

Global Code of Conduct

2024



The EY Global Code of Conduct (the “Code”)

provides an ethical framework for our behavior. It draws on our shared values and builds on our purpose and our ambition.

Our purpose

Building a better working world

EY is committed to doing its part in building a better working world. We develop outstanding leaders and teams who create long-term value for all stakeholders that leads to sustainable, inclusive growth. We aspire to deliver quality in everything we do to help build trust and confidence in economies the world over.

Our values

Who we are

- People who demonstrate integrity, respect, teaming and inclusiveness.
- People with energy, enthusiasm and the courage to lead.
- People who build relationships based on doing the right thing.

Our ambition

- To create long-term value as the world’s most trusted, distinctive professional services organization.
- We create client value, people value, social value and financial value.



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EY is an iconic and well-respected global organization – demonstrated by our strong client relationships, an inclusive and supportive culture, and market-leading businesses. These are all grounded in our values and our purpose, which we are so proud of, and reflected in the EY Global Code of Conduct (Code).

Please watch my video to understand why the Code is essential to everyone at EY and how it helps us navigate the challenging situations we may sometimes face.

Janet Truncale
EY Global Chair and CEO



[Click here](#) to watch the video

1

Have I consulted appropriately with colleagues?

2

Have I demonstrated a clear commitment to quality relating to the delivery of services?

3

Are my actions legal and in compliance with the standards of our profession?

4

Am I compromising my integrity or the integrity of EY or EY clients?

5

Am I upholding the values of EY?

6

Am I respecting others' different perspectives and backgrounds?

7

Is my choice of action the most ethical among the possible alternatives? Do I feel good about my choice?

8

If I document my decision, would a reviewer agree with the action I have taken?

9

Would my actions damage the reputation of EY?

Putting it into action

The Code helps guide our behavior but it is not possible to cover every situation you might encounter. It is intended to help you think about how we live our values in both how we make decisions and our behaviors. We always abide by laws and regulations as well as our own policies, guidance, and procedures, and commit to quality and trust.

How do we put the Code into action? How can each of us make sure that we are living up to our commitments under the Code? How do we speak up if we have an issue or suspect any behavior that does not live up to the principles in the Code?

If you are unsure of the right course of action, or are faced with a difficult issue, asking yourself the following questions may help you determine the appropriate way to act.

If you do not understand the principles contained within the Code, or are not sure how to apply them, you should consult with an appropriately qualified colleague to get your questions answered.



| Our commitment

The Global Code of Conduct applies to everyone at EY, regardless of their individual role, position or practice.

We aspire

to deliver quality in everything we do to help build trust and confidence in economies the world over.

We promote and support

the Code in our day-to-day business activities, through both personal leadership and business practice.

We behave

according to the principles contained in the Code.

We encourage

consultation and the seeking of advice, as appropriate, from the resources available to assist in the application of the Code.

We understand

that deviations from, or violations of, the Code are unacceptable and that we must speak up whenever we are aware of such behavior.

EY does not permit

retaliation of any kind for good faith reports of perceived illegal or unethical behavior.

We acknowledge

that breaches of the Code may result in disciplinary action, up to and including termination of employment.

We affirm

our understanding of the principles contained in the Code and our commitment to abide by them.

Our Global Code of Conduct is organized into **five categories** containing guiding principles that should be used by everyone within EY to guide our behavior across all areas of our activity.

1

Working with
one another

2

Working with
clients and others

3

Acting with
professional integrity

4

Maintaining our
objectivity and
independence

5

Protecting data,
information and
intellectual capital

Working with one another

We build

relationships with each other based on a shared trust and confidence that each of us has a personal and professional commitment to do the right thing.

We respect

one another, we value differences and we strive for an inclusive environment free from discrimination, intimidation and harassment. Mistreatment based on age, disability, gender and gender identity/ expression, nationality, religion, sexual orientation, other identity dimensions defined and constructed by some societies in ethnic, color, cultural, or racial terms, or any other form of mistreatment of people based on perceived differences in human characteristics is not tolerated.

We leverage

our differences to create an inclusive environment where all people feel, and are valued, for who they are, have a sense of belonging, and are inspired to contribute their best in every encounter.

We are committed

to building diverse teams and maximizing the power of different perspectives and backgrounds in our teams.

We consult

with each other and value the perspectives of those who are different from us, and those who challenge our own point of view.

We nurture

integrity, respect, teaming and inclusiveness.

We are committed

to communicating openly and honestly.

We rely upon each other

to deliver quality service to EY clients and for our individual development, and are personally accountable to other team members for the contribution we make.

We encourage and support

the professional development of our colleagues and promote individual achievement and continuous learning.

We expect and deliver

feedback regularly, candidly and constructively, and positively recognize success.

1





| Working with clients and others

No client or external relationship is more important than the ethics, integrity and reputation of EY.

Working with clients...

