

TO ALL KNOWN CREDITORS

13 June 2025

Ref: TRS/TV/MY/OG

Email: TotallyGroupAdmin@uk.ey.com

Dear Sir / Madam

Totally plc ('Totally'), Vocare Limited ('Vocare') and Greenbrook Healthcare (Hounslow) Limited ('Greenbrook') – all in Administration (together, the 'Companies')

Principal trading addresses:

- *Totally Plc and Greenbrook Healthcare (Hounslow) Limited: Cardinal Square First Floor – West, 10 Nottingham Road, Derby, England, DE1 3QT*
- *Vocare Limited: Vocare House, Balliol Business Park, Benton Lane, Newcastle Upon Tyne, NE12 8EW*

Overview

On 6 June 2025, the Companies entered Administration and Samuel James Woodward and I were appointed as Joint Administrators. The appointment was made by the Companies' directors under the provisions of Paragraph 22 of Schedule B1 to the Insolvency Act 1986.

I attach formal notice of our appointment for your information.

As licensed insolvency practitioners, we are bound by the Insolvency Code of Ethics when carrying out all professional work relating to the Administration.

On 8 June 2025, the Joint Administrators completed a sale of the shares held by Totally in five of its trading subsidiaries, as well as the businesses and certain assets of Vocare and Greenbrook, to PHL Group Finance Limited, PHL Group V1 Limited and PHL Group G1 Limited (together, 'PHL' or the 'Purchaser') for a total consideration of £3.3 million (before Bank set-off of £0.3 million, as explained later).

In accordance with Statement of Insolvency Practice 16, a detailed explanation of the transactions is set out below.

Initial introduction

Sam Mills of Ernst & Young LLP ('EY'), Partner in Restructuring and Turnaround Strategy, was introduced to the Companies by one of Totally's non-executive directors, Robert Forsyth, in February 2025.

Background

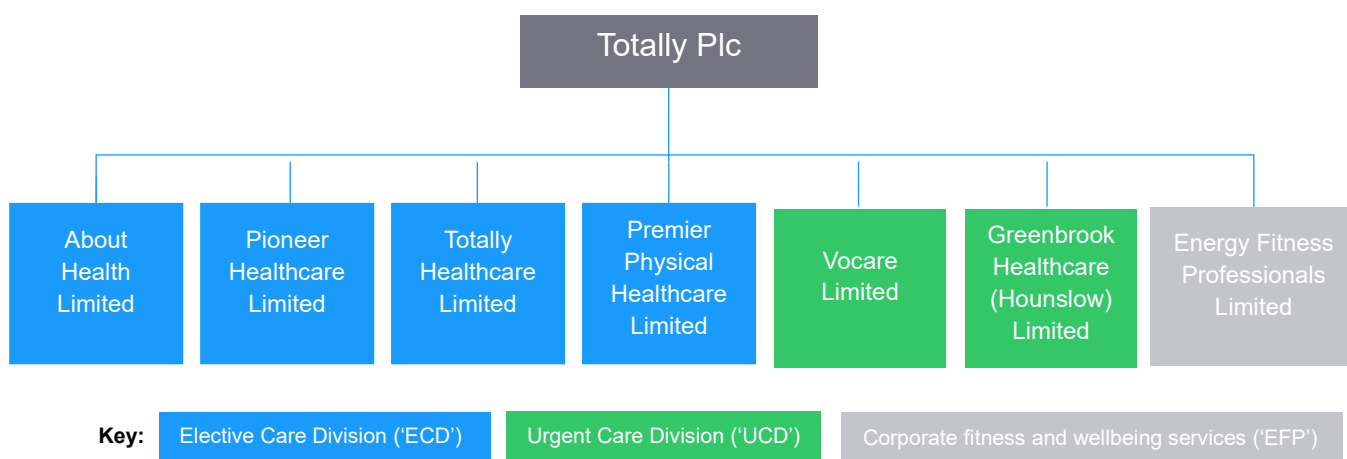
Totally was incorporated on 28 October 1999 and acted as a holding company for seven trading subsidiaries (Vocare, Greenbrook, Pioneer Healthcare Limited, Totally Healthcare Limited, About Health Limited, Premier Physical Health Limited and Energy Fitness Professionals Limited (together, the 'Group')). The Group was an AIM-listed healthcare services provider, operating three divisions: Urgent Care Division ('UCD'), Elective Care Division ('ECD') and Energy Fitness Professionals, a corporate fitness and wellbeing services business ('EFP'). The Group's services included operation of primary care centres and urgent treatment centres, NHS out of hours GP services, elective care services, and various insourcing and outsourcing services.

