



Ernst & Young LLP Workforce Services



What if one platform could address a wide spectrum of workforce service needs?
Now it can.

Our technology-driven approach connects you with a suite of workforce services to support your employment needs. This consolidation not only reduces the cost of data duplication and governance but also can help reduce potential data risks.

Similar employee data sets are often needed to support workforce-related tasks such as processing/tracking unemployment insurance (UI) claims, verification of employment and income (VOE/VOI), obtaining employment tax credits through the Work Opportunity Tax Credit (WOTC), and similar programs.

Technology is a crucial part and is an essential component of utilizing efficiencies with your data. EY Workforce Services provides an extensive approach by leveraging Microsoft technologies combined with proprietary leading-edge platform to manage your workforce with our broad spectrum of services. Our platform is built on Azure to harness the full value of flexibility and scale of the cloud.

Advantages of Ernst & Young LLP Workforce Services

Streamlined

- ▶ Reduced need for multiple vendors with multiple points of contact and multiple contracts
- ▶ Improved visibility into business needs or potential risks, streamlined contracting and vendor communications, which can save businesses time and costs while supporting increasing productivity
- ▶ A single dashboard with visibility that allows for deep and insightful analysis

Secure

- ▶ Reduced risk of cyber threats on sensitive employee information as data is no longer transmitted to multiple vendors
- ▶ Secure file transfer process/API for receiving client data
- ▶ Among the highest data security industry standards for data storage

Scalable

- ▶ Access to our secure cloud, supporting flexibility over internal IT resources to increase or decrease IT resources to meet changing demands
- ▶ Adaptability to add workforce services or modification of production capacity to meet fluctuating business needs



UI software or services

- ▶ Our software automates the in-house management of UI claims for timely response to state claims notices, claims tracking, identification and tracking of chargeability, claims hearing management, and UI tax rate projection and verification.
- ▶ Our cloud-based environment can flex and scale to meet capacity needs.
- ▶ APIs provide real-time access to data for accurate and timely claims verification.
- ▶ Our experienced team can provide managed services for UI claims and confirm and project UI tax rates on your behalf.
- ▶ Ernst & Young LLP was recognized by the National Association of State Workforce Agencies from 2019 through 2021.

Verification of employment/income software

- ▶ User dashboards and reporting features provide visibility that allows businesses to monitor transactions and performance.
- ▶ APIs enable access to the most current payroll data to help reduce inaccurate third-party VOE/VOI responses.
- ▶ An option to transmit data is also available via a secure file transfer process, and data is stored utilizing the highest data security industry standards.
- ▶ You determine and retain all verifier fees and are in control of the revenue stream.
- ▶ Your data is strictly utilized to provide verification services to verifiers.

WOTC services

- ▶ Digital screening technology interfaces with your applicant tracking or onboarding systems.
- ▶ We provide analysis and tracking of WOTC-eligible applicants and detailed weekly performance reports.
- ▶ Our dedicated team coordinates with states through local visits to encourage timely processing of certifications and reviews of denials.
- ▶ We assist with preparation of tax forms and credit calculation for provisions support and federal returns.
- ▶ In some instances, clients have seen an increase in credits of more than 50% after transitioning to Ernst & Young LLP from another provider.

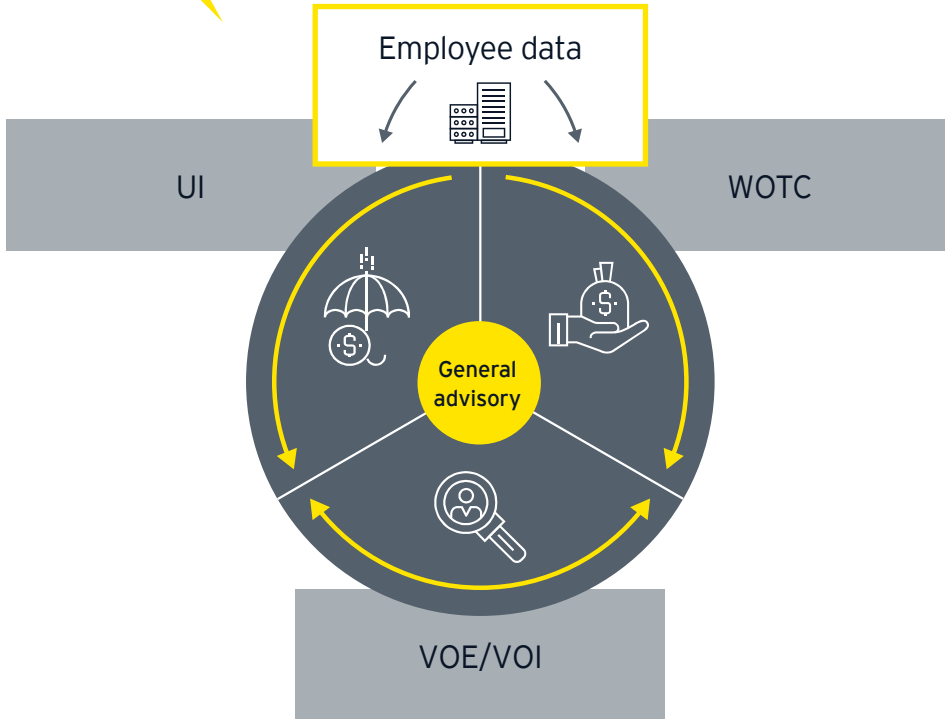
We also provide general tax advisory services for federal, state and local payroll taxes; compensation and benefits; and employment tax credits. Read more about our [Workforce Tax Services](#).

Some or all of the services or functionality mentioned herein may not be available for audit or independence restricted clients and their affiliates. Please contact your local Ernst & Young professional to confirm availability.

Certain technologies mentioned herein may be in various stages of development. Please contact your local Ernst & Young LLP professional for additional information regarding anticipated market release timing.



One platform connects you to our suite of workforce services



Why choose Ernst & Young LLP?

- ▶ We are the leading provider of workforce tax services, representing over 30% of Fortune 100 employers.
- ▶ Our service team includes seasoned employment tax professionals with deep knowledge, including certified public accountants, enrolled agents and certified payroll professionals.

EY and Microsoft bring a compelling formula to spark the potential of the cloud and unlock the power of data. We address our clients' most challenging issues by blending trusted industry knowledge with innovative cloud technology. Our strategic relationship draws from our success developing visionary solutions that provide lasting value.

Contact us for more information

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