We commit

ourselves, as professionals, to uphold the trust placed in us by the capital markets and others.

We are committed

to delivering quality services that reflect our professional capabilities, which are appropriate to the specific issues and needs of EY clients, and in accordance with the terms and conditions in our engagement agreements.

We are robust and courageous

in our challenges to clients and are not afraid to deliver unwelcome information to them.

We consider

not only whether we can perform an engagement, but whether we should perform that engagement.

We support EY people

and will withdraw from working for any clients that put EY people under undue pressure or threaten them in exercising their professional duties.

Working with regulators...

We uphold

the professional standards and rules applicable to us, and our member firms actively work with the regulators who oversee our professional conduct to ensure that these rules and standards meet the continuously changing needs of the market.

Working with ecosystem participants, third parties, and others...

We reject

unethical or illegal business practices in all circumstances.

We avoid

working with clients and others whose standards are incompatible with our Global Code of Conduct.

We coordinate

as appropriate, with other members of our profession in matters of public interest.

| Acting with professional integrity

Our professional integrity...

We comply

with laws, regulations and standards that apply to us in our professional conduct.

We uphold

the EY reputation. We do not misrepresent the position that EY takes in professional and other matters.

We promote

a culture of consultation. We address questions of ethics and consult appropriately to help resolve them. We do not hide from or ignore issues.

We understand and comply

with all EY policies, guidance and procedures, including those which are supported by our system of quality management.

We provide

an ethics hotline for reporting sensitive ethical issues.

We acknowledge

that each of us is responsible for keeping our professional knowledge up to date and for sharing best practices and innovation.

Our competitive approach...

We recognize

our competitive advantage is achieved through the excellence of our professional advice, and the quality of our products, solutions and service delivery.

We compete

energetically and vigorously, and we are honest in our competitive behavior.

We do not offer

personal inducements to secure work or other advantages.

Documenting our work...

We appropriately document

client engagements and business operations.

We never destroy or alter

documents, or recommend their destruction or alteration, for any illegal or improper reason.

We archive and store

documentation appropriately.

Our fees...

We charge

appropriate fees for our services in accordance with our engagement terms and professional standards.

Time and expenses...

We report

actual hours worked and expenses incurred.

We incur

expenses in accordance with EY policies or, where agreed, EY clients' expense policies.





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Maintaining our objectivity and independence

Our objectivity...

We maintain and affirm

our objectivity and independence, recognizing that these are critical to our professional responsibilities.

We employ

appropriate professional skepticism.

We reject

inappropriate pressure from clients or others.

We are alert

for personal and professional conflicts of interest and take immediate and appropriate steps to resolve or manage any that may arise.

We do not accept

payments or anything of value if this could reasonably be viewed as influencing our conclusions or advice or is otherwise not in compliance with EY policies.

Our independence...

We comply

with EY's independence rules, including the restrictions applicable to our families, and we report in a timely manner, and with any further restrictive local country independence professional standards, laws and regulations.

We avoid

relationships that impair – or may appear to impair – our objectivity and independence.

We continuously monitor

our independence.

5

Protecting data, information and intellectual capital

We respect and protect

confidential data and information obtained from, or relating to, clients or third parties, as well as personal data and information about EY people. We only share information when there is a business purpose, and then do so in accordance with EY policies, applicable laws and professional standards.

We take proactive measures

to safeguard our documents, computers and other data devices that contain personal or confidential data and information, including following EY policies on information security and technology.

We promptly report

any loss, theft or inappropriate disclosure of personal or confidential information in accordance with applicable laws and EY policies.

We do not use

confidential data or personal information for personal gain and comply with applicable insider trading laws and EY policies.

We use social media and technology

in a responsible way and respect the confidentiality of everybody we work with.

We obtain, develop and protect

intellectual capital in an appropriate manner. We respect the restrictions on its use and reproduction.



Where to find support

No code can cover every eventuality – any of us may require the advice and support of others in addressing some of the situations that arise during the normal course of daily business life.

We have long promoted a consultative culture at EY. In addition to established internal relationships, we have created a support network that is available for consultation and advice, to help each of us live up to our commitments under the Code.

There are resources at the global, Area, Regional and country level where you can go for advice and guidance:

- [Risk Management](#)
- [Service Line Quality](#)
- [Professional Practice](#)
- [Talent](#)
- [Legal \(General Counsel Office\)](#)
- [Independence](#)
- [Policy Finder](#)
- [Ethics Hotline](#) and [Ethics Oversight Boards](#)
- [Discover](#)

EY | Building a better working world

EY exists to build a better working world, helping to create long-term value for clients, people and society and build trust in the capital markets.

Enabled by data and technology, diverse EY teams in over 150 countries provide trust through assurance and help clients grow, transform and operate.

Working across assurance, consulting, law, strategy, tax and transactions, EY teams ask better questions to find new answers for the complex issues facing our world today.

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