The Group had 755 employees, 665 of which were employed by the Companies, and the remainder were employed by ECD and EFP. The employees of each of the Companies are as follows: Vocare – 498; Greenbrook – 136; and Totally – 31.

The Group has one secured lender, National Westminster Bank Plc (the 'Bank' or 'NatWest'). Totally does not have a majority shareholder.

The statutory directors of Totally are Simon Stilwell (Non-Executive Chairman), John McMullan (Medical Director), Robert Forsyth (Non-Executive Director) and Robert Harris (Non-Executive Director) (together, the 'Directors'). The statutory directors of Vocare are Andrew Gregory (Interim Chief Operating Officer) and Barry Cooper (Director of Business Development). Andrew Gregory is also the sole director of Greenbrook.

A summary group structure, as at the date of our appointment, is presented below:



Events leading to our appointment

The Group saw strong trading performance during the pandemic (FY21-23), partially driven by additional funding put in place by the UK Government at the time to bolster capacity in the NHS. Advantageous pricing arrangements at the time also benefited the Group's profitability through this period.

Following the end of the pandemic, several key UCD contracts were lost in FY24. Concurrently, the ECD business also reduced in size, with revenue dropping from £35.4 million in FY23 to £25.6 million in FY25. This was driven by a natural level of churn in the ECD contracts, which are typically shorter-term arrangements, coupled with a reduction in insourcing tenders and increased competition across the market.

In February 2025, a key contract to operate 111 call centres for NHS England, representing £14 million of revenue in FY25 (25.7% of total revenue), came to an end. Ahead of the contract end date, the Group sought opportunities to win new contracts and/or redeploy staff associated with the NHS 111 contract but unfortunately this did not prove possible. This meant that redundancy consultations for staff associated with this contract commenced after the contract had ended, causing the Group to incur significant ongoing staff costs without the benefit of respective contract revenues. The contraction of the business combined with the delay in commencing redundancy consultations to right-size the cost base had a significant impact on the Group's liquidity.

The Group's RCF with NatWest was also due to expire in October 2026. EY was initially engaged on 28 March 2025 to undertake a review of the Group's short-term and medium-term cash flow forecasts with a view to assisting the Group identify its options for refinancing,

A review of the Group's cash flow forecast indicated that a material additional cash requirement was due to materialise in the short term. It was also apparent that creditors, including HMRC, were already stretched beyond terms.

It was concluded that the quantum of the forecast additional funding requirement was too large to meet via raising additional debt. A sale of a non-core division to raise additional liquidity was also considered, however, was not viable in light of the quantum of funding needed and time available

The Directors therefore consulted with the Group's broker, Canaccord Genuity ('CG' or the 'Broker'), to determine the feasibility of raising additional capital from shareholders. The Broker confirmed that it would not be feasible to seek to raise such additional capital in the time available and given the wider circumstances.

Therefore, on 1 May 2025, the Group instructed EY to commence an accelerated sale process, and an RNS was issued the same day by the Directors and the Broker.

Introduction of the Joint Administrators

Following the completion of the review of the Group's cash flow forecast, Tim Vance and Sam Woodward of EY, both Partners in Restructuring and Turnaround Strategy, were introduced to the Directors of the respective Companies in the Group.

Marketing of the business and assets

Given the cash flow pressures experienced by the Group, EY was instructed to commence an accelerated sale process on 1 May 2025, with the marketing process due to take place over the following three weeks.

During the marketing of the business 35 parties were initially contacted, comprising 20 trade parties, 13 financial parties and 2 private investors. In addition to our initial outreach, 10 parties operating in the gym sector were contacted in relation to acquiring the non-core corporate gyms division on a standalone basis. The list was compiled with the assistance of the Directors, as well as utilising EY's extensive network and buyer research capabilities.

