



Unemployment claims administration and tax services

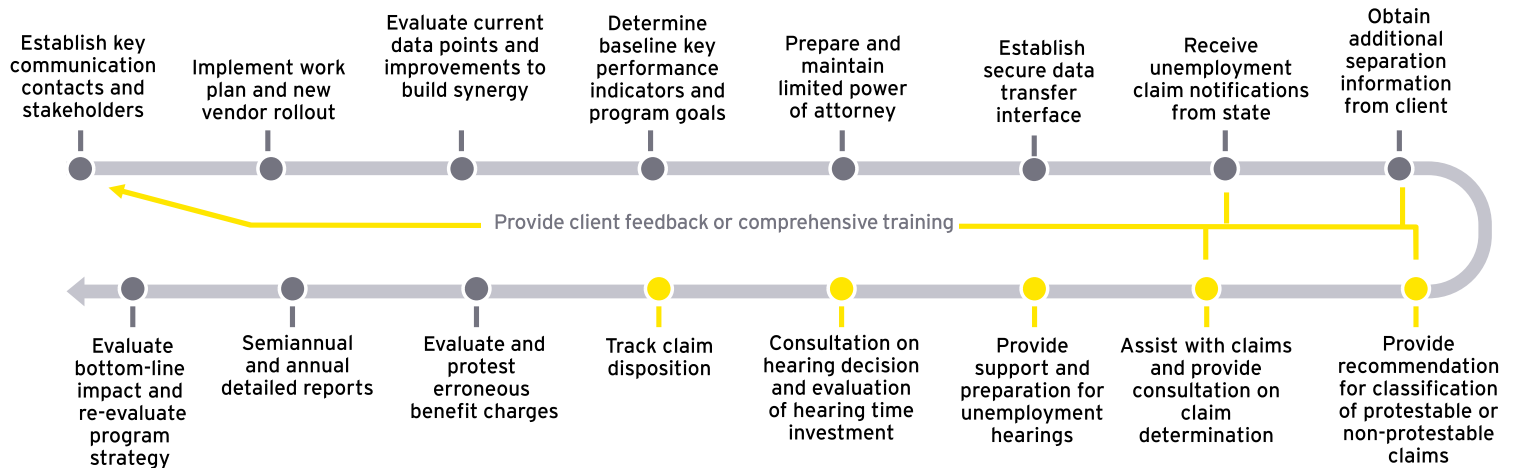
Addressing risk and compliance in 2022



Agenda

- ▶ Unemployment claims process
- ▶ Why EY
- ▶ Our services
- ▶ Ernst & Young LLP's employment life cycle

Unemployment insurance (UI) claims management



Our differentiators

Claims practice

- ▶ Analyze data feeds and evaluates protestable claims classifications in a customized approach
- ▶ Establish baselines and goals of program, review successes and re-evaluate goals
- ▶ Fully develop initial claim responses, reducing unnecessary appeals and complying with Integrity Act
- ▶ Direct communication with state agencies utilizing State Information Data Exchange System (SIDES)

2019, 2020, 2021 & 2022

National Association of State Workforce Agencies Recognition

for our dedication to unemployment insurance integrity by our commitment to utilizing SIDES

Employment tax practice

- ▶ Account compliance management
- ▶ Holistic strategy around unemployment cost management
- ▶ Merger/acquisition analysis and refund studies
- ▶ Cohesive strategy across both the unemployment claims management and downstream tax impact
- ▶ Qualify potential unemployment tax rate reductions through statutory elections (voluntary contributions, joint accounts) and protests

Who is here today:

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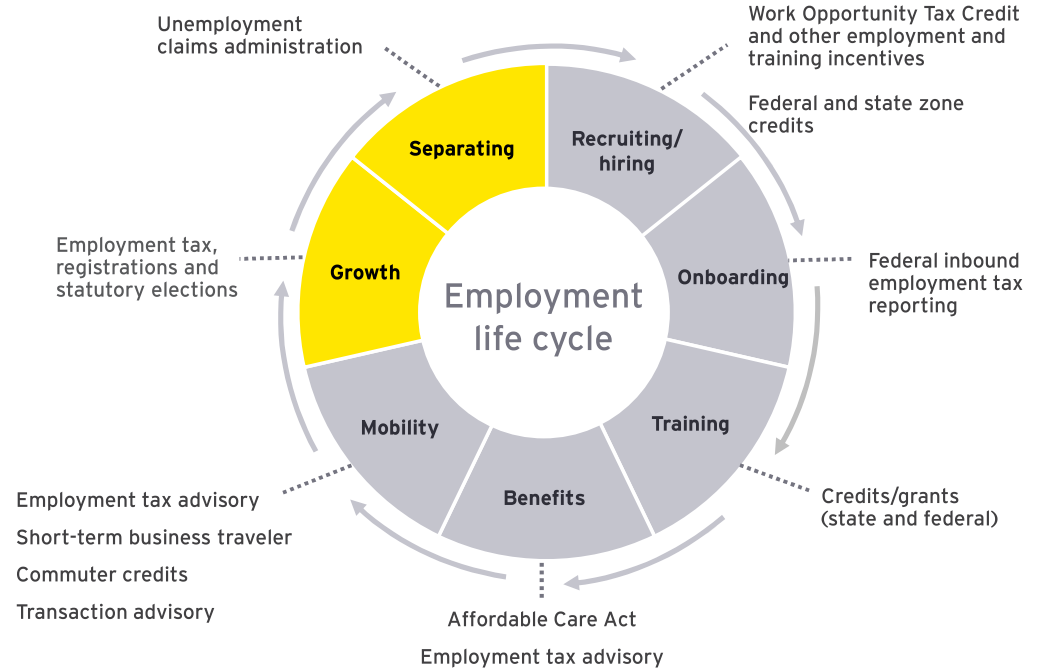
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Our unemployment claims administration and tax advisory services

Our “high-touch” program offers a targeted approach in establishing the baseline performance of your current program and overall goals of your new program through quantifying the metrics periodically. We help establish overall management, compliance and savings to the bottom line.

Next steps:

Tax service for the employment life cycle



Ernst & Young LLP offers an integrated service that includes both UI claims administration and tax advisory services.

In a rapidly evolving environment, our team of highly skilled professionals is available to help you address a broad spectrum of issues associated with unemployment claims processing and employment tax advisory. Our services include:

- ▶ Unemployment claims review and response
- ▶ Benefit charge review
- ▶ Unemployment tax rate analysis
- ▶ Mergers and acquisitions/refund studies
- ▶ Unemployment insurance statutory updates
- ▶ Unemployment rate projections
- ▶ Internal rating allocation

Synergy is the foundation for our technology, data processing infrastructure and tax professional network. Our holistic approach enables efficiency and continuity in your overall workforce management processes.