realisations Limited (all in Administration)

Joint Administrators' time costs – explanation of the work done in the period 6 December 2025 to 5 June 2026

The work undertaken can be categorised as either related to statutory work or asset realisations. Statutory work is required by the Joint Administrators to fulfil their statutory duties pursuant to the Insolvency Act 1986 and Insolvency (England and Wales) Rules 2016. Asset realisation work is in respect of the Joint Administrators' actions to realise assets for the benefit of the creditors.

Basis of work	Category of work	Description of work to be completed	Work completed / in progress / to be performed
Statutory	Accounting & Administration	▪ Overall management of the case, statutory compliance diaries and time cost reporting. ▪ Cashiering, treasury and accounting functions.	▪ In progress ▪ In progress
Statutory	Creditors	▪ Receipt of and input of creditor claims into the case management system. ▪ Correspondence with creditors.	▪ In progress ▪ In progress
Statutory	Employees	▪ Dealing with employee enquiries. ▪ Making statutory submissions to the relevant government departments. ▪ Administering Totally's payroll for the employees retained to assist with the TSA.	▪ In progress ▪ In progress ▪ Work completed
Statutory	Immediate Tasks	▪ Completion of work streams requiring immediate attention following the appointment as required by statute or best practice including immediate stakeholder briefings, notifications to stakeholders, securing of assets, setting up administrative processes.	▪ Work completed
Statutory	Investigations & CDDA	▪ Investigations into the Companies' affairs in accordance with Statement of Insolvency Practice 2 "Investigations by Office Holders". ▪ Submission of the Joint Administrators' report on the conduct of the directors under the Company Directors Disqualification Act 1986 to the Directors' Conduct Reporting Service.	▪ Work completed ▪ Work completed
Asset realisations	Job Acceptance & Strategy	▪ Matters relating to the appointment and initial planning of the Administration strategy, including formulating and executing the strategy adopted. ▪ Implementing the most appropriate exit route from Administrations.	▪ Work completed ▪ In progress
Statutory	Legal Issues	▪ Progressing pre-appointment claims for clinical negligence and liaising with parties	▪ In progress

		involved including NHS Resolution, insurers, solicitors acting for claimants and PHL. ▪ Dealing with any ad hoc legal issues and liaising with Eversheds on these matters.	▪ In progress
Statutory	Members	▪ Liaising with Totally's shareholders and their nominee agents (as required).	▪ In progress
Asset realisations	Other Assets	▪ Assessing, quantifying and seeking to realise value from assets as at the date of appointment.	▪ Work completed
Statutory	Other Matters	▪ Recovery of the Companies' physical books and records, and electronic records (including a back-up of the Companies' servers and systems).	▪ Work completed
Asset realisations	Property	▪ Administering the LTO agreements.	▪ Work completed
Statutory	Public relations issues	▪ Agreeing and issuing statements to the press as required in pursuit of the Administration strategy.	▪ Work completed
Statutory	Reporting	▪ Preparing the Joint Administrators' Statement of Proposals and six-monthly progress reports and final report.	▪ In progress
Statutory	Statutory Duties	▪ Completion of statutory requirements of the Administrations, including notifications to creditors and members, advertising the appointment, and sending to creditors and filing at Companies House.	▪ In progress
Statutory	VAT & Taxation	▪ Submitting relevant initial notifications to HMRC. ▪ Preparing corporation tax and VAT returns, with input from EY VAT and tax specialists. ▪ Assessment of the VAT and tax treatments of transactions and agreements entered into during the Administrations.	▪ Work completed ▪ In progress ▪ Work completed

Appendix 6

Totally Plc, GBH Realisations Limited and VOC Realisations Limited (all in Administration)

Statement of Joint Administrators' charging policy for remuneration and disbursements pursuant to Statement of Insolvency Practice No.9

Joint Administrators' charging policy for remuneration

The Joint Administrators have engaged managers and other staff to work on the Administration. The work required is delegated to the most appropriate level of staff taking account of the nature of the work and the individual's experience. Additional assistance is provided by accounting and treasury executives dealing with the Company's bank accounts and statutory compliance diaries. Work carried out by all staff is subject to the overall supervision of the Joint Administrators.

All time spent by staff working directly on case-related matters is charged to a time code established specifically for this engagement. Time is recorded in units of six minutes. Each member of staff has a specific hourly rate, which is subject to change over time.

Administrators' charging policy for expenses

Statement of Insolvency Practice No. 9 divides expenses into two categories:

- Category 1 expenses are defined as specific expenditure relating to the Administration of the insolvent's affairs and referable to payment to an independent third party. Such expenses can be paid from the insolvent's assets without approval from the Creditors' Committee or the general body of creditors. In line with Statement of Insolvency Practice No. 9, it is our policy to disclose Category 1 expenses drawn but not to seek approval for their payment. We are prepared to provide such additional information as may reasonably be required to support the expenses drawn.

- Category 2 expenses are charges made by the office holder's firm that include elements of shared or overhead costs. Statement of Insolvency Practice No. 9 provides that such expenses are subject to approval as if they were remuneration. It is our policy, in line with the Statement, to seek approval for Category 2 expenses before they are drawn.

It is our policy, in line with the Statement, to seek approval for Category 2 disbursements before they are drawn.