Of these parties, 20 expressed an initial interest and entered into non-disclosure agreements. These parties subsequently received an information memorandum and access to a virtual data room. A process letter was also issued outlining key timelines and bid requirements.

We consider that the marketing process complied with the 'Marketing Essentials' set out in the SIP 16 in all aspects as:

- a. We have marketed the business widely with both financial and trade buyers. At the outset of the marketing process, the Group made an RNS announcement confirming that a sale of the business was being pursued and that interested parties should contact EY.
- b. Alternative solvent and insolvent options have been considered in detail during the marketing process, with a view to illustrating that a sale(s) via a pre-packaged Administration represented the best feasible outcome for creditors as a whole.
- c. All bidders were unconnected, and therefore, there was no need for evaluator reports, or additional creditor consents.

Initial offers were received on 19 May 2025 from seven parties for all or parts of the Group, comprising a mix of offers for the shares of trading subsidiaries on a solvent basis, and pre-pack transaction structures. No offers were received for the solvent acquisition of the shares in Totally Plc.

Five of the offers (including the Purchaser's bid) were progressed to the second and final round, based on value (hence, likely returns to creditors) and deliverability. All progressed bidders conducted due diligence concurrently.

Following review of the draft sale agreement and additional legal, commercial & financial due diligence, one bidder withdrew from the process, and final offers were received from the remaining four bidders, including the Purchaser.

The Purchaser's offer was deemed to generate the best result for the general body of creditors, however, all of the final offers were progressed to retain optionality in the marketing process. The Purchaser continued to progress urgent work completing legal documentation in anticipation of completing the transaction.

Following the withdrawal of two of the four final offers, the Purchaser's offer and legal documentation was judged to be sufficiently progressed to be able to complete a sale imminently. Analysis of the transaction (which factored in the economic characteristics of the offers as well as prudent assumptions regarding realisations for assets not included in the offers) continued to indicate that the Purchaser's final offer delivered the best outcome for the Companies' creditors, and was materially better than an alternative insolvent wind-down of the business. Therefore, steps were taken to urgently complete this transaction.

Consideration of alternative scenarios

The Joint Administrators considered the relative outcomes to each class of creditors in each of the offers outlined above.

In addition, the offers were also considered in the context of alternative scenarios should a sale not be completed, being a trading administration (with a view to complete a sale of the business and assets at a later point), a wind-down administration or a creditors' voluntary liquidation ('CVL'). Other insolvency processes (e.g. company voluntary arrangement or a restructuring plan) were not considered feasible due to the Group's circumstances and cash limitations, which would be insufficient to offer an adequate proposal for the creditors' debts.

This work concluded that it would not be appropriate for the Companies to enter Administration (absent a successful pre-pack sale) or CVL. The key considerations in determining this were:

- It was likely there would have been limited to no cash at bank available in the insolvency estate. Furthermore, no alternative external debt funding could have likely been obtained. Therefore, the Joint Administrators would be unable to discharge the costs of realisations (such as wages, rent, rates, etc.) of an Administration.
- The Group operates in a highly regulated sector, which would pose a challenge to any ongoing trading for the Joint Administrators from a personal risk perspective.

- In a wind-down Administration or CVL, service provision to the NHS trusts and integrated care boards would have ceased on appointment. This would likely have given rise to a high level of counter-claims against the Companies' book debts, materially reducing the level of asset realisations.

Therefore, it was concluded that in the event a sale was not completed, compulsory liquidation was likely the only feasible alternative route available to the Companies and the Group as a whole, with the Official Receiver being appointed as liquidator. It was estimated this would have led to a materially worse outcome to the Companies' creditors than completing the sale to the Purchaser.

Consultation with major creditors and other matters

The Bank was consulted throughout the accelerated sale process, and NatWest has been supportive of the Group exploring the sale process.

No direct consultations took place with the general body of creditors as this could have disrupted the Group's service provision, as well as adversely affected the deliverability of the sale to the Purchaser.

We are not aware of any guarantees given by the directors of the Companies for amounts due from the Companies to a prior financier, or that a prior financier is financing the new business.

The Companies have the following registered charges:

| Entity | Date of creation of charge | Date of registration of charge | Details of charge | Name of charge holder |
|------------|----------------------------|--------------------------------|-------------------------------------|-------------------------------|
| Totally | 26 November 2021 | 2 December 2021 | Contains fixed and floating charges | National Westminster Bank Plc |
| Vocare | 26 November 2021 | 2 December 2021 | Contains fixed and floating charges | National Westminster Bank Plc |
| Greenbrook | 26 November 2021 | 2 December 2021 | Contains fixed and floating charges | National Westminster Bank Plc |

Statutory purpose of administration

The purpose of an administration is to achieve one of three objectives:

- To rescue the Company as a going concern.
- To achieve a better result for the Company's creditors as a whole than would be likely if the Company were wound up (without first being in administration).
- To realise property in order to make a distribution to one or more secured or preferential creditors.

Given no solvent offers were forthcoming for the shares of Totally plc, as well as the liquidity position of the Group, it was not possible to achieve objective (a).

The outcome achieved through the pre-packaged sale was the best available outcome for creditors as a whole in all the circumstances, therefore, the objective being pursued is (b).

Valuation of the business and assets

The Companies' key assets were book debts, which represented the vast majority of the asset base. Due to the specialised nature of these debts, as well as limited ability to assess the likely quantum of contract counter-claims, it is challenging to value these assets. Therefore, we are confident that the extensive marketing process undertaken and multiple offers received from bidders were sufficient to test the market and to achieve the best value for these assets (in the context of the Companies' current financial position).

The purchaser and related parties

PHL Group Finance Limited purchased the shares held by Totally Plc in five of its trading subsidiaries. PHL Group V1 Limited purchased the business and assets of Vocare Limited. PHL Group G1 Limited purchased the business and specific assets of Greenbrook Healthcare (Hounslow) Limited.

PHL Group Finance Limited is a company incorporated in England & Wales on 18 February 2022 with a registered office at Onyx, 12 Little Park Farm Rd, Segensworth Roundabout, West Fareham, United Kingdom, PO15 5TD. The statutory directors listed on Companies House are Ross Stuart Brand, Ewald Gustav Fichardt, Neil William McCausland, Kenneth Patrick, Grant Paul-Florence and Dr Timothy Samuel Wright.

PHL Group V1 Limited is a company incorporated in England & Wales on 2 June 2025 with a registered office at Onyx, 12 Little Park Farm Rd, Segensworth Roundabout, West Fareham, United Kingdom, PO15 5TD. The statutory directors listed on Companies House are Ross Stuart Brand and Ewald Gustav Fichardt.

PHL Group G1 Limited is a company incorporated in England & Wales on 3 June 2025 with a registered office at Onyx, 12 Little Park Farm Rd, Segensworth Roundabout, West Fareham, United Kingdom, PO15 5TD. The statutory directors listed on Companies House are Ross Stuart Brand and Ewald Gustav Fichardt.

We have identified that PHL and Totally had a common shareholder. Further to additional review, we have established that the common shareholder held less than 5% of total shares in the respective Purchaser and Group entities, which, therefore, does not constitute control. Accordingly, we have concluded that the common shareholder cannot be considered a connected person, and independent scrutiny by a third-party evaluator in relation to the sale was not required to be sought in line with the Administration (Restriction on Disposal etc. to Connected Persons) Regulations 2021.

Furthermore, we are not aware of any directors, former directors or associates of the Companies who are or were previously involved in the financing or management of PHL.

Assets

The offer from the Purchaser was for the following assets:

| Description of asset | Entity | Purchase consideration (£) |
|--|------------|----------------------------|
| Business records | Vocare | 1.00 |
| | Greenbrook | 1.00 |
| Contracts, goodwill, intellectual property, names and sale information | Vocare | 1.00 |
| | Greenbrook | 1.00 |
| Deposits | Vocare | 1.00 |
| | Greenbrook | 1.00 |
| IT systems | Vocare | 1.00 |
| | Greenbrook | 1.00 |
| Plant & machinery, motor vehicles and stock | Vocare | 55,000.00 |
| | Greenbrook | 5,000.00 |
| Tax losses | Vocare | 1.00 |
| | Vocare | 284,992.00 |
| Trade receivables | Greenbrook | 154,997.00 |
| Shares in Staffordshire Doctors Urgent Care Limited | Vocare | 1.00 |
| Shares in ECD companies and EFP ¹ | Totally | 2,800,000.00 |
| Total (£) | | 3,299,999.00 |

¹ Please note that Purchaser's valuation of this asset was based on the level of the Companies' cash at bank, and therefore, upon sale completion, would be adjusted by any amounts that NatWest recovers by way of its contractual right of set-off. See 'Sale consideration' for further detail.

As part of the sale, 532 employees employed by Vocare and Greenbrook transferred to the Purchaser under to the provisions of TUPE, with the remaining 102 employees made redundant by the Joint Administrators shortly following their appointment, after the completion of the sale.

To facilitate the orderly transition and alignment of IT-related processes & systems with the Purchaser, a transitional services agreement ('TSA') has been put in place between the Companies, the Joint Administrators and PHL on 8 June 2025, for an initial term of 6 months. As part of the TSA, PHL has requested that 21 employees are initially retained by the Joint Administrators in Totally in order to assist with critical information provision. The remaining 10 employees were made redundant by the Joint Administrators shortly following their appointment, after the completion of the sale.

Furthermore, as part of the sale, the Companies, the Joint Administrators and the Purchaser entered into license to occupy ('LTO') agreements in relation to the Companies' four leasehold premises, primarily used as office space, in the following locations:

- Cardinal Square, First Floor, West Point, Cardinal Square, Nottingham Road, Derby, DE1 3QT
- Vocare House, Balliol Business Park, Benton Lane, Newcastle Upon Tyne, NE12 8EW
- Medway House, Fundan Way, Teesdale Park, Stockton on Tees, TS17 6EN
- Elizabeth House, Unit 6, Riverside 2, Campbell Road, Stoke on Trent, Staffordshire, ST4 4RJ.

Sale consideration

Per the terms of the sale and purchase agreement dated 8 June 2025, the total consideration for business and certain assets of Totally was £2.8 million, all of which related to the purchase of shares in the ECD and EFP subsidiaries.

The purchase price for the shares owned by Totally was agreed to be reduced to reflect amounts recovered by the Bank by way of its contractual right of set-off from the Companies' pre-appointment bank accounts (£300,597). Therefore, the net consideration for the shares was £2,499,402.

Per the terms of the respective business purchase agreements, the total consideration for business and certain assets of Vocare and Greenbrook was £339,998 and £160,001 respectively.

Overall, the total net consideration for the Companies was £2,999,402.

A total of £2.7 million was paid on completion, with the remainder of the consideration being deferred (£0.3 million) to be paid on or before 8 June 2026. The deferred consideration relates to the sale of business and certain assets of Vocare and Greenbrook. Partnering Health Limited, an entity connected to PHL, acts as a guarantor for any amounts due from PHL Group V1 Limited and PHL Group G1 Limited under the respective business purchase agreements, including the deferred consideration. In view of the guarantee and that the deferred element of the consideration is relatively small, the Joint Administrators have not considered it necessary to seek security in respect of the deferred element of the consideration.

The net consideration is allocated between the fixed and floating charges in accordance with the existing registered charges and apportioned as outlined in the table overleaf.

| Category of asset | Entity | Allocated to fixed charge realisations | Allocated to floating charge realisations | Total |
|-----------------------|------------|--|---|---------------------|
| | | £ | £ | £ |
| Intangible assets | Vocare | 6.00 | - | 6.00 |
| | Greenbrook | 4.00 | - | 4.00 |
| Tangible assets | Vocare | - | 55,000.00 | 55,000.00 |
| | Greenbrook | - | 5,000.00 | 5,000.00 |
| Trade receivables | Vocare | - | 284,992.00 | 284,992.00 |
| | Greenbrook | - | 154,997.00 | 154,997.00 |
| Shares in ECD and EFP | Totally | 2,499,402.58 | - | 2,499,402.58 |
| Total (£) | | 2,499,412.58 | 499,989.00 | 2,999,401.58 |

The classification of these realisations is subject to review, pending a security review obtained from an independent firm of solicitors.

Significant assets not included in the sale agreement

No material assets have been excluded from the transaction.

Administrators' proposals and remuneration

In accordance with Paragraph 49(5) of Schedule B1 to the Insolvency Act 1986, we have prepared our Joint Administrators' Proposals (the 'Proposals'), which are available to view at: https://www.ey.com/en_uk/administrations/totally-plc.

The Joint Administrators' Proposals are available to all creditors and will give an indication of the likely dividend prospects. We have also set out our proposals for remuneration and will seek approval for the basis of our remuneration. The statutory provisions relating to remuneration are set out in Chapter 4, Part 18 of the Insolvency (England and Wales) Rules 2016 (the Rules).

Further information is given in the Association of Business Recovery Professionals' publication 'A Creditors' Guide to Administrators' Fees', a copy of which may be accessed from the web site of the Institute of Chartered Accountants in England and Wales at <https://www.icaew.com/en/technical/insolvency/creditors-guides>, or is available in hard copy upon written request to the Joint Administrators.

Creditors' claims

Please note that debts incurred by the Companies before our appointment will rank as unsecured claims against the respective company. Any sums due to the Companies arising after our appointment must be paid in full and without set-off against any debts incurred by the Companies prior to our appointment.

The Directors are required to submit a statement of affairs to us, and you will appreciate that the full financial position is not yet known.

Should you wish to submit a claim together with your supporting documentation and banking information, you can do so by accessing the website below using the unique login details provided. Alternatively, a hard copy proof of debt form can be downloaded from www.ips-docs.com and emailed to me, with supporting documentation, to TotallyGroupAdmin@uk.ey.com.

IPS Creditor Login: TPLC01
From the drop-down box select
TPLC01 ~ Ernst & Young LLP
Unique ID: As confirmed in your creditor letter.

Please note that some creditors have experienced issues regarding their Unique ID and hence, for clarity, please review the table below to confirm the letters of your ID, noting that the portal is case sensitive.

| Letter/Number | Description |
|----------------------|--------------------|
| I | Upper Case i ('I') |
| l | Lower case L ('l') |
| 1 | Number one ('1') |

Guidance on using the IPS creditors' portal can be downloaded from www.ips-docs.com.

Certain debts due from the Companies may be preferential in accordance with section 386 of the Insolvency Act 1986. If you consider that you have a claim in this category, please advise me immediately. If you hold any security for your claim or you consider that you have title to any assets in the Company's possession, please forward details to me as soon as possible.

You may be entitled to VAT bad debt relief on debts arising from supplies more than six months old. This procedure does not involve the Administrators and claims should be made directly to HM Revenue and Customs.

Opting out

Under the provisions of Rule 1.39, creditors have the right to elect to opt out of receiving further documents relating to the Administration.

If you do elect to opt out, you will still receive the following documents:

- Any which the Insolvency Act requires to be delivered without expressly excluding opted-out creditors;
- Notice relating to a change in the Administrators, or their contact details;
- Notice of dividend or proposed dividend; or
- A notice which the court orders to be sent to all creditors, or all creditors the particular category to which you belong.

Any election to opt-out will not affect your entitlement to receive dividends, if any are paid.

Unless the Rules provide to the contrary, opting-out will not affect your rights to vote in a decision procedure or participate in a deemed consent procedure, although you would not receive notice of such procedures.

Any opted-out creditors will be treated as opted out in respect of any consecutive insolvency procedure which might follow the administration.

You may opt-out by delivering an authenticated (e.g. signed) and dated notice to me stating that you are electing to be an opted-out creditor in relation to this Administration. You may at any time revoke this election by delivering to me an authenticated and dated notice stating that you no longer wish to be an opted-out creditor.

Notification that future documents will be made available on a creditors' portal

Please be advised that future documents in the Administration, other than those described at the end of this letter, will be made available for viewing and downloading at the following web address: www.ips-docs.com, using Creditor Key Code TPLC01 (case-sensitive) without any further notification from me. When viewing documents, you can either use your unique ID noted above or 'password'.

The same documents will also be made available (however potentially later) for viewing and downloading from www.ips-docs.com.

I will not be obliged to deliver (i.e., send) any such documents to you, unless specifically requested by you.

You may at any time request a hard copy of any or all of the following:

- All documents currently available for viewing on the web site.
- All future documents which may be made available there.

If you do wish to receive a hard copy of the document(s), please either telephone or email at TotallyGroupAdmin@uk.ey.com, or write to me, using the contact details at the top of this letter and a copy will be sent to you.

Documents to be uploaded to the web site may include, but are not limited to, the following. Timings are indicative only:

- The Joint Administrators' proposals.
- Fee estimates and statements of expenses.
- Notices seeking a decision from creditors on matters arising in the Administration (e.g., approval of remuneration, extension of the Administration) – at any time.
- Invitations to form a creditors' committee – at any time that a decision is sought from creditors and there is not already a committee in existence.
- The Joint Administrators' progress reports – within one month of the end of each 6-month period starting with the date of Administration.
- The Joint Administrators' final progress report – as soon as reasonably practicable after the end of the Administration.

The following documents will still be delivered by post or email:

- Any document for which personal delivery is required.
- Any notice of intention to declare a dividend.
- Any document which is not delivered generally (e.g. which is not sent to all known creditors or members).

Other matters

If there are any matters concerning the Company's affairs which you consider may require investigation and consequently should be brought to our attention, please forward the details to me in writing as soon as possible.



If you require any further information or explanation, please contact us at TotallyGroupAdmin@uk.ey.com.

Yours faithfully
for the Companies

A handwritten signature in black ink, appearing to read 'Tim Vance'.

Timothy Vance
Joint Administrator

Enc Notice of Administrator's Appointment

Timothy Vance is licenced in the United Kingdom to act as an Insolvency Practitioner by The Institute of Chartered Accountants of Scotland. Samuel James Woodward is licenced in the United Kingdom to act as an Insolvency Practitioner by The Institute of Chartered Accountants in England and Wales. As Insolvency Practitioners, they are bound by the Insolvency Code of Ethics in carrying out all professional work relating to the appointment.

The affairs, business and property of the Companies are being managed by the Joint Administrators, Timothy Vance and Samuel James Woodward who act as agents of the Companies only and without personal liability.

The Joint Administrators may act as data controllers of personal data as defined by the UK General Data Protection Regulation (as incorporated in the Data Protection Act 2018), depending upon the specific processing activities undertaken. Ernst & Young LLP and/or the Company may act as a data processor on the instructions of the Joint Administrators. Personal data will be kept secure and processed only for matters relating to the Joint Administrator's appointment. The Office Holder Data Privacy Notice can be found at www.ey.com/uk/officeholderprivacy.

**Notice of Administrators' Appointment – paragraph 46(3) of
Schedule B1 to the Insolvency Act 1986**

Greenbrook Healthcare (Hounslow) Limited (in Administration)

| | | |
|--|--|---|
| Name of Court | Business and Property Courts of England and Wales, Insolvency and Companies List (ChD) | |
| Court reference number | CR-2025-003876 | |
| Company registered number: | 06025335 | |
| Nature of business | General medical practice activities | |
| Registered office of Company | c/o Ernst & Young LLP 12 Wellington Place Leeds LS1 4AP Formerly: First Floor – West Cardinal Square 10 Nottingham Road Derby Derbyshire DE1 3QT | |
| Principal trading address (if different from above) | First Floor - West Cardinal Square 10 Nottingham Road Derby Derbyshire DE1 3QT | |
| Any other name under which the Company was registered in the previous 12 months | None | |
| Any other name(s) or style(s) under which the Company carried on business or incurred debts | None | |
| Date of appointment of Joint Administrators | 6 June 2025 | |
| Names and addresses of Joint Administrators | Timothy Vance and Ernst & Young LLP, 12 Wellington Place, Leeds, LS1 4AP | Samuel James Woodward Ernst & Young LLP 2 St. Peters Square Manchester M2 3EY |
| Joint Administrators IP Nos | 26710 | 12030 |
| Contact | TotallyGroupAdmin@uk.ey.com | |
| Name of alternative person to contact with enquiries about the case | Catriona Lynch | |

Notice to all creditors

On 6 June 2025 the Company entered Administration and Samuel James Woodward and I were appointed as Joint Administrators. The appointment was made by the Company's Directors under the provisions of paragraph 22(2) of Schedule B1 to the Insolvency Act 1986.



Signed

Date 10 June 2025_____

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**Notice of Administrators' Appointment – paragraph 46(3) of
Schedule B1 to the Insolvency Act 1986**

Vocare Limited (in Administration)

| | | |
|---|--|---|
| Name of Court | Business and Property Courts of England and Wales, Insolvencies and Companies List (ChD) | |
| Court reference number | CR-2025-003875 | |
| Company registered number: | 09933257 | |
| Nature of business | General medical practice activities | |
| Registered office of Company | c/o Ernst & Young LLP 12 Wellington Place Leeds LS1 4AP Formerly: Vocare House Balliol Business Park Benton Lane Newcastle upon Tyne NE12 8EW | |
| Principal trading address (if different from above) | Vocare House Balliol Business Park Benton Lane Newcastle upon Tyne NE12 8EW | |
| Any other name under which the Company was registered in the previous 12 months | None | |
| Any other name(s) or style(s) under which the Company carried on business or incurred debts | None | |
| Date of appointment of Joint Administrators | 6 June 2025 | |
| Names and addresses of Joint Administrators | Timothy Vance and Ernst & Young LLP, 12 Wellington Place, Leeds, LS1 4AP | Samuel James Woodward Ernst & Young LLP 2 St. Peters Square Manchester M2 3EY |
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| Contact | <u>TotallyGroupAdmin@uk.ey.com</u> | |
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The affairs, business and property of the Companies are being managed by the Joint Administrators, Timothy Vance and Samuel James Woodward who act as agents of the Companies only and without personal liability.

The Joint Administrators may act as data controllers of personal data as defined by the UK General Data Protection Regulation (as incorporated in the Data Protection Act 2018), depending upon the specific processing activities undertaken. Ernst & Young LLP and/or the Company may act as a data processor on the instructions of the Joint Administrators. Personal data will be kept secure and processed only for matters relating to the Joint Administrator's appointment. The Office Holder Data Privacy Notice can be found at www.ey.com/uk/officeholderprivacy.

**Notice of Administrators' Appointment – paragraph 46(3) of
Schedule B1 to the Insolvency Act 1986**

Totally Plc (in Administration)

| | | |
|---|--|---|
| Name of Court | Business and Property Courts of England and Wales, Insolvency and Companies List (ChD) | |
| Court reference number | CR-2025-003872 | |
| Company registered number: | 03870101 | |
| Nature of business | Healthcare services provider | |
| Registered office of Company | c/o Ernst & Young LLP 12 Wellington Place Leeds LS1 4AP Formerly: First Floor – West Cardinal Square 10 Nottingham Road Derby Derbyshire DE1 3QT | |
| Principal trading address (if different from above) | First Floor - West Cardinal Square 10 Nottingham Road Derby Derbyshire DE1 3QT | |
| Any other name under which the Company was registered in the previous 12 months | N/A | |
| Any other name(s) or style(s) under which the Company carried on business or incurred debts | None | |
| Date of appointment of Joint Administrators | 6 June 2025 | |
| Names and addresses of Joint Administrators | Timothy Vance and Ernst & Young LLP, 12 Wellington Place, Leeds, LS1 4AP | Samuel James Woodward Ernst & Young LLP 2 St. Peters Square Manchester M2 3EY |
| Joint Administrators IP Nos | 26710 | 12030 |
| Contact | TotallyGroupAdmin@uk.ey.com | |
| Name of alternative person to contact with enquiries about the case | Catriona Lynch | |

Notice to all creditors

On 6 June 2025 the Company entered Administration and Samuel James Woodward and I were appointed as Joint Administrators. The appointment was made by the Company's Directors under the provisions of paragraph 22(2) of Schedule B1 to the Insolvency Act 1986.



Signed

Date 10 June 2025_____

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